# MARRIAGE ADVICE THROUGH FACEBOOK TO REALIZE SAKINAH FAMILY IN KANTOR URUSAN AGAMA SUKUN MALANG

THESIS

By: Ahmad Ahsanutaqwim 12210003



AL-AHWAL ASY-SYAKHSIYYAH DEPARTMENT

SHARIA FACULTY MAULANA MALIK IBRAHIM STATE ISLAMIC UNIVERSITY MALANG

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# ΜΟΤΤΟ

هُنَّ لِبَاسٌ لَّكُمْ وَأَنتُمْ لِبَاسٌ لَّهُنَّ

"They are raiment for you and ye are raiment for them "



# STATEMENT OF AUTHENTICITY

In the name of Allah SWT, with consciousness and responsibility toward of science development, researcher declares that thesis entitled:

# MARRIAGE ADVICE THROUGH FACEBOOK TO REALIZE SAKINAH FAMILY AT KANTOR URUSAN AGAMA SUKUN MALANG

is truly original work of researcher. It does not incorporate any material previously written or published by another person. If it is proven to be another person works, duplication, plagiarism, this thesis and my degree as result of this action will be deemed legally invalid.

Malang, 5 Desember 2016 proher

Anmau Ansanutaqwim 12210003

# **APPROVAL SHEET**

After examining and verifying the thesis of Ahmad Ahsanutaqwim, Student ID Number 12210003, Al Ahwal Al Syahshiyah Department of Sharia Faculty of State Islamic University Maulana Malik Ibrahim Malang entitled:

# MARRIAGE ADVICE THROUGH FACEBOOK TO REALIZE SAKINAH FAMILY AT KANTOR URUSAN AGAMA SUKUN MALANG

The supervisor states that this thesis has met the scientific requirement to be proposed and to be tested by the Thesis Board of Examiners.

Acknowledged by, wal Al Syahshiyah 005011003

Malang, 5 Desember 2016 Supervisor,

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# TRANSLITERATION GUIDANCE

# A. Consonant

Arabic	Latin	Arabic	Latin
1	a	ط	Th
ب	В	ظ	Zh
ت	Т	٤	ŕ
ث	ts	ė	Gh
5	J	ے م	F
5	Н	ق	Q
ż	Kh	اك	K
د	D	J	L
Ŀ	Dz	2	М
C	R	ن	N
j	Z	و	W
س	S	0	Н
ش	Sy	ç	6
ص	Sh	ي	Y
ض	Dl	19	

B. Vocal, long-pronounce and diphthong

	Vocal fathah			=	А	
	Vocal kasrah			=	Ι	
	Vocal Dlommah			=	U	
Long-vocal (a) =	А	e.g.	قال	becam	e	Qala
Long-vocal (i) =	Î	e.g.	قيل	becom	e	Qîla
Long-vocal(u) =	Û	e.g.	دو ن	becom	е	Dûna

Dipthong $(aw) = e$	e.g.	قول	become	Qawlun
ي = (ay) Diphthong	e.g	خير	become	Khayrun

# C. Ta' Marbuthah

Ta' marbûthah transliterated as "t" in the middle of word, but if Ta' marbûthah in the end of word, it transliterated as "h" e.g. الرسالة للمدرسة become al-risalat li al-mudarrisah, or in the standing among two word that in the form of mudlaf and mudlaf ilayh, it transliterated as t and connected to the next word, e.g. في رحمة الله.

### D. Auxiliary Verb and Lafdh al-Jalalah

Auxiliary verb "al" (الل) ) written with lowercase form, except if it located it the first position, and "al" in lafadh jalâlah which located in the middle of two word or being or become idhâfah, it remove from writing.

- a. Al-Imâm al-Bukhâriy said ...
- b. Al-Bukhâriy in muqaddimah of his book said ...
- c. Masyâ' Allâh kâna wa mâ lam yasya' lam yakun.

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### ABSTRAK

Ahmad Ahsanutaqwim, NIM 12210003, 2016, Marriage Advice through Facebook to Realize Sakinah Family in Kantor Urusan Agama Sukun Malang. Thesis. Ahwal Syahsiyah Department. Faculty of Sharia. Maulana Malik Ibrahim State Islamic University of Malang. Advisor: Erik Sabti Rahmawati, M.A., M.Ag.

Key Words: Marriage Advice, Facebook, Sakinah Family, Religious Affairs Office.

Marriage Advice is very needed by society whether after or before having marriage. Based on Regulation of General Director Number II/491 in 2009, it explains that every future bride and groom has to be given a training of being future bride and groom. KUA Sukun Malang gives online marriage advice to the society. It is because there is no funding from government when the counseling is needed. This study aims to know the real condition of implementation and role of marriage advice through facebook by KUA Sukun Malang to society.

This study uses *empiric research* with descriptive qualitative research method. The primary data of this study are gotten from an interview which is done through *purposive sampling* method to find the informants. The interview is directly done by the admin of facebook in KUA Sukun and interviewing through facebook messenger with the followers of the account.

The result of this study divide by two point, implementasion and role of marriage advice through KUA Sukun facebook account in society. Marriage advice through facebook in KUA Sukun is operated by the Chief of KUA Sukun. The topic which will be delivered is based on the marriage problem faced by the society and the knowledge which has been studied from book of old scholars by the admin. The marriage advice material is given to the facebook followers in every day. Therefore, the numbers of followers from the facebook account are 4.073 people in Desember 2016. The marriage advice through facebook get many benefits to the KUA Sukun facebook followers, such as the access becomes easier, more enjoy, and more flexible since they do not need to go to KUA directly to get the marriage advice. Moreover, the access is wider not only limited for the future bride and groom; unmarried people and the couple who have been married for long time can get the marriage advice. KUA Sukun's effort in achieving the harmonious family can be felt by the facebook followers because they do not only get the marriage advice but also get the counseling about marriage and household problems.

### ABSTRAK

# Ahmad Ahsanutaqwim, NIM 12210003, 2016, Bimbingan Pernikahan Melalui Facebook Untuk Mewujudkan Sakinah Family di Kantor Urusan Agama Sukun Malang, Skripsi, Jurusan Ahwal Syahsiyah, Fakultas Syariah, Universitas Islam Negeri Maulana Malik Ibrahim Malang, Pembimbing: Erik Sabti Rahmawati, M.A., M.Ag.

Kata Kunci: Bimbingan Pernikahan, Facebook, Sakinah Family, Kantor Urusan Agama

Bimbingan pernikahan sangat dibutuhkan oleh masyarakat, baik pra maupun pasca nikah. Berdasarkan Peraturan Direktur Jendral Nomor II/491 tahun 2009 menjelaskan setiap calon pengantin harus diberikan kursus calon pengantin. KUA Sukun Malang memberikan bimbingan pernikahan online kepada masyarakat. Hal ini dilakukan karena dana dari pemerintah tidak turun ketika dibutuhkan bimbingan pernikahan. Penelitian ini bertujuan untuk mengetahui kondisi nyata implementasi dan peran bimbingan pernikahan melalui facebook dalam mewujudkan keluarga sakinah yang dilakukan oleh KUA Sukun Malang.

Jenis Penelitian menggunakan *empiric research* dengan metode penelitian qualitatif deskriptif. Data primer didapatkan dari wawancara yang dilakukan dengan metode *purposive sampling* untuk mencari informan. Wawancara dilakukan langsung kepada admin dari facebook KUA Sukun dan wawancara lewat pesan facebook dengan pengikut akun tersebut.

Hasil penelitian yang didapat dibagi menjadi dua point, yaitu implementasi dan peran bimbingan pernikahan melalui akun facebook KUA Sukun dalam mewujudkan keluarga sakinah. Pelaksanaan bimbingan pernikahan melalui facebook di KUA Sukun di operasikan oleh Kepala KUA sendiri. Topik yang disampaikan berdasarkan pada permasalahan pernikahan yang dialami masyarakat dan pengetahuan yang telah dikaji dari kitab munakahat oleh operator. Materi bimbingan pernikahan tersebut diberikan kepada para pengikut facebook setiap hari. Hingga saat ini, Jumlah pengikut dari akun facebook tersebut mencapai 4.073 orang pada bulan November 2016. Bimbingan pernikahan melalui facebook juga membantu usaha masyarakat untuk menwujudkan keluarga sakinah dengan berbagai manfaatnya. Seperti akses lebih mudah, santai dan fleksibel karena tidak harus datang ke KUA secara langsung untuk mendapat bimbingan pernikahan. Selain itu Aksesnya lebih luas, tidak hanya terbatas pada calon pengatin saja, orang belum menikah dan pasangan yang sudah lama menikah bisa mendapatkan bimbingan pernikahan. Upaya KUA Sukun dalam mewujudkan Keluarga Sakinah ini dapat dirasakan oleh para pengikut facebook karena tidak hanya mendapatkan bimbingan pernikahan saja tetapi dapat konsultasi seputar permasalahan dalam pernikahan dan rumah tangga juga.

# CENTRAL LIBRARY OF MAULANA MALIK IBRAHIM STATE ISLAMIC UNIVERSITY OF MALANG

# ملخص البحث

أحمد أحسن تقويم، 12210003، فعالية تربية الزواج من خلال الفيسبوك لتحقيق الأسرة سكينة في المكتب الشؤون الديني سكون مالانج، بحث جامعي، قسم الأحوال الشخصية، كلية الشريعة، جامعة مولانا مالك إبراهيم الإسلامية الحكومية بمالانج. المشرفة: إيريك سابتي راهماواتي الماجيستر

الكلمات الرئيسية: إرشاد الزواج، الفيسبوك، الأسرة السكينة، مكتب الشؤون الديني

كانت تربية الزواج محتاجة في المجتمع إما قبل أو بعد النكاح. تأسيسا على أنظمة مدير العماد رقم 491/11 بعام 2009 تشرح على أنّ مرشّح النكاح يجب عليه من دورة دروس لمرشّح النكاح. أعطى المكتب الشؤون الديني سكون مالانج تربيةَ الزواج الإنترنتي للمجتمع. يفعل ذلك لأن المنحة من الحكومة لم تأتى عند قيام الحاجة. كان الهدف من هذا البحث لمعرفة الحالية الواقعية في تطبيق و يقوم على فعّالية تربية الزواج من خلال الفيسبوك في المكتب الشؤون الدينى سكون مالانج.

أنواع البحث هو بحث ميداني على منهج البحث النوعية الوصفية. و تُحصل البيانات الأولى من المقابلة التى تعمل بطريقة أخد العينات لطلب المخبر. وأجريت المقابلة إلى المشرف مباشرة من مشرف الفيسبوك المكتب الشؤون الديني سكون مالانج والمقابلة بؤسيلة برسالة الفيسبوك.

والنتيجة من البحث تدلّ على أنّ تطبيق تربية الزواج من خلال الفيسبوك في المكتب الشؤون الديني سكون مالانج يعمله رئيس المكتب الشؤون الديني. الموضوع الممنوح يؤسس على الأمر الزواجي يمرّسه المجتمع و العلم من كتب المعتبرة الذي علمه المشرف. أما مواد تربية الزواج يلقاه كلّ يوم إلى متّبع الفيسبوك. حتى اليوم، يبلغ عدد من المتبع إلى 4.073 أناس ديسمبر 2016. يسير تربية الزواج هذه سيرا مؤثّرا لأنّ المتبعين يفوزون على منافعه، كمثل سهولة الوصول، واسترخاء، ومرونة لأنه لا ينبغي أن يأتي إلى المكتب الشؤون الديني مباشرة ليفوز تربية الزواج. وبالإضافة إلى ذلك هو أوسع الوصول، لا يقتصر على مرشح المزوّج، و يشعر عن ذالك من لم ينكح وأصحاب الزوجين في طول الوقت. ومحاولة المكتب الشؤون الديني في إيجاد سكينة الأسرة يشعره متبعي الفسبوك، من قبل نيل التربية فيفوزون المداولة حوالي الزواج والأسرة.

### **CHAPTER I**

### **INTRODUCTION**

### A. Background of Research

In the Holy Qur'an, Allah SWT explain about live pairs is human nature, such as His word:

يَا أَيُّهَا النَّاسُ اتَّقُوا رَبَّكُمُ الَّذِي خَلَقَكُمْ مِنْ نَفْسٍ وَاحِدَةٍ وَخَلَقَ مِنْهَا زَوْجَهَا وَبَثَّ مِنْهُمَا رِجَالًا كَثِيرًا وَنِسَاءً وَاتَّقُوا اللهَ الَّذِي تَسَاءَلُونَ بِهِ وَالْأَرْحَامَ إِنَّ اللهَ كَان عَلَيْكُمْ رَقِيبًا

O mankind! Be careful of your duty to your Lord Who created you from a single soul and from it created its mate and from them twain hath spread abroad a multitude of men and women. Be careful of your duty toward Allah in Whom ye claim (your rights) of one another, and toward the wombs (that bare you). Lo! Allah hath been a watcher over you. (An-Nisaa': 1).

Empowered with the hadiths on the Shahih al-Bukhari:

عَنْ عَبْدِ الرَّحْمَنِ بْنِ يَزِيدَ , قَالَ: دَخَلْتُ مَعَ عَلْقَمَةَ وَالأَسْوَدِ عَلَى عَبْدِ اللَّهِ , فَقَالَ عَبْدُ اللَّهِ: كُنَّا مَعَ النَّبِيِّ صلى الله عليه وسلم شَبَابًا لاَ نَجِدُ شَيْئًا , فَقَالَ لَنَا رَسُولُ From Abdurrahman bin Yazid he said: I came to meet Abdullah with Alqamah and Al-Aswad. Abdullah said: "we live together with the Prophets Shallallahu alaihi wa sallam when we are still young and poor. The Messenger Shallallahu alaihi wa sallam replied to us:"O youth, anyone among you who has the ability to marry, let him married; because married more subdued views and more keep testicles. Now for anyone who has not yet been able to marry, let him fast; because the fast was sinkers him syahwat" (Narrated by Bukhori).<sup>1</sup>

On Article 1 Act No.1 1974 on marriage mentioned:

Inner and outer bond between a man and a woman as husband and wife with the aim of forming (households) a happy and everlasting based on God.<sup>2</sup>

In Article 2 Kompilasi Hukum Islam in Indonesia also gave understanding of marriage, there are:

Marriage according to Islamic law is a very strong agreement or miitsaqon gholiidhon to obey God's command and execute the worship.<sup>3</sup>

Every marriage must write to realize conduct of marriage, such as on Article 5 Kompilasi Hukum Islam in Indonesia:<sup>4</sup>

(1) In order to secure the order of marriage for Muslims every

marriage must be recorded.

<sup>&</sup>lt;sup>1</sup> Abu Abdilah Muhammad Bin Ismail Al-Bukhari, *Terjemah Sahih Bukhari*, by H. Zainuddin, (Jakarta:Wijaya,1969), p. 34

<sup>&</sup>lt;sup>2</sup> Act number 1 1974 on Marriage

<sup>&</sup>lt;sup>3</sup> Departemen Agama RI, *Kompilasi Hukum Islam di Indonesia*, (Jakarta; Direktorat Jenderal Pembinaan Kelembagaan Agama Islam, 1997)

<sup>&</sup>lt;sup>4</sup> Departemen Agama RI, Kompilasi Hukum Islam di Indonesia, Kompilasi Hukum Islam di Indonesia

(2) The marriage registration in Paragraph (1), conducted by the Employee Registrar of Marriage as stipulated in Law No. 22 Year 1946 jo Law No. 32 of 1954.

Then formed Kantor Urusan Agama (KUA), a work unit to help Kementrian Agama handle tasks in the Islamic religion field in sub-region (Kecamatan).<sup>5</sup> KUA as a leading work unit directly confront society especially that requires Religious Affairs. Its existence is very urgent need along with existence of Religion Ministry of Indonesia.

KUA realize the him purposes with various perform activity, there are good administrative service, counseling and guidance of religion affairs. That effort is not only by seminar, learning or *face to face* only, Kantor Urusan Agama Sukun Malang has innovative enough to perform marriage advice. Using the internet-based social media sophistication, Kantor Urusan Agama made some social media account for given more knowledge in society about guidance of marriage, for example on a Kantor Urusan Agama Facebook Sukun Malang city mentioned that:

Ibnu Mas'ud said, "Find the wealth with married ."

Abu Bakr Ash-Shiddiq 'radhiallahu anhu once said, "*Obey the God command to marry, Surely God will fulfill his promise to you to give the adequacy.*"

وَأَنكِحُوا الْأَيَامَى مِنكُمْ وَالصَّالِحِينَ مِنْ عِبَادِكُمْ وَإِمَائِكُمْ إِن يَكُونُوا فُقَرَآءَ يُغْنِهِمُ اللهُ مِن فَضْلِهِ وَاللهُ وَاسِعٌ عَلِيمٌ

<sup>&</sup>lt;sup>5</sup> Https://web.Facebook.com/kuasukunmalang/photos/a.400857270100201.1073741827.3996193 60223992/413531668832761/?type=3.Accessed on 04 November 2015

And marry those who alone among you and those who should be (married) from your woman slaves. If they were poor, Allah will give ability for them from Allah gifts. And Allah knoweth all things." (An-Nuur: 32)<sup>6</sup>

Thats mentions are explain married will make a person given wealth or adequacy in his life. Thus the message from one of posts is packaged in picture form in *Facebook account* owned by Kantor Urusan Agama Sukun Malang named KUA Sukun Kota Malang.

Posting which mentioned directly giving lessons to followers or friends from the account. Not only lessons about pre marriage, things that related with fiqh marriage untill administration site to list of married in KUA to become the general studies in the account. Like conditions of marriage in oversea<sup>7</sup> packaged in the picture also become interesting to see. Now, followers or friends of the account owned by Kantor Urusan Agama Sukun Malang has reached 3.934 people in November 2016, that is a fantastic follower count.

Actually KUA Sukun not share in *Facebook account* only, there is also a *Twitter account* named is KUA Sukun Malang<sup>8</sup> and *instagram* with name kuasukunmalang.<sup>9</sup> But this moment, researcher will use Facebook account of KUA Sukun only as object research because that is more new mentions and more follower then others.

As we know *Facebook site* become more famous and have power to influence society. Facebook User in Indonesia recorded reached 135 million.

<sup>&</sup>lt;sup>6</sup> Https://web.Facebook.com/kuasukunmalang/photos/a.400857270100201.1073741827.3996193 60223992/413531668832761/?type=3.Accessed on 04 November 2015

<sup>&</sup>lt;sup>7</sup>Https://web.Facebook.com/kuasukunmalang/photos/a.400857270100201.1073741827.399619360 223992/417626325089962/?type=3.Accessed on 04 November 2015

<sup>&</sup>lt;sup>8</sup> https://twitter.com/KUASukun. Accessed on 04 November 2015

<sup>&</sup>lt;sup>9</sup> https://instagram.com/kuasukunmalang/ kuasukunmalang account name. Accessed on 2015

Users come from among the political elite too, national figures, DPR, activists or other important people.

Indonesian society ever make a public opinion through Facebook, occurred in early November 2009, where the support of Bibit Samad Rianto and Chandra Hamzah release reached 1 million support until get attention of government. It also became one of the factors finally Bibit and Chandra released.

On the one hand, Facebook is a sign of civil society strength rise in influence policy and decision of government. The support can be interpreted also based on the whisperings of conscience. There also seen that the community analytics should be counted because people know and monitor steps taken by government. Thus government and all the state institutions warned to always act honestly and never use deceit on community.

However ferociously Facebook, need to remember that accuracies could not believe to 100 percent. Mass media act as a public opinion shaper can still function and more credible than Facebook. It is only fair, if government more afraid on the mass media for the press is the fourth pillar of this country (the fourth estates).

If the government has good intentions, actually Facebook can also be used to give political education, through "spaces" discussion provided by Facebook. Social networking site has proved that he can be used in campaign like Barrack Obama campaign. Thus, all policies and decisions made by government can be directly known and commented on by the public through the Facebook.<sup>10</sup>

<sup>&</sup>lt;sup>10</sup> Purwaningtyas. https:// elisabetyas.wordpress.com /2009/12/14/ pengaruh- Facebook -dalammembentuk-opini-publik/. Post by elisabetyas on December 14, 2009. Accessed on 01 July 2016

In this case, Kantor Urusan Agama provides knowledge to social media consumer especially for young people about marriage education and marriage registration administration until *Sakinah Family* learning in Kantor Urusan Agama thought Facebook.

Researchers hope this research is not only requirements to get bachelor of law degree, but researchers expect this research can be a recent innovation of marriage guidance surrounding the rules and other things need to be notice about marriage by Kantor Urusan Agama. This is important thing, cause the Kantor Urusan Agama is pion forefront of Religion Ministry, perform some tasks in the religion problems in the sub-region, especially about marriage.

### **B.** Statement of Problem

Looking at the background above, collected a few core of problem, as follows:

- a. How is the implementation of marriage advice through facebook in Kantor Urusan Agama Sukun Malang?
- b. How is the role of marriage advice through facebook in Kantor Urusan Agama Sukun Malang?

### C. Significance of Research

Purpose of research is answer main problem was formulated above, as follows:

 To know implementation of marriage advice through facebook in Kantor Urusan Agama Sukun Malang.  To know role of marriage advice through facebook to realize Sakinah Family in Kantor Urusan Agama Sukun Malang.

# **D.** Benefits of Research

Researcher hope this research can be useful to all parties who need to research interests, academic and knowledge for the general public, specifically benefits of this research is divided into two namely:

### 1. Theoretical Benefits

- a. This research expected can be used as a knowledge about the best way of marriage advice by Kantor Urusan Agama to realize *Sakinah Family*.
- b. This research contributes in thought about scholarly of marriage advice in Kantor Urusan Agama.
- c. The latest formulation can optimize marriage advice in Kantor Urusan Agama.

### 2. Practical Benefits

This research not only for requirements bachelor of law degree in Islamic law namely S.H for researchers will be, there are some benefits that more important including:

- Became an innovations of marriage advice in Kantor Urusan Agama.
- b. As learning materials for practitioners in Kantor Urusan Agama.

# **E.** Operational Definitions

- 1. Implementation is the application, it means a process<sup>11</sup>
- Marriage is a relations between man as husband and woman as wife, with purpose of forming happy family (household) and eternal life based on the deity of the One True God.<sup>12</sup>
- 3. Advice is guidance; explanation of how to do something; leadership.<sup>13</sup>
- Facebook is a social media use to share information, video, and others around the word based on internet beetwen persons or in the community.<sup>14</sup>
- 5. Sakinah Family is family concept has comfortable psychological condition inside.
- 6. The Kantor Urusan Agama is a working unit of Religion Ministry which perform some tasks of government in religion field in the sub-region.<sup>15</sup>

### F. Previous Research

Know more clearly about this research, is important thing. Look up previous research related to this research theoretical and scholarly contributions. The research done by:

<sup>&</sup>lt;sup>11</sup> Ministry of Education and Culture, Kamus Besar Bahasa Indonesia (Balai Pustaka, 1998), p 427

<sup>&</sup>lt;sup>12</sup> Article 1 of Act No.1 Year 1974 regarding marriage

<sup>&</sup>lt;sup>13</sup> Ministry of Education and Culture. p 202

<sup>&</sup>lt;sup>14</sup> Madcoms. Facebook, Twitter, dan Plurk dalam Satu Genggaman. (Yogyakarta: ANDI, 2010), p.1

<sup>&</sup>lt;sup>15</sup> KMA No.517 2001 on the arrangement of the Organization of the Office of Religious Affairs Sub-districts

 Fatmawati Evin (061111007). "Efektifitas Bimbingan Pra Nikah Calon Pengatin Sebagai Upaya Dalam Mewujudkan Sakinah Family Di BP4 Kota Pekalongan". Dawah faculty of Islamic Institute Walisongo Semarang 2010.

The research to discuss about process of pre marriage guidance to give learn about readiness of marriage candidate in BP4 Pekalongan City. This research use qualitative research types. Process of guidance is every Tuesday as groups. This is included in social services which is it advice, help on candidates for marriage in order to obtain welfare and happiness in marriage and family life.

 Melia Fitri (107052002067). "Pelaksanaan Bimbingan Pra Nikah Bagi Calon Pengantin Di Kantor Urusan Agama (KUA) Kecamatan Pondok Aren Kota Tangerang Selatan". Dawah and Communication Science faculty of Syarif Hidayatullah State Islamic University in Jakarta 2014.

Marriage Guidance Pre Marriage done in KUA Pondok Aren once a week on Wednesday, and for candidates who will marriage soon usually on Saturday and Sunday. Object of this activity is students in upper secondary school are equal and university students. The materials of guidance is about reproductive health, sakinah family, marriage act, Munakahat fiqh, Rights of husband and wife, fiqh islam, and prayers for marriage candidate.

 Sakhuri (091111049). "Implementasi dan Peran Bimbingan Penyuluhan Pernikahan Bagi Calon Pengantin Menuju Sakinah *Family*, Mawaddah, Wa Rahmah di Kantor Urusan Agama (KUA) Kecamatan Pemalang". Dawah and Communication faculty of Islamic Institute Walisongo Semarang 2014.

The type of this research is a qualitative research. Researchers considered that guidance and marriage counseling is done by the KUA Pemalang not running well enough because the material and instruction method is not efficient. Cause there is no official role to manage and control the process of marriage counseling guidance.

 Dwi Supriyaningsih (0901340905). "Bimbingan dan Kepenasehatan Perkawinan di Kantor Urusan Agama Kecamatan Banjarmasin Timur". Dawah and communication Faculty of Antasari State Islamic Institute Banjarmasin 2013.

This research is empirical research on direct observation in KUA Banjarmasin. Focus point in this research and mentoring marriage advice. Some data results such as making schedule of present candidates, purpose this program is candidate will come to him marriage ritual on time. Last benefit of that program is KUA Banjarmasin can prove resolve the problem faced truly.

Based on some earlier research above, it can be concluded difference point of research. The difference side is research above just examines about implementation and implication of marriage advice at KUA territory. Other research also examines about impact of marriage advice to sakinah family, this is similar thing. But this research examines implementation and implication of marriage advice to through facebook owned by Kantor Urusan Agama official accounts. So researcher can ensured the research has never in detail and should be to examined.

Now outcome of research is provide a valid data about how influence of marriage advice through the Kantor Urusan Agama facebook account for the general public. Researchers also hope this can be the newest innovation about marriage advice methods on the general public especially social media users.

### **F. Structure of Discussion**

Purposes this part is to get a clear in writing this thesis as well as make it easier for readers and other observers in learn sequence of research above, researchers make systematics writing as follows:

Chapter I Introduction presents introduction that includes talks about background, formulation of problem, benefits of research, purposes of research, operational definitions, structure of discussion and previous research.

Chapter II Theoretical Framework containing an overview of implementation theory, marriage advice, *Sakinah Family* explanation and Social Media, in this chapter is divided into two sub chapter namely: first sub chapter describe of marriage advice and that purposes. Next chapter explain about *Sakinah Family*. The last chapter, Social Media and that advantages.

Chapter III Research Method explain about research methodology, on the sub chapter in chapter research method contains type of research, location, data source data collection method, and data processing method.

Chapter IV Research Results describe about results obtained from the research done. Begin with description of research location along with advice marriage practice through social media by Kantor Urusan Agama Sukun Malang. And closed with a analysis of research results as core of research.

Chapter V Closing this chapter contains conclusion, suggestions about advice marriage research and that benefit. Continue with bibliography and attachments of documentation of research.

### **CHAPTER II**

# **REVIEW OF RELATED LITERATURE**

# A. The Implementation Theory

Implementation is the application of activity. The word implementation in this research is defined as the application of the marriage advice through facebook account in KUA Sukun to realize family sakinah, mawaddah, warahmah.

Various family problems are often ended by divorce is a sign it needs an agency that handles and attempting to provide advice to the marriage candidate as couples who are getting married and the couples who have already married. This institution is expected to contribute of realizing the sakinah family.<sup>16</sup>

Agency or institution that plays an active role as well as the above are expected to be the specific place used to get education, advice and also upgrading about marriage knowledge. The teaching of married couple to prepare the household that will be face together as members of the new society.<sup>17</sup>

KUA Sukun is an institution that an active role in providing guidance and knowledge surrounding the kosultasi wedding. The role is written in the basic tasks and functions of the Office of religious affairs. Marriage guidance conducted by KUA Breadfruit with not only the bride but also using facebook account as a means of delivering innovation guidance marriage on society, that account named account facebook KUA Breadfruit. Implementation of the Breadfruit KUA became an object of study in this research.

### **B.** The Concept and Purpose of Marriage Advice

### **1. Marriage Advice Concept**

Main task of KUA is provide social services to the community. One of them is giving advice, guidance, consultation about candidate of

<sup>&</sup>lt;sup>16</sup> Departemen Agama RI, Tanya Jawab Seputar Keluarga Sakinah (Jawa Tengah: Proyek Pembinaan Keluarga Sakinah Kanwil Departemen Agama Provinsi Jawa tengah). (Jakarta: Depag RI, 2004). p. 48

<sup>&</sup>lt;sup>17</sup> Departemen Agama RI. p. 48

marriage preparing or family live. This purpose to obtain welfare and happiness in marriage and family life.<sup>18</sup>

Family relationships deteriorate, roles and functions of the family in guiding parents and other gaps is indicating the keeping the family task have become are not important things. Disputes occurring in the family or the household between spouses cannot be overcome, then it is likely to end in divorce would even give rise to domestic violence. These conditions implication to not married couples only, but it will negatively affect to developments and growth of their children.<sup>19</sup>

Every bride is only given by prayer and a little marriage advice from people who can give it. In the middle of the high potential instability a household and a lot of divorces, education and advice to couples who wish to marry is one way should to do it. These efforts will useful in marriage values education at all society levels.<sup>20</sup>

Most people already do not consider marriage as a social institution that is sacred, so that when there is a problem or dispute, the divorce became the main choice. The number of divorce is also due to the impact of globalization, the flow of information that interferes with the psychology of the society through media, such as the figure or the artist and celebrity showing proudly revealed her divorce case.<sup>21</sup>

<sup>&</sup>lt;sup>18</sup> Ahmad Hamdany Syubandono, Pokok-Pokok Pengertian dan Metode Penasehatan Perkawinan (Marriage Counselling), 1981, p.3

<sup>&</sup>lt;sup>19</sup> Departemen Agama RI. p. 46

<sup>&</sup>lt;sup>20</sup> Nofri Yendra, Analisa Kebijakan BP4 Tentang Kursus Pra Nikah, (Jurnal Bimas Islam Vol. 6 No 1, 2013). p 86

<sup>&</sup>lt;sup>21</sup> Nofri Yendra. p 84

In order to minimize the problems of the household life, the Religion Ministry took the initiative rule through the Directorate General Regulation Directorate the Guidance of Islamic Society. The Organization of marriage advice to give marriage and family knowledge to the bride's is the realizing of sakinah family, as well as reduce the number of disputes, divorce and domestic violence.<sup>22</sup>

Advice of marriage is a stages activity, started with early stage or beginning, progress stage and completely with advice marriage activity. Types of activities stages and relatively takes a long time, here is<sup>: 23</sup>

- a) Guidance or direction about their problem
- b) Advice by providing an explanation about essence of marriage, understanding that what is good to do it and what should be avoided or even abandoned. Time required in advice does not always long or always progress quickly depend on the client condition and severity of problems or issues.
- c) Help by avoid effort, one of the difficulties or suffering in an effort to obtain happiness in taking family life.

### 2. Purpose of Marriage Advice

This Advice is done has several purposes. Seen from some problem that was described above, purposes of marriage advice among others:

<sup>&</sup>lt;sup>22</sup> Nofri Yendra. p 71

<sup>&</sup>lt;sup>23</sup> Ahmad Hamdany Syubandono, p. 4

- Marriage candidates prepare, both men and women will marriage need more mature preparation about *munakahat* science and anything that is needed when undergoing marriage and family life.
- 2. Marriage candidates and couples can solve their problems themselves by best so that they can live with household sakinah, mawadah, and rahmah.
- 3. Marriage candidates and couples can create a conducive environment, good situation (*comfortable moment*) for adjustment of individuals and family members. This way will make each member of family feel peace and happy <sup>24</sup>

# **B.** Sakinah Family (Good Family)

*Sakinah Family* in Holy Quran and Hadits perspective is a family has *sakinah, mawadah, rahmah* and *amanah*.<sup>25</sup>According Quraish Shihab, *sakinah* is mean calm or antonym from shaking and moving. In the language, any words have characters like *sakinah* (*sin, kaf* and *nun*), all of it means similar, that is calm. <sup>26</sup>

Sakinah can achieve with a few factor below, this is some factor needs to make Sakinah Family, here is:

<sup>&</sup>lt;sup>24</sup> Ahmad Hamdany Syubandono, p.6

<sup>&</sup>lt;sup>25</sup> Ali yusril, Tasawuf Sebagai Terapi Penderita Manusia (Jakarta: Serambi, 2002), p. 200

<sup>&</sup>lt;sup>26</sup> M. Quraish Shihab, *Menabur Pesan Islami* (Jakarta: Lentera, 2006), p. 136

a. Equality

Many elements should be achieving to get calm, there are equality between right and obligation of couples (wife and husband). Allah speak in surah An-Nisa ayah 21:

وَكَيْفَ تَأْخُذُونَهُ وَقَدْ أَفْضَى بَعْضُكُمْ إِلَىٰ بَعْضٍ وَأَخَذْنَ مِنْكُمْ مِيثَاقًا غَلِيظًا

And how could you take it while you have gone in unto each other and they have taken from you a solemn covenant?

Part of ayah in Holy Quran mention *ba'dhukum min ba'd* means." half of you from another half". This ayah explicitly tells in men there are right and obligation from women as well as reserve it, especially in marriage right and obligation between wife and husband.

Integration which blessed Allah happens from cooperation and willingness each couples to tell secret memories and impossible happens without agreement each other.<sup>27</sup>

Old scholars make equality standard between candidate of marriage in some points, example equality of religion, equality in live style and education degree, namely *kafaah*. But that standard will judged according culture in certain area. Other piece of ayah explain about important of cooperation in life. In surah At-Taubah ayah 71:

وَالْمُؤْمِنُونَ وَالْمُؤْمِنَاتُ بَعْضُهُمْ أَوْلِيَاءُ بَعْضٍ يَأْمُرُونَ بِالْمَعْرُوفِ وَيَنْهَوْنَ عَنِ الْمُنْكَرِ وَيُقِيمُونَ الصَّلَاةَ وَيُؤْتُونَ الزَّكَاةَ وَيُطِيعُونَ اللَّ وَرَسُولَهُ أُولَٰذِكَ سَيَرْحَمُهُمُ اللَّهُ إِنَّ اللَّهَ عَزِيزٌ حَكِيمٌ

<sup>&</sup>lt;sup>27</sup> M. Quraish Shihab, p. 147-149

"The believing men and believing women are allies of one another. They enjoin what is right and forbid what is wrong and establish prayer and give zakah and obey Allah and His Messenger. Those -Allah will have mercy upon them. Inmarry, Allah is Exalted in Might and Wise."

# b. Musyawarah

Good marriage born of couples who awareness of live together is better than alone. Take and give concept must interest point to solve every problem become. Delinquent will have solved faster with togetherness. It will be balance solutions.

Allah command to all Muslim to use *musyawarah* (discussion) firstly to solve difficult between two side, include wife and husband problem. This solution refer islam admitting all difficult with equal attitude.

Equality is not always same in all side. Men and women no different in gender only, same as physic and mind-set is diverse too. That contrast to make once side be special, but combination of both will be a perfectness. Marriage make life continuity and harmony.<sup>28</sup>

Islam teach discussion tutorial, begin from inner attitude, willing to forgive, goodness speaks, till diligent to listen another side in *musyawarah*. Allah tell that tutorial in surah Ali Imran ayah 159:

<sup>&</sup>lt;sup>28</sup> M. Quraish Shihab, p. 150-151

# فَبِمَا رَحْمَةٍ مِنَ اللَّهِ لِنْتَ لَهُمْ وَلَوْ كُنْتَ فَظًّا غَلِيظَ الْقَلْبِ لَانْفَضُوا مِنْ حَوْلِكَ فَاعْفُ عَنْهُمْ وَاسْتَغْفِرْ لَهُمْ وَشَاوِرْهُمْ فِي الْأَمْرِ فَإِذَا عَزَمْتَ فَتَوَكَّلْ عَلَى اللَّهِ إِنَّ اللَّهَ يُحِبُّ الْمُتَوَكِّلِينَ

"So by mercy from Allah, [O Muhammad], you were lenient with them. And if you had been rude [in speech] and harsh in heart, they would have disbanded from about you. So pardon them and ask forgiveness for them and consult them in the matter. And when you have decided, then rely upon Allah. Inmarry, Allah loves those who rely [upon Him]."

### c. Awareness needs life partner

Husband and wife will not fell love, pity, and simpatic which better then marriage life. Composure and peacefulness fell by human to life partner is a psychological felling in marriage. This composure is different with others. Marriage composure realize from integrated of two spirit like become one. Holy Quran explain about husband and wife is like clothes between each other in surah Al-Baqaarah ayah 187:

# أُحِلَّ لَكُمْ لَيْلَةَ الصِّيَامِ الرَّفَثُ إِلَىٰ نِسَائِكُمْ هُنَّ لِبَاسٌ لَكُمْ وَأَنْتُمْ لِبَاسٌ لَهُنّ

"It has been made permissible for you the night preceding fasting to go to your wives [for sexual relations]. They are clothing for you and you are clothing for them"

Husband need wife like life need clothes normally. Human cannot life normally without clothes, that's is analogy of it. Clothes function is cover *aurat* and body weakness, it's like husband come to cover
weakness of wife. Clothes is jewels to user, it's like wife is jewel of husband life. Clothes can stop hot and hot, it's like husband and wife must protect each other. So husband need wife as well as wife need husband to make a good life.<sup>29</sup>

The Government has been attempting to form the sakinah family and solve the domestic violence problem. The efforts are forming the Religion Ministerial Regulation (PMA) No. 11 in 2007 on marriage.<sup>30</sup> Act No. 23 of 2004 on the Elimination of domestic violence. However, the establishment of family problems and sakinah family violence cannot be resolved only with the formation of the Act, but rather the need for and role of various parties to form a family of sakinah and decrease cases of domestic violence.<sup>31</sup>

#### C. Facebook as Social Media

#### **1. Facebook Description**

In recent years, many people use internet-based social media to relationship. In language definitions is divided into two words, namely social and media. In Kamus Besar Bahasa Indonesia, media have meaning of broker; interface that is located between two parties (people, the, etc). While social has significance regarding with community.

Social media definitions according to experts is a feature based on website that can form a network and allows people to interact in a

<sup>&</sup>lt;sup>29</sup> M. Quraish Shihab, p. 154

<sup>&</sup>lt;sup>30</sup> Kiki Tazkiyah, dkk, *Modul Pembinaan Keluarga Sakinah: untuk Pelatihan Pembinaan Kelompok Keluarga Sakinah*, (Jakarta: Departemen Agama RI, 2000). p 61

<sup>&</sup>lt;sup>31</sup> Nasarudin Latif, *Ilmu Perkawinan*, (Jakarta: Pustaka Hidayah, 2001). p 26

community or group. Social media can make perform various collaboration and recognize each other in writings, visual or audiovisual ways. As Twitter Facebook Blog, foursquare, and echelons that many currently used. <sup>32</sup>

Now some social media that became subject of research, only on Facebook. This is because Kantor Urusan Agama Sukun Malang as research object using social media as a tool of socialization or advice to social media users about marriage.

Facebook is one of social networking service free internet where we can make a network by inviting our friends. Then we can consider their activity, follow the game/ join the game recommended, add a friend or our network based on school organization, domicile, and others grouping of network. This is facility to make friends and build social life.

Facebook has content that is very innovative and variatif (including games, survey, applications, and others features). This also makes Facebook much interested people so be social networking media. <sup>33</sup>

Social networking was created in 2006 by Mark Zuckerberg. In year 2014, data shows a user internet world is exceed 2.2 billion or around 30 percent of total population in the world. Then to Facebook user, on 2012 reaching 1 billion and in year 2014 has reached 1.2 billion users.

<sup>&</sup>lt;sup>32</sup> Danis Puntoadi. Pendidikan Kewarganegaraan, (Jakarta:PT Elex Media Komputindo,2011), p.1

<sup>&</sup>lt;sup>33</sup> techno.okezone.com/read/2009/09/.../fenomena-Facebook-yang-spektakuler/ accessed on 05 January 2016

#### 2. Advantages of Social Media

Generally social media make significant impacts for social aspects of business and economy as well as gives a great impact for political reform progress. Social media also better climate on democracy in many countries. Below are some advantages of social media compare by conventional media, among others:

- Fast, compact solid and simple. If we see in each of the conventional media production need special skills, standard of raw materials and a superior marketing skills. On the contrary, social media so easily used (user friendly), even without the user knowledge base for Information Technology (IT) can also use. Required only the computer, tablet, smartphone, plus internet connection.
- 2. Creating the relationship more intens. Conventional media do only one-way communication. To overcome the limitations of conventional media are trying to build relationships with the connection or interaction model in live by phone, sms or Twitter. While social media give opportunity to user to interact with partners, customers and relationships and build mutual relationship directly with them.
- Wide network and global. Conventional media have power reach globally, but that can useful by lot of cost and need more time. While through social media, anyone can communicate

information quickly without geographical barriers. Social media users should also be given the opportunity to design content according to target and other useful, like information content.

4. Control and measured. In social media with tracking system that is available, users can handle to control and measure effectiveness of a information given through a response feedback and reactions that appears. While in conventional media, still need a long time.

## CHAPTER III

## **RESEARCH METHOD**

Research is a set of knowledge about steps systematically and logically on searching data about specific problems and then processed, analysed and concluded to be one troubleshooting of an issue. That is comprehensive strategy to find or obtain data required in review of a topics in research and finally get answer of a problem.

## 1. Type of Research

This research using qualitative research method. According to Bagman and Taylor define qualitative methodology as a research procedure which produces descriptions data in written or oral sources from observe object.

Other define of qualitative research method from Lexy J. Moleong based on research foundation, research paradigm, formulation of problem, research steps, research techniques, criteria, examination techniques data, analysis and interpretation of data.<sup>34</sup>

Starting from definitions above, purpose of this research to know what the implication marriage advice through facebook to readiness before and after marriage by Kantor Urusan Agama Sukun Malang.

While type of research is qualitative descriptive research which study problems and apply work procedures. Purpose of this types to describe what is currently happening. There are describe effort, noted, analysis and interpret conditions happens. In other word, qualitative descriptive research function to obtain information about a situation happens.<sup>35</sup>

#### 2. Research Location

This research was done in Kantor Urusan Agama Sukun Malang located at Jl. Randu Jaya No.2 Bandungrejosari, Sukun, Malang, East Java and Social Media Accounts owned by Kantor Urusan Agama Sukun Malang, that is Facebook.

<sup>&</sup>lt;sup>34</sup> Moeleong J. Lexy, *Metode Penelitian Kualitatif*, (Bandung:PT Remaja Rosda Karya,2005), p.4

<sup>&</sup>lt;sup>35</sup> Mardalis, Metode Penelitian Suatu Pendekatan Proposal, (Jakarta:Earth characters, 1999), p.26

#### 3. Data Source

Source of data used in this research is qualitative data. Qualitative data is not from numbers data but described in a sentence.<sup>36</sup> Now qualitative data includes:

1. Primary data

This data is the first source which a data produced.<sup>37</sup> In this research, primary data obtained with the interview to the Head of the Kantor Urusan Agama Sukun Malang as admin account and to 11 followers of facebook account of Kantor Urusan Agama Sukun Malang as a reader of the marriage advice. Accounts became object of research among others: Facebook KUA Sukun Malang.

2. Secondary data

Secondary data is second data source after primary data. Function this data source to help provide additional information or data complement.<sup>38</sup> It can be information from documentation, books, article in the internet or others media.

4. Data Collection Method

According to Arikunto, data collection technique is "methods used by researchers in data collection research".<sup>39</sup> Based on that

<sup>&</sup>lt;sup>36</sup> Sutrisno Hadi, *Pengantar Metode Penelitian* (Yogyakarta:Faculty Psychology Gadjah Mada University,1987), p.66

<sup>&</sup>lt;sup>37</sup> Burhan Bungin, *Metodologi Penelitian Sosial:Format-Format Kuantitatif dan Kualitatif edition* 1,(Surabaya: Airlangga University Press, 2001), p. 129

<sup>&</sup>lt;sup>38</sup> Burhan Bungin, p. 129

<sup>&</sup>lt;sup>39</sup> Arikunto Suharsimi, p. 197.

definition, researcher need it to collect data research. Techniques used to collect data in this research are:

#### a. Observation

Observation is product from a real situations and not man-made deliberately.<sup>40</sup> Observation done to describe time, conditions, activitie happens, people involved, and the meanings of activities by people observed on a corresponding events.<sup>41</sup> Here researchers collect data through observation directly in research location.

Researchers visited to facebook accounts owned by Kantor Urusan Agama Sukun Malang, as intense advice and consutation of marriage to followers. Including observe to Kantor Urusan Agama Sukun Malang as information resource of facebook account.

#### **b.** Interview

Interview is a meeting of two people to exchange information and ideas through question and answer. Finally, it can be constructed meaning about a topic.<sup>42</sup> Interview self-reliance on questions.<sup>43</sup> Researcher will put some sample with purposive sampling method, choose sample depend on certain aim because elements or units was choosing represented all populations and other reasons purposive.<sup>44</sup>

<sup>43</sup> Soerjono Soekanto, p.224

<sup>&</sup>lt;sup>40</sup> Soerjono Soekanto, *Pengantar Penelitian Hukum*, Edition 3, (Jakarta:UI-Press, 1986), p. 207

<sup>&</sup>lt;sup>41</sup> Burhan Bungin, p. 129

<sup>&</sup>lt;sup>42</sup> Sugiyono,*Metode Penelitian Kuantitatif Kualitatifdan R & D*,Edition 4.(Bandung:CV. Alfabeta, 2008), p.231.

<sup>&</sup>lt;sup>44</sup> Dr. Bahder Johan Nasution, SH., SM., M. Hum, *Metode Penelitian Hukum*, (Bandung:CV. Mandar Maju, 2008), p.159

In this case, interview method used is direct interview, namely researcher make a questions list before. According that list, researcher give some question to Head of Kantor Urusan Agama Sukun Malang as managers of facebook account Kantor Urusan Agama Sukun Malang, KUA Sukun staff and 11 followers of KUA Sukun Facebook account.

#### c. Documentation

According to Arikunto "Documentation is to seek and collect data about a focusing problem from note, academic transcripts, books, newspapers, magazines, minutes, act, regulation of marriage, agenda and so on."<sup>45</sup> Documentation in this research namely researchers seek data in facebook accounts owned by Kantor Urusan Agama, there are column *post* socialization and advice of marriage, photos of research done and others.

#### 5. Data Processing Method

According to Hasan, "Data processing is a process to obtain summary data by using methods or specific formulas."<sup>46</sup> While according to Sudjana, "Data processing aims to change raw data from measurement result to be a systematic data, so that gives direction to study more information."<sup>47</sup> That activities include<sup>48</sup>:

<sup>&</sup>lt;sup>45</sup> Arikunto Suharsim, p.106

<sup>&</sup>lt;sup>46</sup> Iqbal Hasan. Analisis Data Penelitian dengan Statistik. (Jakarta: Earth characters. 2006), p. 31

<sup>&</sup>lt;sup>47</sup> Soerjono Soekanto, p. 64

<sup>&</sup>lt;sup>48</sup> Iqbal Hasan, p. 32

- a. *Editing*, marking or check data that has been collected, aim of this step to corrections and eliminates errors that are field recording. Data will examine about completeness, clarity, and relevancy each other. Interview data with Head of KUA Sukun and others documentation data examine clarity and relevancy each other data. Aim of that step to make research process easier.
- a. *Classifying*, Separate or categorize data with refers to the research question and the elements that are contained in focus of research.<sup>49</sup> In this research, data was obtained directly from source through interview with the head of KUA Sukun Malang and data obtained from document about advice of marriage will be categorized. The data then grouped according to formulation of problem.
- b. *Verifying*, Data has been passed classification based on formulation of problem then arranged and connected. In this research data that have passed classification stage is connected with information for check validity data so their truth being guaranteed.
- c. *Analizing*, Describe results of research into good explanation so it can be easily understood. This analysis efforts done by connecting between data was obtained and focus research, in this research is analysis connection between data interview and archived purposes of marriage advice.
- d. *Concluding*, Concluded data was analysis is done to answer formulation of problem, in this case, relevance implication

<sup>&</sup>lt;sup>49</sup> Cik Hasan Bisri, Model Penelitian Fiqih, Paradigma Penelitian Fiqih, Editian 1 (Jakarta:Prenada Media,2003), p.335

marriage advice through facebook to realize Sakinah Family in KUA Sukun Malang.



#### **CHAPTER IV**

## FINDINGS AND DISCUSSION

#### A. General Description of Research Location

#### 1. History of KUA Sukun

In 1988, Malang Municipalities District Level II area get additional 12 villages from Malang Government District Level II and implement enlargement of sub-district from 3 to 5, there are Klojen, Kedungkandang, Lowokwaru, Blimbing and Sukun. Four subdistricts in Klojen inserted into Sukun cause of the expansion, namely Ciptomulyo, Sukun, Tanjungrejo, and Pisangcandi. Sukun supervising 11 sub-Districts which is new sub-District, there are Gadang, Ciptomulyo, Kebonsari, Bandungrejosari, Mulyorejo, Bakalankrajan, and Karangbesuki.

After the enlargement from 3 to 5 sub-district, Sukun is does haven't KUA Sukun Affairs. Therefore even though administration service for people have been separated, but in formal legal and office center is still merged with KUA Klojen.

In 1990 after have force of law remains, KUA Sukun separated themselves from KUA Klojen with rented house in Kebonsari with head office of KUA, Drs Al-Muhajir al Fatah. Because it is viewed less strategic, in 1995 KUA Sukun Office move to Sukun Gang II is still with status of rent.

In 1996, KUA Sukun get DIP budget (*Daftar Isian Proyek*) for build office above 1000 m area owned by Malang Government. KUA Sukun Office is adjacent to the sub-district offices, Sukun Police Office and the Office of the Sub-district military. The building in Road Randu Jaya No. 2 until now.

In 2010, KUA Sukun return get budget to build porch of marriage, placed right in front of KUA office, which functioned as porch of marriage and archive room.

In 2014, KUA Sukun official work together to build a mosque with take advantage of remain empty land in back of KUA office given name Mushollah As Sakinah.

In KUA Sukun development, the official with all KUA in Malang also worked on idea of computerized data through the program Marriage Information System since 2007 then switches to Marriage Management Information System. Computerized data with system print out marriage book that is simplify system of public services.

#### 2. Vision and Mission of the KUA

Refer to vision and mission of Ministry of Religion Malang, KUA Sukun has a vision and mission as follows:

#### Vision:

"The realization of Sukun district society that devout religious, independent, educated, and prosperous with Integrative services based on information technology."

#### Mission:

- 1. Enhancement of the religious life
- 2. Improving the quality of religious harmony
- 3. Improved quality of community service-based IT
- Improvement of the quality of the understanding of the society in Marriage and *Rujuk* knowledge
- 5. Improving quality and service organization of the Waqf
- 6. Improved governance and accountability of performance of employees

## KOTA MALANG WOKWARU BLIMBING AH KEDUNGKANDANG a. Wide and limit of the Sub-district Sukun Sukun coordinate in 112 36.13. - 112 40.42. Longitude East and 077 36.38. 008 01.57. South Latitude have area 2.655,19 Ha are divided into 11 Kelurahan, among others: 1) Bandulan postal code 65146 2) Karangbesuki Postal code 65146 3) Pisangcandi Postal code 65146 4) Mulyorejo postal code 65147 5) Sukun postal code 65147 Tanjungrejo Postal code 65147 6) 7) Bakalankrajan Postal code 65148 8) Bandungrejosari Postal code 65148 9) Ciptomulyo Postal code 65148 10) Gadang postal code 65149

## 3. Geographic Location and General Condition

#### 11) Kebonsari Postal code 65149

Now the district area is 2.655,19 Ha with the limits of sub-district, namely:

## a. North side: Lowokwaru & Klojen

- b. East side: Kedungkandang
- c. South side: m.isji
- d. West side: Wagir & Dau

## b. Wide of sub-districts area in Sukun



Sumber : BPS Kota Malang

Chart 2.1 Wide of the Sub-district Sukun

#### c. Geographic of Sukun

a.	Height of surface of sea	: 440 m dpls - 460 m dpls
b.	Temperature / Min.	: 20°C / 30°C
c.	Many Rainfall	: 210 mm/ th
d.	Form of topography Region	:
	• Flat until waves	: 100 %

- Waves until hilly :- %
- Hilly to mountainous : %

## e. Distance center of sub-District Government

- The City : 4 km
- The Province : 92 km
- Village Furthest : 6 km

## d. Distance of Village with Sub-districts

NO	KELURAHAN	The distance
1	Ciptomulyo	2 km
2	Jam Gadang	1 km
3	Kebonsari	1 km
4	Bandungrejosari	1 km
5	Sukun	1 km
6	Tanjungrejo	1.5 km
7	Pisangcandi	2.5 km
8	Karangbesuki	3 km
9	Bandulan	3 km
10	Mulyorejo	5 km
11	Bakalankrajan	4 km

**Table 2.1** Distance of Village with Sub-districts

#### 4. Structural of KUA Sukun

## a. Head Office of KUA Sukun

1) Drs. Al-Muhajir Al Fatah	1990-1995
2) DrsH.A.Ruslan	1995-1998
3) Drs.H.Rochmad	1998-2001
4) Drs.H.Abu Mutholib	2001-2004
5) Abd Karim, A.Md	2004-2006
6) Drs HA. Wasian	2006-2008
7) H.Suwandi, S.PdI	2008-2011
8) Arif Afand <mark>i</mark> , S.Ag	2012-2015
9) Achmad Shampton,SHI	2015- Now

## b. Tasks and Functions of KUA Sukun

KUA has three components of the religious field in order fulfillment needs of the community, namely the human resource, adaptive capabilities, and infrastructure. Third it becomes an important components in running the management task itself in KUA-related community service.<sup>50</sup>

KUA helps carry out some tasks of the Office of the Religious Ministry Affairs in the area of the counties of Islam in districts. As for the task of KUA include<sup>51</sup>:

<sup>&</sup>lt;sup>50</sup> Kantor Urusan Agama, Kondisi dan Kinerja Kantor Urusan Agama di Jateng, DIY, dan Jatim: Hasil Studi Lapangan, (Semarang: Kementrian Agama Balai Penelitian dan Pengembangan Agama, 2010). p 17

<sup>&</sup>lt;sup>51</sup> Kantor Urusan Agama. p 24

- Carry out some tasks of the Office of the Religious Ministry Affairs in the area of the counties of Islam within the subdistrict.
- 2. Assist the implementation of the Government's task in the sub-district in the religious field.
- 3. Responsible for the execution of the duties of the Office of religious affairs (KUA) of the subdistrict.
- 4. Carry out the task of coordinating the Overseer of Islam, the religion of Islam and extension officers coordination/cooperation with other institution that is closely related to the implementation of the tasks of KUA Sub.

Through the KMA (Minister of religion) number 18 1975 juncto KMA Number 517 in 2001 and Regulation number 6 in 1988 about structuring the Organization KUA sub firmly and straightforward task lists have KUA, namely<sup>52</sup>:

- Carry out some tasks of the Office of the Ministry of Religion Kabupaten/Kota in the field of Islamic religious affairs in the subdistrict. In this case the KUA organizes activities documentation and statistics, correspondence, letters, archival management, typing and household.
- 2. Coordinate the activities and implementing sectoral as well as cross-cutting activities in the districts so KUA carry out the

<sup>52</sup> Kantor Urusan Agama. p 26

recording of the wedding, taking care of and built the mosque, zakat, Waqf, baitul maal and worship, population and social development family sakinah.

Implementation of the above mentioned tasks include<sup>53</sup>:

- 1. Setup the Internal Organization.
- 2. The field of documentation and statistics (Doktik).
- 3. Family Guidance and service of Sakinah wedding.
- 4. The construction of the Kemasjidan, Zakat and Waqf.
- 5. Service of sacrificial animals.
- 6. Service of Reckoning and Sighting.
- 7. Social services, education, Dakwah and Hajj

## **Organization Structure in KUA Sukun**



Chart 2.1 Organization Structure in KUA Sukun Malang

<sup>53</sup> Kantor Urusan Agama. p 30

## B. Implementation of Marriage Advice Through Facebook in Kantor urusan Agama Sukun Malang

Marriage advice online by KUA Sukun is something new and rarely done by others KUA. KUA Sukun create Facebook account around on year 2005 together with creation of Marriage Management System (SIMKAH). KUA Sukun Facebook account is created for discussions between KUA about tutorial how to SIMKAH application usage firstly. But on development, other facebook follower from society known the account and now become communication area between KUA and public society.<sup>54</sup> There is Fauzi said, he is one KUA officer as Facebook admin before. But now admin of KUA Sukun Facebook handle by Head of KUA Sukun directly, Shampton.

According to Shampton, Facebook account is already he served since in head of KUA Kedung Kandang position. Before Shampton become active admin, Facebook is in handle by Fauzi. When Shampton has become the head of KUA Sukun, he forward and develop the account again until today.<sup>55</sup>

Each advice has purpose to giving lessons or knowledge about specific focus. According to Dewa Ketut Sukardi, advice is a process of providing assistance to individuals who are financially as is done so that individual can understand himself so that he was able to navigate himself and can act a reasonable in accordance with requirements and environment

<sup>&</sup>lt;sup>54</sup> Fauzi Qusyairi, *Interview* (Malang, 27 June 2016)

<sup>&</sup>lt;sup>55</sup> Shampton, Interview (Malang, 06 June 2016)

condition.<sup>56</sup> If advice has a focus point background realize *sakinah* family in household life, so needed is marriage advice.

One of KUA Sukun efforts is created KUA Sukun Facebook account to realizing *sakinah* family. Besides that, background of created Facebook account, not born from the regulation or the government requirement, but the Facebook account has been created for a few reasons that has get from interviews, among others:

1. Marriage course by using seminar methods is not effective because difficulties about marriage course cost. Shampton and Fauzi said that condition caused by the government budget are difficult to be found. KUA need funds to give consumption, printing the certificate for couple has followed *suscatin*, and other utility. Meanwhile KUA only can give a short advice when the marriage registration document examination, of course the advice is very less to be the good advice. As the word Shampton:

"Kursus calon pengantin itu tidak efektif karena terkendala pemerintah yang tidak segera memberikan biaya pendanaan pada KUA untuk mengadakan kursus, padahal KUA harus memberikan kursus calon pengantin pada setiap calon pengantin. Karena tidak mungkin mengundang orang tanpa diberi konsumsi. Sementara bisanya adalah memberikan penyuluhan singkat saat pemeriksaan berkas pernikahan. Tentu kita perlu menambah-nambah yang lain. Maka bagaimana menyelesaikan permasalahan tersebut? kita bentuk facebook KUA Sukun" <sup>57</sup>

<sup>&</sup>lt;sup>56</sup> Dewa Ketut Sukardi, *Pengantar Program Implementasi Bimbingan dan Konseling di Sekolah*, (Jakarta: Rineka Copyright, 2000), p. 18

<sup>&</sup>lt;sup>57</sup> Shampton, *Interview* (Malang, 06 June 2016)

#### In English:

"The marriage course is not effective because Government does not immediately provide the cost to conduct marriage courses in KUA, whereas KUA should give the marriage course to every marriage candidate. As we know it is impossible to invite them without consumption. So KUA just can give short advice was give when marriage document registration examination. Of course we need to other additional advice. Then how to solve it? We form facebook KUA Sukun Malang"

The same thing is said by Fauzi:

"Untuk mengadakan bimbingan pernikahan seperti memberikan kursus pada calon pengantin, KUA harus menyiapkan konsumsi, kursi, sertifikat, sound system dan undangan untuk para calon pengantin tersebut. Semua itu terkait dengan anggaran dari pusat. Kami juga mengumpulkan anggaran taktis, agar bisa mengadakan kursus atau bimbingan sendiri, caranya dengan uiran para penghulu tanpa paksaan dan menciptakan akun facebook KUA Sukun. Hal ini untuk mengatasi anggaran dari pusat yang kadang turunnya tidak tepat waktu yang akhirnya membuat calon pengantinnya banyak yang tidak mendapatkan bimbingan pernikahan." <sup>58</sup>

In English:

"To conduct marriage advice such as marriage candidate courses, KUA should set up the consumption, seats, sound system, certificate and invitation to marriage candidate. All of that is need to the budget from goverment. We also collect the tactical budget, in order to cunduct the marrige course themselves by collect money between *penghulu* without coercion and create a KUA Sukun Malang facebook account. This is solving of budget difficult from the goverment sometimes not on time when we need to condut it, finally that makes many bride and groom do not receive the marriage advice. "

KUA find crevice solve to minimize the shortage as they can. Because basically KUA has the obligation to provide marriage candidate course or *suscatin* in appropriate with Regulation of

<sup>&</sup>lt;sup>58</sup> Fauzi Qusyairi, *Interview* (Malang, 27 June 2016)

Director Islamic General Community Assistance Department of Religion Ministry number II/1523 2009, every bride and groom

must get marriage candidate course.

Shampton also ever say KUA Sukun still attempting to conduct

marriage candidate courses although difficult in funding matters.

This is the dialog:

"Kita tidak pernah membiarkan para calon pengantin tidak mendapatkan kursus atau bimbingan pernikahan ketika tidak ada dana untuk mengadakan kegiatan tersebut. Kita terus mencari celah untuk bisa memberikan bimbingan pernikahan seperti kita menjalin kerjasama dengan kampus-kampus yang ada di Malang"<sup>59</sup>

In English:

"We never let marriage candidate does not get marriage advice or marriage course when no funding to conduct it. We always look for loopholes to provide the marriage advice such as we are partnering with existing campuses in Malang"

KUA Sukun make cooperation with campus, government institutions and schools around Malang city. Campus that ever make cooperation with KUA Sukun is UIN Maulana Malik Ibrahim Malang and UM Malang. The both campuses were cooperation with KUA Sukun by conduct seminar about course marriage candidates to the students. Other cooperation with schools and KUA Sukun by sexology knowledge and good marriage seminar, to avoid bad association so can minimalize occurred that the marriage by accident.

<sup>&</sup>lt;sup>59</sup> Shampton, *Interview* (Malang, 06 June 2016)

All of that can be held on several time only. Even though the marriage courses or marriage advice very needs by marriage candidates or the community every day. Basically society need marriage counselling to marriage preparetion and keep good household life.

2. Facebook account now become the trend. Nearly all of young men or women have Facebook account. They use Facebook to interact and exchange information between each other. Various communities also create a Facebook group account to discussion. This situation should be used by KUA to give knowledge about marriage and socialization of Islamic regulation from Religion Ministry to the public. In accordance with Shampton dialog:

"Orang lagi kerangjingan media social, harusnya itu digunakan untuk menjelaskan pengetahuan pernikahan dan sosialiasasi peraturan dari Kemenag, dan konsultasi oleh para pengantin seperti tentang syarat-syarat nikah dan hal lain tentang pengetahuan dan permasalahan pernikahan" <sup>60</sup>

In English:

"Now every people very like social media. that potential should be used to more explain the marriage knowledge, the Religion Ministry regulation, and consultion by brides and groom such as about marriage requirements and other point about knowledge and marriage problem"

Additional dialog from Fauzi:

*"Facebook lebih familiar digunakan dari pada twitter dan media social lainnya bagi orang-orang"*<sup>61</sup>

<sup>&</sup>lt;sup>60</sup> Shampton, *Interview* (Malang, 06 June 2016)

<sup>&</sup>lt;sup>61</sup> Fauzi Qusyairi, *Interview* (Malang, 27 June 2016)

In English:

#### "Facebook more familiar then twitter and others social media for the people"

Facebook account more used by people from young until old age. If we observe Twitter, Instagram, and blogspot account average number is not much as Facebook. The popularity of Facebook has many used by communication between individuals or groups to interaction till advertision.

#### 3. KUA Sukun need socialization program. Shampton said:

"Program kita itu harus disosialisasikan, apa saja yang ada di tugas pokok dan fungsi KUA termasuk tugas KUA untuk menyampaikan bimbingan pernikahan berdasarkan peraturan direktur jendral nomor II 491 tahun 2009. Seharusnya setiap calon pengantin itu harus diberikan kursus calon pengantin maka KUA mencari jalan untuk mewujudkannya" 62

In English:

"Our Program must be socialized, means is the main tasks and functions of KUA including one KUA task is explain the marriage advice based on the regulation of Director General number II 491 2009. Every marriage candidate should be given marriage candidates course and KUA find a way to make it happen"

KUA programs included in the main tasks and functions of

KUA without socialized never be accepted by the community.

The community is passive, they will find policies or regulations

that supports them when occure a problem or there is a necessity

<sup>&</sup>lt;sup>62</sup> Shampton, Interview (Malang, 06 June 2016)

that want to do. Even though the existing program should already be understood the community before problems occur.

4. To give additional marriage candidates course. The problem of funds is a primary problem, it cause of marriage candidates seminar is not effective. KUA Sukun still held the marriage candidate course although very rare. Marriage advice through the KUA Sukun Facebook account increase marriage candidates knowledge and people in need of information and consultasion about their marriage problem. This is explained by Fauzi:

"Materi bimbingan pernikahan yang dikeluarkan dalam facebook itu sebenarnya untuk membantu suscatin yang berkala dilakukan di KUA Sukun, kadang beberapa bulan sekali. Kita berbagi lebih banyak pengetahuan tentang pernikahan yang dibutuhkan oleh masyarakat di facebook. Masyarakat bisa baca secara langsung tanpa datang ke KUA, baik calon pengatin atau pasangan yang sudah menjadi pengantin. Karena yang disampaikan di facebook sendiri adalah hal-hal yang berkaitan dengan fikih pernikahan dan regulasi pernikahan."<sup>63</sup>

In English:

"Marriage advice material in facebook is actually to help the periodical *suscatin* carried out at KUA Sukun, sometimes once day in months. We share more knowledge about marriage in facebook that needed by society. The community can read directly without come to KUA. Both of marriage candidates and couples who has become marriage can read it because the materials posted on facebook is the stuff relate the marriage knowledge and the marriage regulation. "

Some day any person says the solution given by KUA was basically is make harder the divorce, this way is important to maintain the big name of KUA Sukun agencies. According to Shampton, that opinion is wrong

<sup>&</sup>lt;sup>63</sup> Fauzi Qusyairi, Interview (Malang, 27 June 2016)

because people who will initiate divorce is already have problem, so actually since before problems become more severe or even before have problems should KUA gave advice in form of marriage advice and counselling. That is importance to create good understanding about marriage and what needs after married.

A few factors above are background of creation of KUA Sukun Facebook. Now admin or operator of the KUA Sukun facebook account handle by Shampton as Head KUA Sukun directly. Before become head in KUA Sukun, actually become the head in KUA Kedung Kandang, Shampton started create KUA Facebook account for marriage advice and regulation socialization to the community. When he became head of KUA Klojen, he covered in the newspaper Malang Post because innovations using internet actively for socialization KUA program and marriage advice online through facebook. The habit is continuing untill became head of KUA Sukun now. Even he also adds serves answer the question in facebook fanspage KUA Sukun.

Before Shampton became head of KUA Sukun, people become the admin or operator KUA Sukun Facebook is Fauzi. But he rare and unschedule to update data and information is still classified. Until Shampton became the only admin and operator the Facebook account. Fauzi said:

"Admin ditangani oleh gus shampton" <sup>64</sup> In English:

<sup>&</sup>lt;sup>64</sup> Fauzi Qusyairi, *Interview* (Malang, 27 June 2016)

"Admin is handle by gus shampton"

Begin from upload the data information, picture and videos editor, answer questions and comments, update Facebook account with marriage advice materials and other things that still of main tasks and functions of KUA Sukun. Shampton said:

"Topik yang lagi rame yaitu kebijakan pemerintah tentang penggunaan speaker, KUA tidak hanya menyampaikan tentang pernikahan saja tapi juga menyampaikan permasalahan agama yang lain. Kebijakan pemerintah itu senang tidak senang harus kita sampaikan. Ada banyak hal lain yang disampaikan tapi tidak jauh dari tugas pokok dan fungsi KUA"<sup>65</sup>

In English:

"New trend issue policy about the speaker usable, KUA is not only explain about marriage knowledge but also explain the other issues of religious. The policy of the government was happyness or not should we mention it. There are many other things that posted but not far from the main tasks and functions of KUA"

When Ramadan, Shampton fill Facebook with the latest government regulations about sound system mosque regulation, so the followers of the Facebook account know and ca discusse surrounding mosque problems in KUA Sukun facebook in comentar row. As we know mosque problem is also entered in scope of KUA main tasks and functions.

The limitations of human resources that can handle Facebook admin is cause Shampton does not yet have a partner in operate the KUA Sukun Facebook account. In data processing, editing images, videos and proficiency to answer the question is needed to presents interesting advice.

<sup>&</sup>lt;sup>65</sup> Shampton, *Interview* (Malang, 06 June 2016)

The information that is packed with interesting preferred community. All duty handles by shampton only.

Share and update data technique is not determined how many times

in a week. Shampton as admin Facebook account operator KUA

Sukun said:

"Teknis penyampaian informasi dan materi bimbingan pernikahan pada facebook KUA Sukun saya berikan secara acak, jadi kalau ada hal yang ingin di sampaikan baru posting. Namun dapat dikatakan hampir setiap hari ada materi yang disampaikan di facebook kita"<sup>66</sup>

In English:

"The Technical of information and marriage advice materials posting on facebook is randomly. We will post an information, if there are things that we want to explain. However, it can be said almost every day there are material presented on our facebook"

On the other time Shampton also said that while there are asked about

society problems that might be in needed, Shampton will update the

problems with solution too.

Similar main technique also said by Fauzi:

"Ketika akun facebook KUA Sukun ada masalah, kok ada kaitannya dengan materi dalam kitab atau buku. Hal itu yang kita posting. Materi bimbingan juga diambil dari hal yang kasuistik. Didalam kitab atau buku ada tuntunan ini kok gini kok gini, maka kita posting disitu, tetapi tidak menutup kemungkinan kita posting saja secara langsung hanya ingin memberikan pencerahan, misalnya romadhon maka kita posting tentang puasa dan isra mi'raj. Karena masyarakat membutuhkan hal tersebut"<sup>67</sup>

In English:

"In the KUA Sukun facebook account any problem relate with the material in the old book or contemporer book, we will post it. Title of marriage advice materials also according a cases was occured. In the book there are advice explain about marriage knowledge, we will post it. Possibility we post directly, means what we want to give

<sup>&</sup>lt;sup>66</sup> Shampton, *Interview* (Malang, 06 June 2016)

<sup>&</sup>lt;sup>67</sup> Fauzi Qusyairi, *Interview* (Malang, 27 June 2016)

special religion advice only, for example when Ramadan, we post about fasting and isra mi 'raj. Because society must need it"

In addition present depend on cases occured and the problems that asked followers, admin also update quote or short writings about knowledge of marriage from the old book resourse. Actually The community is very need knowledge about a condition marriage but they do not know that they need. Thus the reason of admin post marriage advice although without any question about marriage problem before.

The marriage advice form was share is not only writing, but also in interesting video and picture form. It's makes people like KUA Sukun Facebook account, Their marriage problems happen discussed with the interesting advice form. For the example a Indonesians working overseas want to get married with foreigners, the problem will answering by admin then the point of problem will be the *meme* or funny image but inside it contain requirements needed to married with foreigners.

KUA Sukun also presents the study through the video except post marriage issues through image forms. The dialog by Fauzi:

"Pada setiap jumat selain pada bulan ramdhon di mushollah KUA Sukun mengadakan pengajian tentang fikih munakahat yang diasuh oleh orang yang ahli dalam bidang pernikahan. Ketika ada alat untuk merekam dan menyambungkan ke internet secara langsung, kita juga membuat streaming video pengajian munakahat dan membagikannya di youtube dan di akun facebook KUA Sukun. Itulah cara yang bermanfaat untuk menambah pengetahuan pernikahan" <sup>68</sup>

In English:

"In every Friday except on Ramadan we conduct study about *fikih munakahat* in little mosque of KUA Sukun served by people who are

<sup>&</sup>lt;sup>68</sup> Fauzi Qusyairi, Interview (Malang, 27 June 2016)

experts in the marriage knowledge. When there is a tool to recorde and connect to internet directly, we will make a streaming video and share on YouTube and KUA Sukun Facebook account. Its so useful to increase marriage knowledge"

The study is held every Friday except Ramadan also fill the chronology of KUA Sukun Facebook account. Place that used the study is little mosque of KUA Sukun. Leaders or teachers of *fikih munakahat* study are who already have good understanding about *fikih munakahat*. After watching the video, people can ask and discussions about material was learned. So the follower not directly follow the study about *fikih munakahat*.

After discusse about the background to advice update procedure of Facebook account KUA, researcher will discusse about benefit between marriages course seminar method with marriage advice online through KUA Sukun Facebook account. This is important to discusse because every marriage candidate should get marriage advice as indicated in the regulation of the director general number II/1523 2009. This effort is required to preparation of the marriage candidate and refreshing for the couple who have been married to create *sakinah* family.

The advantages of marriage advice through Facebook with the marriage advice seminar method, as follows:

 The advice and consultation of marriage become more relax and flexible. Who need marriage information can read directly in KUA Sukun Facebook account. Wherever and every condition, when traveling or waiting something, a little relax time also can be used to discover marriage advice through Facebook. Whenever society can open Facebook and read the marriage advice served by KUA Sukun Facebook account. In addition, the marriage information and knowledge on Facebook can read repeatedly without hassle asked back to the counselor at KUA. So Facebook make marriage advice which impressed strain became more relax. Shampton said:

"Orang dapat membaca dan menyimak bimbingan pernikahan dengan santai di akun facebook KUA Sukun Malang" <sup>69</sup>

In English:

"People can read and listen marriage advice relaxed on KUA Sukun facebook account"

2. Wider access. As we know marriage advice held by KUA only limited to all the marriage candidates and those who ask in KUA only. Facebook makes marriage advice can be received by all among and various backgrounds. Among the students who are still long married, candidate who will be marrige, untill the husband and wife who has lived in household can read marriage advice in KUA Sukun Facebook account. According to Shampton:

"Aksesnya lebih luas tidak hanya terbatas dengan orang yang mau menikah saja, orang yang masih lama menikah seperti pelajar itu sudah bisa membacanya" <sup>70</sup>

In English:

<sup>&</sup>lt;sup>69</sup> Shampton, Interview (Malang, 06 June 2016)

<sup>&</sup>lt;sup>70</sup> Shampton, *Interview* (Malang, 06 June 2016)

"Access more widely, means not only limited to those who want to marry only, who still long time to be married as the students can read it"

#### Similar benefits are also expressed by Fauzi:

"Keuntungan dari bimbingan pernikahan melalui online dari pada bimbingan pernikahan secara manual adalah dapat di akses masyarakat umum, tanpa harus menjadi calon pengantin terlebih dahulu untuk mendapatkan bimbingan pernikahan, bimbingan pernikahan yang manual hanya terbatas pada orang yang akan menikah saya dan waktunya juga menyesuaikan dengan anggaran dari pemerintah baru bisa dilaksanakan."<sup>71</sup>

#### In English:

"The benefits of the online marriage advice then the marriage advice manually is materials can access the general public, so without become to be marriage candidate firstly, it can already get the marriage advice, the manual marriage advice is limited only by those who will be married and temporary it only adjust with the budget from the government to conduct it."

Facebook follower can directly share that knowledge to their friends too. If one quote shared by ten men and ten men are share to all his friends and so on, it can imagine how much people will receive the marriage advice.

3. Easier access. The community feel closer with KUA Sukun because they have the opportunity to ask directly through chatting Facebook. Some people ask their problems through chatting because they are busy with work, no time to go to KUA first for consultations about the marriage problems faced. There are also any one cannot to go to KUA because his problems too

<sup>&</sup>lt;sup>71</sup> Fauzi Qusyairi, *Interview* (Malang, 27 June 2016)

complicated, example there is a wife who threatened by her

husband, Shampton ever tell:

"Ada seorang istri yang diancam suaminya, dia tidak berani ke KUA, akhirnya dia berkonsultasi lewat akun facebook KUA Sukun"<sup>72</sup>

In English:

"Any wife threatened her husband, she did not dare to KUA, finally she consults in KUA Sukun facebook account"

Facebook become a shortcut for those who are busy or cant go to

KUA to learn marriage knowledge, marriage advice, or marriage

consultion around the problem of marriage happen.

4. Marriage advice materials formulate in the various interest forms.

A short message as write in the simple pictures, now we called with *meme*. In the video form about marriage registration procedures and marriage regulations that displayed with interest icon, cute pictures, but it still not distrube explaining of material. The innovation above makes the people who are reluctant to read the marriage advice become more relax and can enjoy it.

Shampton explained:

"Kita suka tidak suka kita harus menerima peraturan yang telah dibuat pemerintah. Itulah sebab KUA Sukun perlu membuat sosialisasi regulasi dalam bentuk lucu dan menarik agar membacanya tidak tegang ketika membacanya"<sup>73</sup>

In English:

"We fell happy or not, we must accept the rules that have been made by the government. That causes of KUA Sukun need improve the regulation socialization to be funny interest form for when society read it not strained."

<sup>&</sup>lt;sup>72</sup> Shampton, *Interview* (Malang, 06 June 2016)

<sup>&</sup>lt;sup>73</sup> Shampton, *Interview* (Malang, 06 June 2016)

# Beside to create pictures and videos funny advice form, KUA Sukun Facebook also presents the cartoons and the fiction story.

## According to Shampton:

"Saya pernah membuat cerita fiksi yang dibagikan sampai 21x, cerita tersebut bisa dibagikan lagi ke orang lain lagi dan lagi. Seperti cerita tentang pentingnya memperhatikan nasab, sepatu sang suami dibagikan 41x, resep nabi Muhammad menuju keluarga bahagia. Kadang-kandang orang tersentuh dengan cerita-cerita fiksi atau kisah Nabi sehingga dapat mengambil pelajaran yang tersembunyi di dalamnya"<sup>74</sup>

#### In English:

"I ever made a fiction story that is shared reach 21x, it could be shared again to the others again and again. As the story of importance of attention to the blood relation, shoes the husband shared reach 41x, recipes of Prophet Muhammad toward a happy family and others story. Sometimes the reader touched with that stories so they can take the hidden lessons of the story"

The story presented by KUA Sukun Facebook account admired by the followers. Proven with many like and share at the story. The emphasis of every story is the readers can take hidden lessons contained in the story.

Thus the implementation of KUA Sukun Facebook account. The account has become something important to providing the marriage advice which contains the information and the lessons about marriage. Consultation and discussion about marriage also can be done so Facebook account become one of KUA Sukun important tool to providing marriage advice on the general public.

<sup>&</sup>lt;sup>74</sup> Shampton, *Interview* (Malang, 06 June 2016)
# C. Role of Marriage Advice Through Facebook to Realize *Sakinah Family* in Kantor Urusan Agama Sukun Malang

Based on observation data on Desember 2016 the number of follower from KUA Sukun facebook account reached 4.073 people. Who join to the account is not only from cuoples were married but who studied in the campus or shcool also joined in the KUA Sukun Facebook account.

In the one day, avereage of the KUA Sukun Facebook account visitor reached 20 people, but it can be increases and decreases. It can be seen from the viewer, like, share and comment counter on each of the latest update. Of course that number also include people who visit to read marriage advice only in the account. Sampthon said:

"Kalau dilihat dari yang komentar yang ada di beberapa materi bimbingan yang di posting perkiraan setiap hari 20 orang yang mengunjungi facebook KUA Sukun, sedikit susah melihat secara rinci karena terkadang orang-orang hanya butuh baca saja"<sup>75</sup>

In English:

"If seen from the comments in the few advice materials was posted, average of KUA Sukun Facebook visitor every day reach 20 people, difficult to see it, because sometimes any people need read the advice only"

To more look the implication of marriage advice through Facebook

in the KUA Sukun Malang, researchers using purposive interview method.

This method makes the researcher must determine informers to get the real

and accountable data. The category of informants divide in two conditions,

there was married and haven't married.

<sup>&</sup>lt;sup>75</sup> Sampton, *Interview* (Malang, 06 June 2016)

The one of marriage advice advantages using Facebook account, KUA Sukun make the marriage advice which impressed formal and borned became more relax and interest. Information about fikih *munakahat* and consultation about the marriage issues can be done on the sidelines of the busy time, because the consultation running only through Facebook provided by KUA Sukun.

The benefit of marriage advice online was felt by an informers named Eny Dwi Renata, she is a kindle garden teacher that married in the KUA Sukun on March 2016. Eny started by follow the KUA Sukun Facebook account on 29 December 2015. She has problem with *Modin* about cost of marriage registration. He said that the *Modin* that helped him ask additional payment:

"Kebetulan waktu itu saya mau nikah dan ada masalah dengan Modin yang meminta uang tambahan ketika pendaftaran nikah, lalu saya berusaha mencari info yg benar di akun KUA Sukun di facebook. Dari akun tersebut, saya jadi tahu bahwa ternyata Modin ditempat saya selama ini tidak jujur dan melakukan tindakan yg tidak sepantasnya. Tidak sepantasnya dilakukan oleh seorang yg pekerjaan sehari-harinya mengajar mengaji dan punya jamaah pula. Info tentang registrasi pernikahan yang saya dapat dari gus shamton berbeda dengan info yang saya dapat dari Modin. Lantas sesuai dengan arahan gus shampton pada saat nikahan saya, penghulu benar benar menolak ketika keluarga saya memberikan uang saku seperti yang diminta Modin dan Modin yang dengan tanpa malu menerima uang saku tersebut" <sup>76</sup>

#### In English:

"Coincidence that time, I have a problem with *Modin* which ask additional payment to marriage registration, then I try to find the true informationt by consult to KUA Sukun facebook accounts. The admin gives me information about it. So I asses my *Modin* is

<sup>&</sup>lt;sup>76</sup> Eny Dwi Renata, *interviews throught Facebook* (7-14 June 2016)

dishonest and perform inappropriate action done by a man who teaching the Qoran everyday. The Information about marriage registration explained by gus shamton different from the *Modin* said. Thus in accordance with the advice of *gus* Shampton, the *Penghulu* really reject when my family give additional payment like *Modin* requested but unpredictable *Modin* shamelessly received it"

According to Eny, when she will have married, he gets the problem with *Modin* about additional payment of marriage registration. Eny tries to find true information to solve her problem with consult to KUA Sukun Facebook account. In the Facebook account Eny ask the problem to the admin, the admin of KUA Sukun Facebook is Sampthon or famous called by *gus Shamton*. The answer received by Eny, *modin* as helped on him marriage registration is doing the illegal activity. *Modin* ask the additional payment as a reward from his helping of marriage registration process.

According to Sampthon as admin, he explained in the KUA Sukun Facebook account message about article 6 of the Government Regulation Number 48 Year 2014 on changing of the Government Regulation Number 47 of 2004 on Payment on the non-tax of state types that apply to the Religion Ministry Department that delivered on each the KUA (Religious Affairs Office) with Circular Letter SJ/DJ. II/HM. 01/3327/2014 about implementation of the Government Regulation Number 48 Year 2014 is explaining some point including:

- 1. Marriage and *rujuk* at KUA on the day and the working hours imposed fee Rp 0, (zero rupiah);
- 2. Marriage outside KUA and or outside the working hours imposed extra fee Rp. 600.000, (six hundred thousand rupiah);

3. For citizens are not able to the economy and people affected by natural disasters imposed fee Rp 0 (zero rupiah) with attach the requirements poor information letter from the head of the village.

# 4. The regulation has been officially applying since 10 July 2014.

The same case also ever experienced Fauzi, he never asked about the

payment of marriage registrasion and he explain:

Semua orang sibuk untuk bekerja sehingga untuk mengurus pendaftaran pernikahan mereka sendiri harus menyuruh orang. Dan ketika menyuruh seseorang maka jasa harus diganti dengan bayaran, termasuk dalam hal pengurusan pernikahan. Padahal dalam hal itu KUA tidak meminta biaya. Jika ingin menikah di luar KUA harus membayar Rp 600.000, - di bank, dan KUA hanya menerima slip sebagai bukti pembayaran. Kalau di KUA Rp 0, - rupiah, berbeda dengan masyarakat yang bergantung pada biro jasa, mudin, atau RT, nggak mungkin mereka tidak dibayar. Otomatis banyak orang-orang yang bertanya "Pak, nikah di KUA masih bayar Rp 600.000, -?", "Lo anda menyuruh orang untuk mengurusi pernikahan ke KUA, berarti anda membayar kepada orang yang anda suruh, bukan untuk KUA". Pembayaran Rp 600.000, - untuk menikah diluar KUA itu dibayarkan di Bank. Karena nggak mungkin orang itu ikhlas lillahita'ala melakukannya. Ada juga yang bertanya, "Pak, saya kok masih disuruh memberikan amplop kepada penghulu?", "Yang menyuruh siapa? Pak RT juga bukan orang KUA yang berhak menentukan pembayaran registrasi pernikahan. Yang penting KUA jangan diberi apa-apa, yang mengurusi itu semua Negara. Kalau masih disuruh pak RT, berarti pak RT itu yang melanggar"<sup>77</sup>

In English:

"Everyone is busy to work so as to take care of their own marriage registration should be sent other poeple. If we told someone to do it should be replaced by paid services, including management of marriage regitration. If you want to get married outside KUA must pay Rp 600,000, - at the bank, and KUA received only slip as proof of payment. If marriage in the KUA only pay Rp 0, -rupiah. In contrast to communities that depend on the Service Bureau, *Modin*, or *RT*,

<sup>&</sup>lt;sup>77</sup> Fauzi Qusyairi, Interview (Malang, 27 June 2016)

imposible they might not get paid. Automatically many people asked "Are we marriage in KUA still pay Rp 600,000, -, sir?" "Loo you sent to handle your marriage registration to KUA, meaning you pay to your order, not for KUA". Payment of Rp 600,000, - to get married outside KUA it paid at the Bank. Because of that person's imposible sincere *lillahita'ala* to do it. There are people also asking, "Am I still told to pay the envelope to *Penghulu*? Who told whom? *RT* also not entitled to determine payment KUA registration of marriage. Do not given anything to KUA, who maintain that all is countries. If it is still told to *RT*, *RT* means it violates "

Eny was very pleased to get problem solve and other marriage knowledge from the KUA Sukun Facebook account, she said in the interview through Facebook:

"Tautan-tautan yg sering diunggah di akun facebook KUA Sukun bagus-bagus. Banyak hal baru yang saya pelajari khususnya ilmu tentang keluarga"<sup>78</sup>

In English:

"The links are often uploaded by KUA Sukun facebook account is good knowledge. Many new things I learned spesially about family science "

Some marriage knowledge that acquired by Eny make in feel happy and if seen the majority of the marriage information or advice in the pictures form, writing and other forms, Eny love it.

After doing interviews with Eny, according to Sampthon also there are some follower that send messages to the KUA Sukun Facebook account about divorce problem. A woman wants to divorce with her husband with the reason is not suitable because often strove and have not sleep together.

<sup>&</sup>lt;sup>78</sup> Eny Dwi Renata, interviews throught Facebook (7-14 June 2016)

Admin answered this problem by a marriage knowledge if the husband has been divorse his wife so he must repeat them marry to *rujuk*.

If husband have not want to *rujuk*, both of husband and wife can manage the marriage status in the Religious Court to do mediation and assembly. But in this problem, researchers are not allowed to provide interview dialog for maintaining the confidentiality of personal data.

According to Fauzi, someone asked through Facebook but finally he came to the KUA Sukun to solve the problems faced. The people who come meet the admin directly to follow up from the problems already consult in Facebook KUA Sukun.

Other informers said, KUA Sukun Facebook very increase in insight toward about marriage. Dialog in the message:

"Akun facebook KUA Sukun dapat menambahkan wawasan kekinian saya, posting dan video dari perkawinan pengetahuan dapat menjadi bahan ulasan materi munakahat yang belum aku mengerti" <sup>79</sup>

In English:

"KUA Sukun facebook account can add my insights cotemporary, post and video of marriage knowledge can review my munakahat material have not I understand"

She named Aimahul Huda, married in KUA Sukun on last year. In process of his nuptials he admitted helped by KUA Sukun Facebook account in marriage insights into or marriage knowledge. In chronology of the KUA Sukun Facebook account many post that explain about procedures

<sup>&</sup>lt;sup>79</sup> Aimah Huda, *interview throught Facebook* (4 August 2016)

of build the good marriage. Admin also present short story of prophet Muhammad wives, it can taken hidden lessons from the story.<sup>80</sup>

#### Same as Satibi, the next inoformant presented:

"Saya pikir materi bimbingan pernikahan yang diberikan di Facebook KUA Sukun itu gagasan yang sangat baik, pembaruan status dan foto-foto yang ditampilkan juga pengetahuan pernikahan disampaikan dengan sangat baik, hadir dengan di lengkapi dasar Al-Qur'an dan hadits-hadits, dari beberapa penelitian. Layanan KUA Sukun harus diberikan jempol. Beberapa hari lalu saya ke KUA Sukun untuk legaliser surat menikah disana" <sup>81</sup>

In English:

"I think marriage advice throught KUA Sukun facebook account is excellent idea, status updates and photos displayed are also very good, the knowledge presented by Qur'an and hadiths bases and also from some research. The KUA Sukun service should be given thumbs. A few days ago I go there to legaliser my marriage letter "

In Facebook messages, Satibi dialog reveals during following KUA Sukun Facebook account, he get many marriage and religious knowledges through status updates. Photos and pictures are shown also provides many lessons because all information in the KUA Sukun Facebook account presented by Qur'an, Hadiths, some resources studies.

Then interview result from Alga Aprila present:

"Saya tidak mendapat apa-apa, mas. Karena saya dari Batam"<sup>82</sup>

In English:

"Not get anything, mas. Because I am from Batam"

<sup>&</sup>lt;sup>80</sup>Https://web.Facebook.com/photo.php?facebookid=1145106892221671&set=a.47697668236803 2.1073741825.100001671134514&type=3

<sup>&</sup>lt;sup>81</sup> Satibi, *interview throught Facebook* (4 August 2016)

<sup>&</sup>lt;sup>82</sup> Alga Aprila, Interview throught Facebook (2 July 2016)

This dialog shows KUA Sukun need socialization about KUA Sukun facebook account existence on the wider society. Shampton plans KUA account to do promotion on facebook adv to always post in first line of home so the KUA Sukun facebook account can be socialised to all facebook user, but no funding from government to do it.:

KUA Sukun Facebook account give a lot of marriage information to Facebook users someone called *wejangan* or lessons for citizen sukun, such as a message:

"Rumah saya di Sukun jadi saya bertanya tentang masalah-masalah pernikahan melalui akun facebook KUA Sukun. Akun tersebut berisi wejangan wejangan yang bermanfaat" <sup>83</sup>

In English:

"My home in Sukun District, so I ask about marriage problems throght KUA Sukun Facebook account. The account contains many good *wejangan*"

In Facebook message, Nia present often asked about problem of marriage through a KUA Sukun facebook account because he is Sukun district citizen. The facebook account also get many lessons and knowledge of marriage were presented in account.

KUA Sukun Facebook account help who need knowledge, information, pictures and tips of marriage with share it in Facebook account to increase marriage knowledge of society. That's important to known by society, especially the couples. This is Muhammad Atha Ullah dialog:

<sup>&</sup>lt;sup>83</sup>Nia Kiky Alvanda, interviews throught Facebook (17 June 2016)

"Facebook KUA Sukun memberikan pencerahan dengan pengetahuan tentang perkawinan. Banyak informasi yang disediakan untuk masyarakat terutama untuk yang masih memiliki sedikit pengetahuan tentang perkawinan"<sup>84</sup>

#### In English:

"Facebook KUA Sukun enlightening with the marriage knowledge. The informations were provided to society especially for who still have little knowledge of marriage"

A Man to be work in PNS of Religion Ministry and try to solving

KUA problems, namely Muhammad Riki. He gives opinions about KUA

# Sukun facebook account:

"Menurut pendapat saya account KUA Sukun Facebook hari ini merupakan inovasi yang bagus. Perkembangan informasi dalam era digital tidak hanya melalui media tertulis tetapi dapat melakukannya dengan media sosial juga seperti Facebook, Facebook di KUA Sukun sangat penting untuk mengembangkan aliran infomasi, peraturan dan berhubungan dengan berbagai hal pernikahan di KUA. Jika hal tersebut dapat diteruskan menjadi informatif dan berisi pendidikan positif, dapat bermanfaat lebih dan lebih optimal di masa depan jika terintegrasi dengan berbagai organisasi KUA. "<sup>85</sup>

#### In English:

"In my opinion KUA Sukun Facebook account is good innovation. Development of information in digital era not only through written media but can do with social media also such as Facebook, so Facebook in KUA Sukun is very important to develop flow of infomasi, regulation and related to various matters of marriage in KUA. If can be forwarded in informative and contains the positive education, it's more benefits and more optimal in future if integrated with various KUA organizations."

His argument talk about innovation was done by KUA Sukun in provide marriage advice online through Facebook was very good.

<sup>&</sup>lt;sup>84</sup>Muhammad Atha Ullah, *interviews throught Facebook* (25-28 Agust 2016)

<sup>&</sup>lt;sup>85</sup>Muhammad Riki, *interviews throught Facebook* (27-29 Agust 2016)

Development of digital information era is very quickly, so existence of KUA Sukun Facebook account is very important to socialization of information, regulation and advice about marriage in KUA. Marriage counselling online will be more optimal if done continuously with informative strategy, contains more positive education, and can integrate with varous KUA organitation in future.

The interest pos about marriage advice material in the facebook account must done to achieve *Sakinah Family*. Without advice, the realize it will very difficult and requires long time. The KUA create a breakthrough to achieve it with socialization of marriage regulation and provide marriage advice.

KUA provide marriage candidates course or *suscatin course* facility to make marriage candidates can achieve *Sakinah Family*. Furthermore *suscatin* should be followed by couples or who have been married also, not only young couples or marriage candidate only. *Sakinah Family* will be achieved through sustainable marriage advice pre and post marriage. So that is opinion expressed by Riki in his messeage:

"Dalam mewujudkan keluarga Sakinah memang tidak seperti membalikkan tangan dan membutuhkan proses yang panjang. Proses dapat dimulai dari pernikahan sesuai agama Islam yang sah dan tercatat dalam KUA. Peraturan di KUA sudah membantu memfasilitasi dalam mewujudkan keluarga Sakinah yaitu dengan kursus calon pengantin (suscatin). seharusnya bimbingan pernikahan tidak hanya untuk calon perkawinan tetapi juga termasuk pasang suami istri. Berbagai inovasi yang dibuat KUA membuat KUA mendapatkan mengontrol masyarakat dalam pembentukan keluarga Sakinah. Optimalisasi sumber daya manusia terhadap teknologi dibutuhkan untuk mengembangkan pencapaian keluarga Sakinah."<sup>86</sup>

<sup>&</sup>lt;sup>86</sup> Muhammad Riki, *interviews throught Facebook* (27-29 Agust 2016)

#### In English:

"In realizing *Sakinah Family* not eassy like reversing hands and its takes a long process. The process it can begin from marriage appropriate with religion legitimate and writen in KUA. Regulation in KUA already help facilitating in realizing the *Sakinah Family* namely with pre marriage course (*suscatin*). Should the marriage advice is not only for the marriage candidate but included also for couple have been married. Existence of various KUA innovations make KUA can control *Sakinah Family* formation in the society. Human resources optimalization have technology skill really needed by developing of *Sakinah Family* achievment. "

The admin of KUA Sukun Facebook account was expert in providing useful and interesting information of marriage, informants said in his message:

"Akun facebook KUA Sukun memiliki admin yang cerdas, insyalloh setiap postingan bermanfaat bagi saya, misalnya dalam bidang fiqh, perkawinan, dan masalah keluarga. Sedikit banyak KUA Sukun Facebook membantu dalam mewujudkan keluarga Sakinah melalui nasihat yang diberikan oleh admin"<sup>87</sup>

#### In English:

"KUA Sukun facebook account have the smart admin, each post *insyalloh* useful for me, for example in the fiqh, marriage, and family issue. Little many KUA Sukun Facebook help in realizing *Sakinah Family* through marriage advice given by admin"

The information presented by admin not always about regulation only, but he provides fiqh, marriage and family also as the knowledge that need to be known by the society. Marriage advice online by KUA Sukun is give to helping of KUA effort to realize *keluaga sakinah* was felt by the society.

<sup>&</sup>lt;sup>87</sup> Indah Dwi, *interviews throught Facebook* (30 Agust 2016)

#### KUA Sukun manage that marriage advice online through KUA Sukun

facebook account is informative, according Pri:

"Akun facebook KUA Sukun memberikan bimbingan pernikahan online sudah informatif, saya mendapat pengetahuan tentang perkawinan dan perceraian. Ini termasuk dalam upaya KUA Sukun dalam memberikan bimbingan pernikahan pada masyarakat"<sup>88</sup>

#### In English:

"KUA Sukun facebook account provide marriage advice online already informative, I got knowledge about marriage and divorce. This is included in KUA Sukun effort to provides marriage advice on society"

The opinion was also say by other informant, presented by Elza:

"Akun facebook KUA Sukun sangat bermanfaat karena didalamnya banyak pengetahuan khususnya yang menyangkut tentang pernikahan, persiapan sebelum menikah, faedah menikah, adab dalam pernikahan dan pengetahuan yang lain. Selain itu akun facebook KUA Sukun juga membagikan profil istri-istri Nabi Muhammad SAW. Saya juga mendapatkan pelajaran tentang keluarga sakinah meskipun saya belum menikah. Keluarga sakinah bisa terjuwud ketika pasangan tidak hanya menuntut hak saja tapi bisa menjalani kewajiban bersama-sama sebagai pasangan, saling pengertian, tidak merasa di manfaatkan atau memanfaatkan tapi memberikan manfaat satu sama lain, saling memaafkan dan yang paling penting adalah komunikasi. Pelajaran lain yang saya dapatkan adalah tentang pentingnya memperhatikan nasab dan bagaimana cara menyelesaikan masalah dalam rumah tangga".<sup>89</sup>

#### In English:

"KUA Sukun facebook account is very useful because it explains many knowledge especially about marriage, as preparation before marriage, benefit of married, marriage attitudes, and each other. In addition, KUA Sukun also shared the story of Prophet Muhammad wives. I also got a lesson about *Sakinah Family* although I haven't

<sup>&</sup>lt;sup>88</sup> Pri, interviews throught Facebook (27-28 Agust 2016)

<sup>&</sup>lt;sup>89</sup> Elza, interviews throught Facebook (25-26 Agust 2016)

married. *Sakinah Family* can be realizing when the couple not only asserting the rights but it can live with the same obligations, mutual understanding, does not feel used or taked advantage of but give benefits to each other, forgiving each other and the last most important is communication. Another lesson that I take is importance of attention to relationships and how to solve problems in household"

Elza was have not married. She learns about preparation before the marriage, benefit of married, marriage attitudes, wisdom behind the story of household and other lessons about marriage. All knowledge is required in the preparation of realize *Sakinah Family*.

Facebook KUA Sukun provide the enlightenment to society was need reference specially to solve the problems of marriage, this was revealed by Wahyu:

"Akun facebook KUA Sukun sangat memberikan pencerahan dalam postingnya. Saya optimis posting yang diangkat telah benar2 dipahami dan dikaji oleh KUA sukun bukan postingan yang tanpa pengkajian lebih dulu" <sup>90</sup>

In English:

"KUA Sukun Facebook account gives enlightenment in the postings. I'm optimise the postings appointed has been really understood and reviewed first by admin of KUA Sukun. That is not posting the study without first "

Admin presents information and knowledge about marriage in KUA Sukun facebook account is doesn't without research first, that was taken from the islamic scholar scriptures and the appropriate regulations. The KUA Sukun also have special studies discuss marriage in KUA Sukun

<sup>&</sup>lt;sup>90</sup> Wahyudin hioda, interviews throught Facebook (28-29 Agust 2016)

little musque. The result of it will be share on KUA Sukun facebook account to read by public.

The KUA Sukun have the efforts realizing the *Sakinah Family* can be felt by the society. Marriage advice and marriage counselling online in KUA Sukun Facebook account is the real step of it. Besides society also get an additional knowledge about marriage and the information about regulations about marriage fro Religion Ministry. *Sakinah Family* cannot be realized only with creating the family conditions that good and harmonious, knowledge about marriage and regulations were created by government also need to do it.

# CHAPTER V CLOSSING

### 1. CONCLUSION

Based on finding and discussion above, researcher can make conclucion to make a clear understanding abount marriage advice through faceboon in KUA Sukun, divided in the implementation and role of marriage advice through facebook.

Implementation of marriage advice through Facebook in KUA Sukun including operator or admin of the account, share schedule, content of advice, and others. Admin or operator of KUA Sukun facebook account handled by head of KUA Sukun directly. He shared any information, news, and regulation about marriage every day. Topic or content was post depend on follower problem, public problem, and knowledge was studied by admin. The KUA Sukun facebook account also answer question about marriage problems from follower.

According to interview result, researcher conclude the role of marriage advice through facebook KUA Sukun proofing with various advantages and benefits was get follower. Marriage advice online more flexible and wider access. Flexible, because people can read it with enjoy every time, everywhere and every condition, it does not need to come to the KUA Sukun to get it. Wider access, its mean begin from who haven't married until the couples who have been long married can read marriage advice through Facebook.

Marriage advice online become more interest materials form presented such as funny videos, fiction story, *fiqh munakahat* study streaming, *meme* pictures, and quote. Community get more knowledge about marriage and marriage consultation to solve family problems through Facebook message directly. All that facilities obtained by follower of KUA Sukun facebook account above is the attempt of KUA Sukun to realize *sakinah family* in society.

#### 2. Suggestions

Based on the conclusion that is produced from the research above, researchers want to provide some recommendations and suggestions, among others:

- a. Recommendation to all KUA to be more creative and more closely with community to open a Facebook account KUA as needs of KUA socialization and community marriage consultation. The results of this research prove that Facebook become a great thing if used with good as marriage counselling online by KUA Sukun Malang.
- b. KUA should be more creative and more attention to the important points that need to be known by community in present guidance of marriage, socialization program and the regulation of the government with interest form.
- c. Before getting married should marriage candidate seeks knowledge about marriage as registration requirements of marriage until the things that can make a family have good conditions or *Sakinah Family*, minimum look for clues in your Facebook account KUA because in the internet info not all valid and can be safest entailed.

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Family At Kantor Urusan Agama Sukun Malang

No	Day / Date	Subject of Consultation	Signature
1	Friday, 22 January 2016	Proposal	8
2	Saturday, 19 March 2016	Chapter I and II	2
3	Monday, 20 June 2016	Review Chapter II	2
4	Thursday. 21 Agust 2016	Chapter III and IV	R
5	Wednesday, 26 September	ACC Chapter I, II, III and	0
	2016	IV	X



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2	MI Mayangan Jombang		
3	MI Pulogedang Jombang 2006		
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5	MIN Darul Ulum Peterongan Jombang	-	
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7	MA Unggulan Darul Ulum Peterongan Jombang	2012	
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# INTERVIEW GUIDELINES FOR EMPLOYEES KUA SUKUN MALANG

"Marriage Advice through Facebook to Realize Sakinah Family in Kantor Urusan

# Agama Sukun Malang"

A. list of questions

- a) Who is founder of Facebook KUA Sukun?
- b) What is background of KUA Sukun Malang held a marriage counselling through Facebook?
- c) How implementation of marriage advice through

Facebook done KUA Sukun Malang?

- d) Who operate your Facebook account of KUASukun?
- e) How people access KUA Sukun facebook every day?
- f) What the advantages of follow marriage advice in KUA Sukun Facebook account?
- g) How the response of community about marriage advice in KUA Sukun Facebook account?
- h) How the impact of marriage advice in KUA Sukun Facebook account in realizing the family sakinah?

# INTERVIEW GUIDELINES FOR MEMBERS OF THE FACEBOOK KUA

SUKUN MALANG

"Marriage Advice through Facebook to Realize Sakinah Family in Kantor Urusan

Agama Sukun Malang"

A. list of questions

- 1. How beginning you know KUA Sukun Facebook account?
- 2. When did you join KUA Sukun Facebook account?
- 3. What the motivation to follow KUA Sukun Facebook account?
- 4. What you get with join KUA Sukun Facebook account?
- 5. Whether you get the knowledge about marrige?
- 6. Whether you can be more can solve problems in a family?
- 7. Whether you get the lessons to realize of Sakinah Family conditions?

# LIST OF INFORMAN FROM EMPLOYEES KUA SUKUN MALANG

NO	Name	Workship
1	Ahmad Shampton	Admin and Head KUA Sukun
2	Fauzi Qusyairi	Admintrator of KUA Sukun

# LIST OF INFORMAN FROM MEMBER OF KUA SUKUN FACEBOOK

NO	Name	Marriage Status	
1	Eny Dwi Renata	Married	
2	Satibi	Married	
3	Alga Aprila	Married	
4	Nia Kiki Alvanda	Married	
5	Alif Aimatul Huda	Married	
б	Muhammad Athaulloh	Married	
7	Riki Alhallaj	Married	
8	Indah Dwi Astutik	Married	
9	Pri	Married	
10	Lu'lu'a Zahratun Lathifa L.E	Haven't Marry	
11	Wahyudin hioda	Married	





Kua Sukun Kota Malang

Sahal ibus Sa'ad al-Sa'idy Radiiyallaahu 'anhu berkata: Ada seorang wanita menemui Rasululah Shallallaahu 'alahi wa Sallam dan berkata: Wahai Rasululah Shallallaahu 'alahi wa Sallam, aku datang untuk menghibahkan dirku pada baginda. Lalu Rasululah Shallallaahu 'alahi wa Sallam memandangnya dengan penuh perhatlan, kemudian beliau menganggukkan kepalanya. Ketika perempuan Itu mengerti bahwa beliau tidak menghendakinya sama sekali, la duduk. Berdirilah seorang shahabat da... Lihat. Selendkonya

-

Tentang

-

de Suka

1 kali dil

# KUA Sukun Facebook Account

Kom

🕐 🗊 Anda, Ozy Kamil, Muhtar W



Intro

=3

Bekerja di Kementerian Agar Bekerja di Kementrian Agama Bekerja di Kantor Urusan Agama Bekerja di Kementerian Agama H Bekerja di Kankemenag kota malar Pernah belajar di Pasca Sarjana Ulf Malik Ibrahim Malang Pernah belajar di smkm2 n Tinggal di Kota Malang Dari Kota Malang

> Kua Sukun Kota Malang 26 November pukul 16:52 · 🥥

Kua Sukun Kot

Malang Kronologi

إلته أعطاه الله من الأجر مثل ما أعطى بلاكه م عطاه الله مثل ثواب أسية امرأة فرعون. احياء 2 ص39 زوجها

barangsiapa yang sabar atas perilaku buruk isterinya, Allah akan memberinya pahala seperti pahala yang diberikan kepada Nabi Ayyub atas cobaan yang diterimanya, dan barangsiapa yang bersabar atas perilaku buruk suaminya, Allah akan memberinya pahala seperti pahala yang diberikan kepada sayyidah Asiyah isteri Fir'aun



One of Marriage advice post

Ahsan Taq Salam kenal juga pak

Alhallaj Riki Bsa

28/08/2016 10:45

terima kasih atas jawaban dan ulasan yang bapak berikan Jika di kaitkan dengan pentingnya mewujudkan keluarga sakinah, apakah FB KUA Sukun tersebut dapat membantu atau tidak pak? dalam hal ini FB KUA Sukun sebagai inovasi terbaru upaya KUA Sukun dalam bimbingan pernikahan, mohon pendapat dari bapak...terima kasih



Mewujudkan keluarga sakinah tidaklah seperti membalikkan telapak tangan dan butuh proses panjang.. adapun sebagai puntu gerbang ialah memalui pernikahan sesuai syariat islam .. dan regulasi di kua sdh membantu mefasilitasi dalam mewujudkan keluarga sakinah dengan diadakanya penataran pra pernikahan atau kursus calon pengantin. Seyogyanya tidak hanya bagi pasangan lajang akan tetapi disertakan pasangan yg duda dan janda dalam proses pembinaan tersebut.. berbagai inovasi di kua sdh dilalukan tinggal pengoptimalan sumber daya manusia yg tidak gaptek mengikuti perkembangan zaman sehingga pencapaian keluarga sakinah dapat dimonitoring dg aragan dan bimbingan yg berkesinambungan ..demikian

# Interview with Muhammad Riki

Muhammad Satibi waalaikum salam

Muhammad Satibi

menurut saya sangat baik, update status dan foto-foto yang ditampilkan juga sangat baik. sesekali menyampaikan ilmu bersumber dari al quran dan Hadits juga ada beberapa kajian dan beberapa kultum dalam FB kua sukun.

disamping FB nya, pelayanan KUA SUKUN jg patut diacungi jempol. beberapa hari yg lalu saya ke KUA Sukun untuk legalisir SURAT NIKAH, pelayanannya sangat cepat, tepat dan gratis. perlu diketahui bahwa pernikahan saya melalui KUA SUKUN

afwan baru bisa bales, karena baru tau ada perminataan inbox pesas

Interview with Muhammad Satibi



pelajaran apa yg anda dapatkan mengenaik keluarga sakinah?

apakah bisa berdampak dalam keluarga anda?



00 6

Ahsan Tag

mohon maaf sebelumnya, jika ibu mau brgkat kerja atau aktifitas lain di pagi hari ini bisa di balas nanti ketika ibu senggang, terima kasih



25/08/2016 7:14

25/08/2016 7:14

Keluarga sakinah bisa terjuwud ketika pasangan tidak hanya menuntut hak saja tapi bisa menjalani kewajiban bersama2 sebagai pasangan, saling pengertian, tidak merasa di manfaatkan atau memanfaatkan tapi memberikan manfaat satu sama lain saling memaafkan dan yang paling penting adalah komunikasi.



Maaf saya belum berkeluarga

Interview with Elza