

ABSTRACT

Pristy Sila. 2012. Thesis. Title: "influence Of Emotional Intelligence to the Employee Performance (A Case in PT. Indra Malang)".

Advisor: Hj. Ilfi Nurdiana, S.Ag. M.Si

Keywords: Emotional Intelligence (EQ), Employee Performance

This study analyzes emotional intelligence (EQ) in PT. Indra Malang influence to the employee performance. Experiments were done using multiple linear regression, where the dependent variable (Y) is the Employee Performance, and the independent variable (X) is Emotional Intelligence (EQ) is identified with self-consciousness items (X1), self-regulation (X2), motivation (X3) empathy (X4), social skills (X5). The sample used 57 employees.

The Test result by the multiple regression found that variable of emotional intelligence (EQ) have a significant influence to the employees performance. The test result which get F mark until 22 892 in α 5% it prove the free variable influence the constant variable. While the T test results indicate that the social skills (X5) has a dominant influence to the most of count ≥ 1.677 3151. and the regression analysis found the constant results is 8871. The results of this test explain emotional intelligence (EQ) in the employee have a significant role to improving the performance of employees in PT. Indra Malang.