ABSTRACT

Nuntufa. 2014, THESIS.Title: “Personality Influence Of Organizational Citizenship Behavior (OCB)

Advisor: ZaimMukaffi, SE.,M.Si

Keywords: neuroticsm, extraversion, openness to experience, agreeableness and conscientiousness. And Organizational Citizenship Behavior (OCB)

Someone’s personality has a strong influence on other person’s OCB. This study aims to determine the effect neuroticism, extraversion, openness, agreeableness and conscientiousness the employee’s OCB of Kemenag (Religious Ministry) of Malang.

This study used quantitative methods, the data obtained with questioner given to 48 respondents in the Kemenag (Religious Ministry) of Malang. Methods of data analysis using multiple linear regression that includes test Validity and Reliability, Testing Assumptions Classical, F test and T test were assisted by SPSS 16:00For Windows

The results of the simultaneous analysis of the significant level of 5% neuroticsm variables, extraversion, and openness to experience, agreeableness and conscientiousness effect on employee’s OCB of Kemenag (Religious Ministry) Malang. The results of partial analysis by a significant level of 5% neuroticism no effect on employee’s OCB of Kemenag (Religious Ministry) Malang because probability value greater than 0.05 is 0.791, whereas extraversion, openness, agreeableness and conscientiousness have a significant effect on employee’s OCB Kemenag (Religious Ministry) of Malang with a probability value respectively .000, .000, 0.001, and 0.013. VARIABEL the dominant influence on employee’s OCB Kemenag (Religious Ministry) of Malang is agreeableness to count 3,744 with a t significant value is 0.001.