ABSTRAK

Muhni, 2014 THESIS. Title: "The Creation Of A Work Environment In An Effort

To Improve The Performance Of The Employee". (Study on the PT

PLN Malang) "

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Human resource management is part of the organizational management that focuses on human resource elements. The task is to manage the human element MSDM them well so that a satisfied workforce acquired will work. Man in the Organization, is one of the most important elements in an organization. Without the human role though various factors required it has available, the Organization will not run. Because humans and convener of the decisive operations of an organization. Many things can affect the performance of the employee, the company should strive to ensure that factors relating to the performance of the karyawna can be filled to the maximum, one of the factors that influence is the work environment. The convenience of the employee work environment can trigger the employees to work better so that productivity can be achieved to the maximum. This research aims to find out how the creation of a work environment that is given to employees to improve the performance of employees and to find out how is the performance of the employees of PT PLN after the Unfortunate given the creation of a work environment.

This research was conducted at PT PLN Malang by using a qualitative approach. This type of research is research case studies. The technique of collecting data through observation, interview, documentation and study of the literature.

The results of his research is the creation of a work environment that is given to employees of PT PLN Malang to improve the performance of employees, namely by way of providing a good working environment, adequate facilities, hygiene and security to employees at any time before it is too late. All of this is one of the ways that workers feel comfortable and welcome to work although in quite a long time. The growth and development of a company cannot be released from the surrounding environment. In other words the environment can impact both positive and negative to the company. After being given the creation of a work environment then they will further enhance their performance and pay more attention to quality in work. There is a very significant difference after being given the creation of work environments, i.e., such as changes in the Substances of the needs they are working, how it works and the spirit of more increases. So it proved with better performance and more optimally than before.