ABSTRACT

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Nowadays, sellers try many things to attract customers, such as offering product warranty which has various types. The recent one is a lifetime warranty. Yet, only a few companies make long-term products. Islamic law system regulates the transaction to have a clear agreement based on the will of both parties and also to fulfill the Islamic laws and principles.

The research problems of this research are: 1) How is the mechanism to get lifetime warranty in the clause of lifetime warranty for plastic products of Tupperware, 2) How is the review of the Compilation of Islamic Economic Law toward mechanism of lifetime warranty for Tupperware plastic products. The purposes of this research are: 1) To find out the mechanism to get lifetime warranty in the article of lifetime warranty for Tupperware plastic products, 2) To find out the observation of the Compilation of Islamic Economic Law toward lifetime warranty mechanism of Tupperware plastic products.

The study is a normative law research because it uses library sources as its reference. It uses comparative approach. In this research, the method of law materials process is qualitative. The researcher processes the collected data from lifetime warranty clause of Tupperware products to explain the term of lifetime warranty and analyze them using the Compilation of Islamic Economic Law.

The results of this research have three conclusions. They are: 1) The mechanism of Tupperware lifetime warranty: a) the customers come to the distributor office, b) the staffs will observe the product claimed whether it is categorized as lifetime warranty, c) the replacement process of regular and irregular defective products. 2) From the Compilation of Islamic Economic Law chapter X subchapter 4 concerning Khiyar ‘Aib and Tupperware’s lifetime warranty clause, the researcher analyzes their agreements, subjects, and objects. In addition, there are five differences and four similarities between the compilation and the clause.