

## ABSTRACT

Dermawan Taufiq. 2014 *Employment Relations Conflict Against Employee Work Ethics in PDAM Malang*. Thesis, Faculty of Psychology UIN Maulana Malik Ibrahim Malang.

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Today many companies are emerging, more and more companies are emerging, the more competition among companies, both private companies as well as of the State. So it takes a high work ethic, one of the factors that affect the work ethic is a work conflict. This research was conducted at the Regional Water Company (PDAM) Malang Regency, with the aim of (1) to determine the relationship between work conflict with the work ethic of employees in PDAM Malang district, (2) to determine the level of work conflict and work ethic of employees PDAM Malang.

This study uses a quantitative approach, the study subjects were 30 of the total population by 26% retrieved 113 selected by using random sampling. Data retrieval using scale and interviews, is also equipped with observation and documentation. This study uses data analysis techniques product moment, with the help of SPSS version 20.0 for windows 20.

The results of the analysis using product moment of -0.339 is known that there is a negative relationship between work conflict with the employee's work ethic PDAM Malang regency, but the relationship between work conflict with the work ethic is not significant. work conflict with the employee's work ethic PDAM Malang is -0.339, so it can be concluded that the correlation coefficient is -0.339 showed a negative relationship between work conflict with the employee's work ethic PDAM Malang. However, the relationship between work conflict with the work ethic is not significant. This is evident from the significant value of 0.067 is greater than 0.05 and 0.01 ( $0.067 > 0.05$ ) ( $0.067 > 0.01$ ) That is the relationship between work conflict with the work ethic is not significant at the 0.01 significance level (level acceptance of 99%) and the significance level of 0.05 (95% acceptance level).