## ABSTRACT

Ismawati., 2014. Efforts to Reach Restorative Justice and Procedural Justice Victims of Domestic Violence on Women and Children's Services Unit, Malang City Police. Thesis, Faculty of Psychology of the State Islamic University (UIN) Maulana Malik Ibrahim Malang

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Keywords: Restorative Justice, Procedural Justice, Domestic Violence

There are several concepts of fairness in the criminal law, such as restorative justice. Justice aims to achieve re-established conditions well before the occurrence of crime on victims, perpetrators and the community at large. Another procedural justice is justice in the legal process-oriented. In contrast to the restorative justice seeks to pursue the benefits of peace, justice emphasizes procedural assessment of the treatment apparatus. In theory assessment of procedural justice refers to 3 things, neutrality assessment, the assessment officer respect, and trust in officials.

The purpose of this study focuses on the effort to achieve restorative justice and procedural fairness victims of domestic violence in women's and children's unit, Malang City Police. The approach in qualitative research method is the case study, the study subjects were 3 people crime victims of domestic violence with a purposive criteria. The technique of collecting data using interviews, observation, documentation of B.A.P (Interrogation). Checking the validity of the data using triangulation and discussions with colleagues.

Social justice also has the objective and subjective dimensions . Justice research in psychology oriented subjective justice . Results showed bahwasannya subjectively , the procedure is said to be entirely fair to accommodate the interests of individuals . Often people attempt to not just get his wish but also to benefit as much as possible . The results of the study generally showed research subjects is not easy to achieve restorative justice , because the case has long been going on , but a new report to the authorities after so many years such cases occur , so that the physical and psychological impact received too deep . But of the three subjects felt procedural justice has been given to the complainant during the investigation report . For that investigators need to increase and improve the system of procedural justice , because of the two justice , the restorative justice and procedural fairness , procedural fairness was considered the most important role in the reduction of cases for victims of domestic violence , given the patriarchal culture that is difficult missing from mindset our society