

ABSTRACT

Sulastri, 2015 Thesis. Title: "Influence of Motivation and Work Ability on Job Satisfaction and Employee Performance PT PLN (Persero) Branch Malang, East Java Distribution.

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An organization must have the human resources (HR) or the more we know as the employees. In the course of an employee self-motivated and ability to work. Thus the motivation and ability to work closely interrelated, because with the motivation and work ability possessed the employee can perform the job well. Employees who are satisfied with the work obtained will be motivated to improve performance.

This research was conducted at PT PLN (Persero) Branch Malang Distribution in East Java. This study aims to determine the effect of motivation and ability to work towards satisfaction and performance of employees of PT. PLN (Persero) Branch Malang Distribution in East Java. This study uses quantitative research methods. By using the quantitative method Path Analysis (Path Analysis).

It can be known that the motivation, ability to work, job satisfaction have a significant effect on the performance of employees of PT PLN (Persero) Branch Malang Distribution in East Java. Based on that path, known direct correlation coefficients greater than the coefficient of correlation is not direct, in conclusion the actual relations is direct, the motivation and ability to work directly affects the performance of employees of PT PLN (Persero) Branch Malang Distribution in East Java.