ABSTRACT

Mufarikha, Eris Nanda Thesis 2014. Title: "Evaluation of System Acceptance Deposit Cost organizing Hajj In Islamic Banking and Conventional Banks"
Lector: Yuniarti Hidayah SP, SE., M. Bus., Ak., CA
Keywords: System Acceptance Deposit, Islamic Banking, Conventional Banks, Hajj

The purpose of this study was to determine and evaluate the system acceptance Hajj Operation Costs (BPIH) on Islamic Banking and Conventional constraints have been applied as well to know a new system based on the rule that the bank applied the Indonesian Ministry of Religious Affairs.

The method used in this research is descriptive qualitative research procedures with the object of holding fee deposit receipt Hajj Bank Muamalat Indonesia Tbk Branch Malang and Bank Rakyat Indonesia Tbk Branch Office Blitar. The data obtained were evaluated by using the approach of the Committee of Sponsoring Organizations of the Treadway Commission (COSO) Framework.

The results of the study indicate that the deposit receipt system BPIH Branch at Bank Muamalat Indonesia and Bank Rakyat Indonesia Malang Branch Office Blitar has not been going well and effectively. This is due to the organizational structure and job description are not neatly arranged, systematic and regular, contract agreement documents are not complete and document formats that look difficult customers, lack of socialization of the new policy the Ministry of Religious Affairs of the Republic of Indonesia on the bank transit and Haji Integrated Computerized Systems (SISKOHAT) who have trouble at the beginning of the opening of the repayment and redemption at finished.