ABSTRAKSI


Key words: Type of personality, Conflict Management.

Personality is such kind of special characteristics and attitudes which are able to differentiate each person in case of adaptation to the environment. Each character has different personalities that are from factor of genetic and environment. Those differentiations is well known as introver and ekstrovert. Surely, a organization has some followers (member) and must be found conflict in, it s because each member has his/her distinguished argument and idea. The different personality determines the different way of someone in how to handle the conflict which could result positively or not. On the same case, there are 5 strategies of conflict management, namely competition, acomodation, compromise, collaboration, and avoid (keep away).

Therefore, the goal of this research is to know the relationship between type of personality and conflict management in Pagar Nusa of State Islamic University of Maulana Malik Ibrahim of Malang. The types of personality is specified into two categories. They are introvert and ekstrovert.

This research uses the quantitative approach. The subjects of the research are 42, each of them has highest category in medium category. In data collection, the researcher uses questionnaire method which is in the form of scale of conflict settle strategy and scale of EPI to understand the personality type of members. Data analysis of this research applies technique of t-Test experiment (independent sample test).

From the analysis result of t-Test experiment is showed that the average of conflict settle strategy of introvert is 23,00 and ekstrovert 24,88, in which they describe the level of conflict management between introvert and ekstrovert is not quite different. The calculation of t-Test experiment appears F is 0,001 with probability 0,978 > 0,05, it means that no relation or has similar variance. On the other sides, t has -1,809 with p 0,080 (two tail) > 0,05. In short, the average of conflict management with each personality type does not have relation significantly.