

ABSTRACT

Firmansyah.2014. *Conflict Management Female Inmates In Prison Women's Studies Class IIA Malang*, Thesis, State Islamic University of Maulana Malik Ibrahim Malang.

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By understanding the conflict women prisoners will be able to overcome the vulnerability of conflict on the prisoner. Conflict management can produce a solution that is satisfactory to both parties involved in the conflict. Solutions that satisfy both parties will eliminate the difference of the object of the conflict. The loss of the differences brought them back in a harmonious social interaction. If inmates in Prison Class IIA Malang Women do not have a change in his behavior, because it does not yet have a solution to solve the conflict, then crime will increase. So essential to the existence of a mapping conflict management would be beneficial to reduce the potential for problems on the inmates.

According Wirawan (2009: 5) conflict is expressed in the conflict between two or more parties that are dependent on the object of the conflict, using patterns of behavior and interaction that produces output conflict conflict. Conflict management by Wirawan (2009: 129) is a party to the conflict process or third party conflicts and implement a strategy to control the conflict in order to produce the desired resolution.

This study used quantitative research methods are survey. Subjects used in this study as many as 100 inmates of 314. To measure the propensity of conflict management inmates, researchers adopted the *Thomas-Kilmann Conflict Mode Instrument* that has been through the editorial changes without changing the intent of the statement to be easily understood by the respondents.

The results were obtained by frequency analysis using *IBM SPSS Statistics 20.0 for windows* that female prison inmates in Class IIA Malang has a tendency to use avoidance conflict management style (*avoiding*) with 837 responses. Style compromise (*compromising*) of 760 responses, style accomodation (*accomodation*) 635 responses, style collaboration (*collaboration*) 535 responses, and the least amount of force used is conflict management style competition (*competition*) as many as 233 responses.