## ABSTRACT

Nurdianawati, Qurrota A'yuni (2015). *Societies' opinion towards klebun's services in assisting litigation; a case study in Bangkalan religious court.* Thesis, Islamic family law department, Sharia Faculty, Maulana Malik Ibrahim Islamic State University, Malang, Supervisor: Faridatus Suhadak, M. HI.

Klebun is a term for the head of the village in Madura. Madura society toughly believes in Klebun. Consequently, they often have recourse to Klebun when they become litigants in religious court. It is caused by the lack of knowledge comprehended by the society related to the procedures for litigation in religious court. The problem is that Klebun asks extortion beyond the down payment fee set by Bangkalan religious court to those who asked for his help.

The problems in this research are what the society thinks of the services given by Klebun in assisting litigation in the religious courts and how do the religious court reacts toward this issue. This research is considered as sociological empirical research based on social facts. The approach used is a qualitative approach based on social facts. Methods of data collection are through interviews and documentation. In order to obtain the necessary data, researchers used primary, secondary and tertiary data sources whereas for data analysis, researchers used editing, classification, verification, analysis, and conclusions.

Conclusions derived from this research are society feels aggrieved with the help of Klebun because the aid rate exceeds the standard costs of the litigation in Bangkalan religious court. Moreover, according to Bangkalan religious court, they have suggested people to take care of litigation independently. If there are cost constraints, then the public can report the case freely to the court so that it can minimize the requests for assistance through Klebun.

Keywords: services, Klebun, litigation