

ABSTRACT

Nazarrudin, Student ID Number 10220041, **Legal Sanctions Against Bad Service For Passenger Bus Executive According to Law No. 22 Year 2009 on Traffic and Transportation Ta'zir concept in Islamic Perspective.** Thesis, Sharia Business Law Departement, Sharia Faculty, the State Islamic University of Maulana Malik Ibrahim of Malang.

Supervisor: Burhanuddin Susamto, M.Hi

Key Words: Service, Passenger, Law Sanctions, Ta'zir Concept.

Transportation services business is a profit business sector is very important in national development and the wider community activities, especially in economic development. However, sometimes these businesses do not fully realize the best service for the passengers as service users who should be well accommodated by the employer services. For example in this regard entrepreneurs example executives bus services often do not pay attention well to fulfill the rights and obligations of both parties, both employers and passenger services. As for the cases that occurred as the driver often does not wear a seatbelt, reckless, and the facility is not fully there. Violation cases are found they should be getting strict legal action in the form of legal sanction that serves to regulate and punish the transport services for employers who do not comply with the legislation in force.

Therefore this research, there is a formulation of the problem, namely: 1) how bad the legal sanction executive bus services according to Law Number 22 Year 2009 on Traffic and Transportation? 2) how the sanctions law in the Law No. 22 Year 2009 on Traffic and Transportation Perspective Ta'zir concept in Islam? While this study belong to the normative legal research. The approach in this study is the approach to legislation. Methods of data analysis are some of the materials used as a guide in the analysis of process data thesis material.

The results of this study is, that the law sanctions laws and regulations that apply specifically to arrange transport executive bus passenger services are not running properly, causing injustice to passengers as service users as well as ongoing violations always occur. Legal sanctions by the Act in accordance with the concept of the Islamic ta'zir identical with the Ta'zir penalty criteria. Another problem is the supervision of the authorities is also not very effective in enforcing the law to achieve justice for all passengers. Legislation should be able to give positive effects in regulating and enforcing the law.