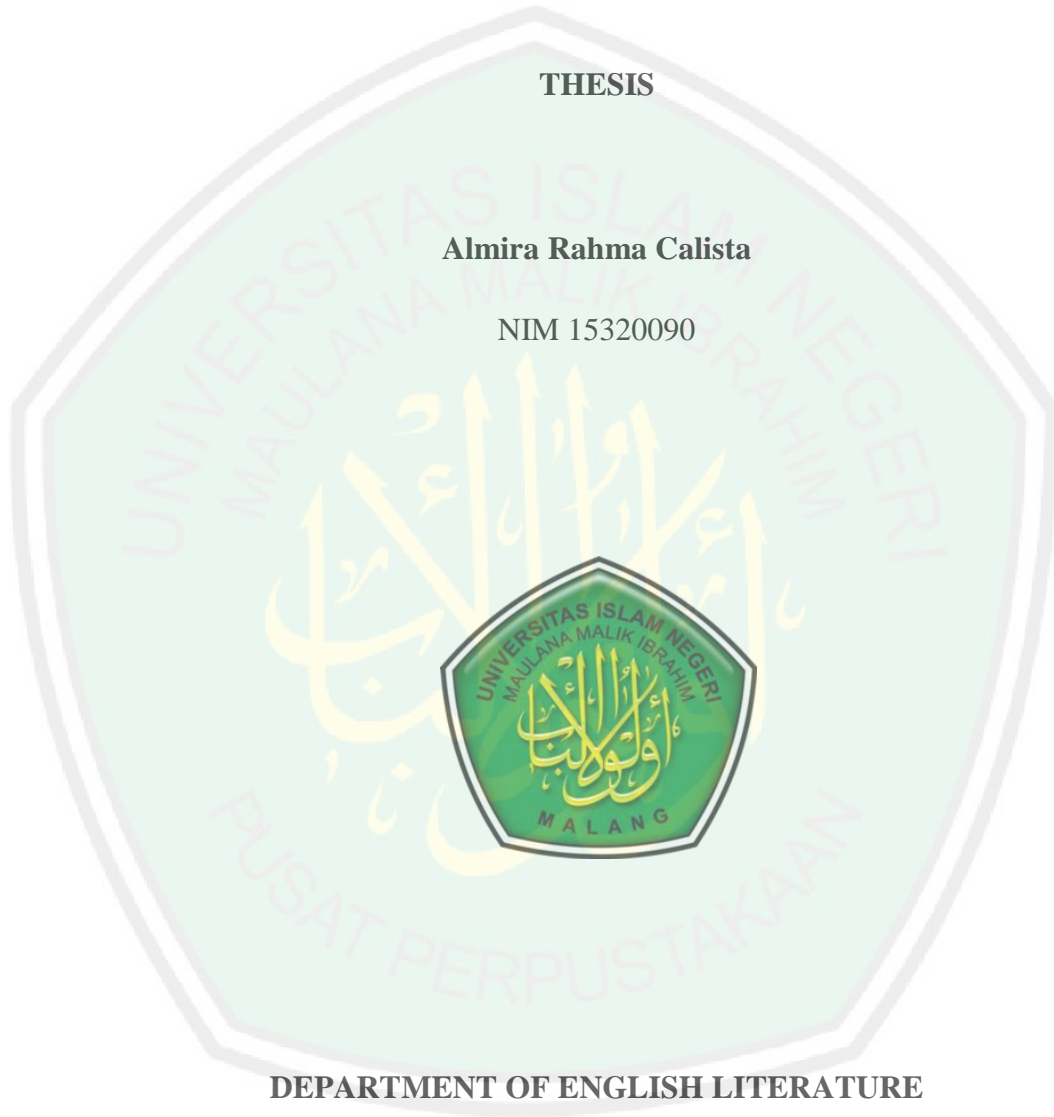


**POLITENESS DIFFERENCES ACROSS GENDER FOUND IN THE
THESIS ACKNOWLEDGMENTS OF UNDERGRADUATE STUDENTS**

THESIS

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DEPARTMENT OF ENGLISH LITERATURE

FACULTY OF HUMANITIES

**UNIVERSITAS ISLAM NEGERI MAULANA MALIK IBRAHIM
MALANG**

2019

**POLITENESS DIFFERENCES ACROSS GENDER FOUND IN THE
THESIS ACKNOWLEDGMENTS OF UNDERGRADUATE STUDENTS**

Presented to

Universitas Islam Negeri Maulana Malik Ibrahim Malang in Partial Fulfillment of
the Requirement for the Degree of Sarjana Sastra (S.S)

By:

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FACULTY OF HUMANITIES

**UNIVERSITAS ISLAM NEGERI MAULANA MALIK IBRAHIM
MALANG**

2019

APPROVAL SHEET

This is to certify that Almira Rahma Calista's Sarjana thesis entitled **Politeness Differences Across Gender Found in the Thesis Acknowledgments of Undergraduate Students** has been approved by thesis advisor for further approval by the Board of Examiners as one of the requirements for the Degree of Sarjana Sastra (S.S) in English Literature Department, Faculty of Humanities at Universitas Islam Negeri Maulana Malik Ibrahim Malang.

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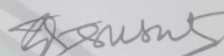
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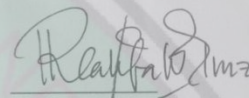
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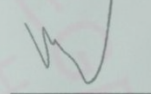
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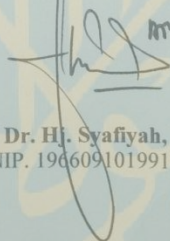


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STATEMENT OF AUTHORSHIP

I state that the thesis entitled “**Politeness Differences Across Gender Found in the Thesis Acknowledgments of Undergraduate Students**” is truly original work. I did not operate any material previously written or published by another author or writer except those indicated in quotation, and bibliography. Due to this fact, I am the only person responsible for the thesis if there is any objection or claim from others.

Malang, 26 September 2019



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MOTTO

فَإِنَّمَّعَالِيسُنَّ

“For indeed, with hardship [will be] ease.” (QS. Al-Insyirah : 5)



DEDICATION

This thesis is dedicated to my beloved parents

Chudori and Puji Astutik



ACKNOWLEDGMENT

Alhamdulillah, all praises and gratitude always uttered to Allah SWT who blesses me, the only one Lord, the Most Merciful, and the Most Gracious. Sholawat and Salam are also delivered to the last Prophet Muhammad SAW who become the best model of Muslim in this world. He is the chosen one who guides Muslim in the right ways.

This thesis is intended to fulfill the requirement for achieving the degree of Sarjana Sastra in English Literature Department at the Maulana Malik Ibrahim State Islamic University of Malang. This thesis would not have been completed without contributions and supports from all. Therefore, I would like to express my sincerest gratitude to those all who guided and supported me while finishing my thesis study.

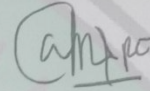
First, I dedicate my great gratitude to my advisor, Bapak Drs. H. Basri, M.A., Ph.D., for the motivations, guidances, and also suggestions to finish my thesis. I also dedicate my great gratitude to the Board of Examiners, Bapak H. Djoko Susanto, M.Ed., Ph.D and Ibu Nur Latifah, M.A, who have given me some constructive suggestions for my better thesis revisions. Then, I express my sincere gratitude to my academic advisor since the first semester, Ibu Deny Efita Nur Rakhmawati, M.Pd, who always motivate and encourage me to finish my study well. My gratitude also goes to all lecturers of English Literature Department.

Second, I would like to express my special thanks to my parents, who always love, support, pray, facilitate me in everything. Thank you for everything — also, my big family who always supports me and pushes me to finish my thesis. I am grateful to be surrounded by them.

Then, I would like to express my great thanks to the community or organization the place for me to grow, learn, and be inspired by people there, those are ADC, SOBI Malang, GILS'17, GILS'18, BGFP SBY, IN Malang, and Lingua Institute. I don't forget to express my gratitude to my best friends who are coloring my life, hearing me, and supporting me. Thank you all, they are invaluable for me.

The researcher is aware that this thesis is still far from perfection. This research has some weaknesses in several aspects. Therefore, suggestion and constructive criticism are welcomed for the improvement of this work. Hopefully, this thesis would give significant benefit for the next researcher and the reader in general.

Malang, September 9, 2019



Almira Rahma Calista



ABSTRACT

Rahma Calista, Almira. 2019. Politeness Differences Across Gender Found in The Thesis Acknowledgments of Undergraduate Students. Thesis. English Literature Department. Humanities Faculty. Maulana Malik Ibrahim State Islamic University of Malang.

Advisor: Drs. H. Basri, M.A., Ph.D.

Key words: Politeness, Gender Language, Acknowledgement

Politeness is actions to prevent and deal with speech acts that threaten the self-image or face of others. The rapport management model is one of the politeness theories; it utilized to investigate the advantages of using language in dealing with social intercommunication. The way undergraduate students conveying acknowledgment is various. Male students and female students have their style in writing acknowledgment.

This study aims to answer the problem of the study. Those are the types of rapport management model in acknowledgment, and the politeness differences between male and female in conveying their undergraduate theses acknowledgment. To categorize the politeness in acknowledgment, the writer uses the rapport management model theory by Helen Spencer Oatey. To differentiate male and female language, the researcher uses gender language by Lakoff. The researcher uses descriptive qualitative method to describe the findings.

From the analysis and findings, it can be concluded that most of the acknowledgment writers use management of face and management of sociality rights and obligation. Most of the females of undergraduate students use management of face. The uses of the interactional goals are rarely by both males and females. Under other conditions, the researcher found that males are less expressive than females. The words that produce by the males in the majority in thesis acknowledgment are only less than 250 words; meanwhile, the words that provide by females in the majority are more than 250 words. It can be concluded that the females are more expressive in writing acknowledgment than the males.

ABSTRAKSI

Rahma Calista, Almira. 2019. Perbedaan Kesantunan Lintas Gender ditemukan dalam Kata Pengantar Skripsi Sarjana Strata 1. Skripsi. Jurusan Sastra Inggris. Fakultas Humaniora. Universitas Islam Negeri Maulana Malik Ibrahim Malang.

Pembimbing: Drs. H. Basri, M.A., Ph.D.

Kata Kunci: Kesopanan, Bahasa Gender, Kata Pengantar

Kesopanan adalah tindakan untuk mencegah dan menangani tindak tutur yang mengancam citra diri atau citra diri orang lain. Model manajemen hubungan adalah salah satu teori kesopanan; Model manajemen hubungan digunakan untuk menyelidiki keuntungan menggunakan bahasa dalam berurusan dengan komunikasi sosial. Cara mahasiswa sarjana menyampaikan pengakuan berbeda-beda. Siswa laki-laki dan siswa perempuan memiliki gaya dalam penulisan kata pengantar.

Penelitian ini bertujuan untuk menjawab masalah penelitian. Diantaranya adalah jenis model manajemen hubungan dalam kata pengantar, dan perbedaan kesopanan antara laki-laki dan perempuan dalam penulisan kata pengantar. Untuk mengelompokkan kesopanan dalam pengakuan, penulis menggunakan teori model manajemen hubungan oleh Helen Spencer Oatey. Untuk membedakan bahasa pria dan wanita, peneliti menggunakan bahasa gender oleh Lakoff. Peneliti menggunakan metode deskriptif kualitatif untuk mendeskripsikan temuan.

Dari analisis dan temuan, dapat disimpulkan bahwa sebagian besar penulis kata pengantar menggunakan manajemen wajah dan manajemen hak dan kewajiban sosialitas. Sebagian besar perempuan mahasiswa sarjana menggunakan manajemen wajah. Penggunaan tujuan interaksional jarang dilakukan oleh laki-laki dan perempuan. Dalam kondisi lain, peneliti menemukan bahwa laki-laki kurang ekspresif daripada perempuan. Kata-kata yang dihasilkan oleh laki-laki dalam mayoritas dalam tesis pengakuan hanya kurang dari 250 kata; Sementara itu, kata-kata yang diberikan oleh perempuan mayoritas adalah lebih dari 250 kata. Dapat disimpulkan bahwa perempuan lebih ekspresif secara tertulis daripada laki-laki.

المستخلص

الميرا، ر.ج.، ٢٠١٩. اختلاف التهذيب بين الجنسيات الموجودة في توطئة البحث العلمي لمرحلة البكالوريوس. بحث جامعي. قسم الأدب الإنجليزي. كلية العلوم الإنسانية. جامعة مولانا مالك إبراهيم الإسلامية الحكومية مالانج.

المشرف: الدكتور بصري

الكلمات الرئيسية: التهذيب، اللغة الجنسية، توطئة

التهذيب هو عملية منع الأفعال الكلامية ومعالجتها المنذرة لصنيع النفس والأخرين. فتمودج إدارة العلاقة هو من إحدى النظريات في التهذيب؛ فيستخدم هذا النموذج لفحص الفضائل في استخدام اللغة عند المعاشرة أو التواصل الاجتماعي. فطريقة الطلاب لمرحلة البكالوريوس في تعبير الاعتراف مختلفة. فالطلاب يختلف أسلوبهم بالطالبات في كتابة التوطئة.

يهدف هذا البحث إلى إجابة أسئلة البحث المطروحة، بما فيها نوع النموذج لإدارة العلاقة في التوطئة، واختلاف الطلاب والطالبات في كتابة التوطئة. ولتصنيف التهذيب في الاعتراف، تستخدم الباحثة نظرية النموذج الإداري لهيلين سبينسير أوتاي. ولتفريق لغة الطلاب والطالبات، تستخدم الباحثة نظرية اللغة الجنسية للاكوف. وتستوعب الباحثة منهجية الكيفي الوصفي لتبيين النتائج.

فنتائج البحث تدل على أن معظم كتاب التوطئة يستخدمون إدارة الوجه وإدارة الحقوق والفرائض الاجتماعية. معظم الطالبات تستخدمون إدارة الوجه. استخدام الأهداف التواصلية نادر جدا لدى الطلاب. وفي صدد آخر، وجدت الباحثة أن الطلاب لم يكن معبرين من الطالبات. فالكلمات المنتاجات من خلال الطلاب لم يبلغ عدد ٢٥٠ كلمة؛ بينما معظم الكلمات المطروحة من قبل الطالبات أكثر من ٢٥٠ كلمة. خلاصة الكلام، أن الطالبات أكثر تعبيريا بالنسبة إلى الطلاب.

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TRANSLITERATION

| Huruf Arab | Nama | Huruf Latin | Nama |
|------------|------|---------------------|---------------------------|
| ا | Alif | Tidak di lambangkan | Tidak di lambangkan |
| ب | Ba | B | Be |
| ت | Ta | T | Te |
| ث | Ṣa | Ṣ | Es (dengan titik diatas) |
| ج | Jim | J | Je |
| ح | Ḥa | Ḥ | Ha (dengan titik dibawah) |
| خ | Kha | Kh | Kadan Ha |
| د | Dal | D | De |
| ذ | Ẓa | Ẓ | Zet (dengan titik diatas) |
| ر | Ra | R | Er |
| ز | Zai | Z | Zet |
| س | Sin | S | Es |
| ش | Syin | Sy | Es dan ye |
| ص | Ṣad | Ṣ | Es (dengan titik dibawah) |
| ض | Ḍad | Ḍ | De (dengan titik dibawah) |
| ط | Ṭa | Ṭ | Te (dengan titik dibawah) |

| | | | |
|---|--------|---|----------------------------|
| ظ | Za | Z | Zet (dengan titik dibawah) |
| ع | 'Ain | ' | Apostrof terbalik |
| غ | Gain | G | Ge |
| ف | Fa | F | Ef |
| ق | Qof | Q | Qi |
| ك | Kaf | K | Ka |
| ل | Lam | L | El |
| م | Mim | M | Em |
| ن | Nun | N | En |
| و | Wau | W | We |
| ه | Ha | H | Ha |
| ء | Hamzah | ' | Apostrof |
| ي | Ya | Y | Ye |

CHAPTER I

INTRODUCTION

This chapter demonstrates the background of the study, problem of the study, objective of the study, significances of the study, scope, and limitation, and definition of key terms, previous studies, and the last is method of the research that consists of research design, research instrument, data sources, data collection, and data analysis.

A. Background of the Study

The term of politeness is called 'polite.' It etymologically comes from Late Medieval 'politus' which means smoothness and sweet conversation, and also smart way to attract individuals, although it might be dishonest. According to the Cambridge dictionary, polite means acting correctly in the social context, showing understand, caring for other individuals' feelings. Politeness is a rule or social norm that relates to a person behavior in a society which must adhere to the communication process. Politeness influences by the existence of the context and the role involved in the communication itself. Context relates to place, time, or atmosphere behind the occurrence of communication. Roles are related to age, position, or social status of speakers and speech partners during the communication process. Since the politeness deals with a human being and social context, the researcher wants to study about politeness differently.

Language is a medium of communication between representatives of the community in the model of sound symbols produced by humans. It is also a means of self-expression to show self-identity. The nature of human being as social creatures makes people cannot separate from communicating with other individuals in life. In communication, there is information exchange and delivery of the meaning of a social system or organization. The distribution of meaning should be conveyed appropriately to make the communication smooth or run well. To make sense delivered duly, one of communication principle that should be obeyed by individuals is a politeness principle.

There is much politeness that happens in our daily life; both verbal and non-verbal has rules of politeness. Verbal communication divided into two; those are spoken and written. In this study, the researcher chooses written acknowledgment in the thesis as the subject of the investigation, and the researcher wants to investigate the polite expression exists in the thesis acknowledgment of undergraduate students. Moreover, to get more significant findings, the researcher examines the politeness differences between male and female in conveying politeness in thesis acknowledgment.

In every university, one of the requirements of graduation for a bachelor degree is writing final paper or thesis. It might be a difficult task for undergraduate students. It takes many days and needs full concentration. It also requires support, assistance, and encouragement from close people who will always be with him/her in academic or daily life. Therefore, Hyland (2003) argued acknowledgments permits college students to express their

modesty and gratitude as awareness of educational values. Acknowledgement is part of academic papers which the researchers or the writers have the moment to express gratitude, appreciation, and indebtedness to people who always braced the researchers academically or morally.

In colleges, writing acknowledgment is an obligation to write in a thesis. Therefore, acknowledgment takes an essential role in a thesis. Acknowledgments do not implicate just for the list noted of the known people. Instead, following Hyland (2003), "they are subtle and complicated discourse constructs that are intimate and public, social and skilled and educational." Writing gratitude expression is a mild reaction and allows writers to convey formal gratitude to community who have accompanied them in completing their struggle, in this context, thesis work. Gratitude expression in acknowledgment has become the central point, which shows politeness strategy and maintaining the relationship between persons or parties mentioned in the thesis acknowledgment itself. These gratitude expressions might indicate different politeness between male and female. This research focuses on the gratitude expressions that exists in acknowledgement writings.

According to Lakoff (2004), many basic things are made, in speaking, women tend to express their intentions honestly through gestures or speaking styles (meta messages), while men do not, they will be frank in speaking or communicating. Gender in people's social perspective are various to describe, one aspect of gender that is raised by gender roles is mainly those who expect

how women and men think, behave, and feel. A male culture which is dominant in one party and women in the subjected party will frame a generalization of women that are subordinate to men. The generalization of women in Indonesian country is also an appearance of male people over women in a general public that holds fast to male patriarchal philosophy.

Moreover, in *Language and Woman's Place* by Lakoff, a little girl cannot talk rudely like the way boys do, her surrounding will scold, make fun, criticize because of her action, their parents and teachers will judge. On the contrary, if the little girl can comprehend her lesson, she will not get scolded by society. However, in this case, society directly should acquire her unique way of speaking because she's just a little girl as a human being instead of scolding her. That example gives the portrayal of society around us that obligate a girl should talk and speaks like a lady. A woman in general has two languages, and those are neutral language and woman language, while the man has not and a woman should speak woman language to be considered as feminine in society.

Politeness is taught by parents when we are children. Lakoff also stated in her book that politeness is developed in social interaction to reduce ructions in personal communication. Women should be more polite than men. Two compromising "women language" of nine, those are hypercorrect grammar (women shouldn't completely honest or frank in talking), super polite forms (women should talk more courteous than men). She taught that politeness should be equal between women and man because the purpose of

politeness is reducing the frictions in personal interaction. Under this stereotype, the researcher wants to investigate whether the woman more polite or not, or moreover on the contrary.

In line of the clarification over, this study is using sociopragmatics approach. Since the politeness strategies are theory from pragmatics, hence, the biggest umbrella from this research is pragmatics. However, this research is not only analyzing common politeness strategy but also the use of politeness across gender (male and female). It is getting more complicated because language gender is a theory of sociolinguistics which study about language in society. Because this is two combinations of two approaches, the researcher explores the pragmatics theory and find sociopragmatics. Sociopragmatics is new interdisciplinary theory combining two studies those are pragmatics and sociolinguistics (Gunarwan, 2000). The purpose of sociopragmatics is explaining how different societies use language. The task of sociopragmatics is that evaluating how far the societies show the differences of using politeness principle. This study brings us to see different kind of the norm.

Another kind of norm is the norm of person category, that is politeness that refers to gender, age, etc. This sociopragmatic is in link with the research by that explanation. For example, in Japan, the scale of using politeness is different between male and female. Moreover, this politeness is more used in West Japan than in East Japan. In this case, the study of sociopragmatics is needed. Sociopragmatics is an investigation of increasingly explicit 'local'

conditions; it is seen that the Principles of Cooperation and the Principle of Politeness occur in shifting societies or various dialects, in various social circumstances thus. As it were, sociopragmatics is a sociological limit of pragmatics. In this way, it is clear here how close the connection among sociopragmatics and sociology (Tarigan, 1990: 26).

Some research has researched language and gender, thanking, or gratitude expression in acknowledgment. The study which very protrudes is research by Hiland (2003), he centered on textualization of feeling, suggesting that acknowledgment replicate the authors' distinctive decisions that square measure formed social and cultural characteristics. Another analysis conducted by Ana (2017), she centered on investigation politeness and conjointly the identity of the acknowledgment writers. She found that acknowledgment tends to use the model of management of interactive goals and face dominantly that models indicated the social relationship and role position between the writers and persons mentioned. The researcher aware of the gap of the study, politeness in language gender context as I said before is interesting to be investigated to see the differences between male and female in conveying politeness. Therefore, to fill the gap of the study, the research worker intends to analyze the politeness between male and female in acknowledgment thesis of college students. The present analysis is legal analysis, which might be a vital contribution to the event of language study.

Research in area comparative politeness between male and female in written text especially acknowledgment is rarely investigated than others;

because many of language gender study spoken the language and politeness studies too. Therefore this study wants to see the different expression of male and female in expressing gratitude in thesis acknowledgment. The researcher is aware of this topic because of the suggestion from the previous study. The last research suggests the next researcher investigate this area because of the limitation of the previous researcher who unable to discuss politeness differences between male and female. Therefore, this study can follow up with the previous research in politeness on acknowledgment area.

B. Problem of the Study

In line with the background of the study, this study is conducted to answer these following questions:

1. What are the types of politeness between male and female in the theses acknowledgements of undergraduate students?
2. What are the politeness differences across gender found in the theses acknowledgements of undergraduate students?

C. Objective of the Study

Therefore, the objective of the study is:

“To find and differentiate the types of politeness expressions in the thesis acknowledgment between male and female undergraduate students of UIN Malang.”

D. Significances of the Study

The finding of this exploration is relied upon to give a noteworthy commitment to hypothetical and practical matters in politeness based on

gender. Theoretically, this research can give a contribution to the field of politeness in thesis acknowledgment between male and female of undergraduate students. It also intends to develop a study towards politeness seen from the perspective of gender. It also provides a study for those who want to do further research on politeness differences on gender topic. Practically, the findings of the research can give insights to the readers about the gender language differences in written text, especially in politeness area.

E. Scope and Limitation

There are scope and limitation to be emphasized to more appropriately solve the research problem. The scope of this research is limited to subjects and objects, the subjects of this research are limited to undergraduate students of English Department UIN Malang in the year 2017 and 2018, and the objects of the research are limited to the gratitude expressions in writing thesis acknowledgment. For the limitation, the analysis of this study will focus on the politeness analysis on thesis acknowledgment between male and female undergraduate students of English Literature Department of UIN Malang. This research only examines politeness differences based on the gender of the same department and the same year of thesis publication. The researcher does not investigate a personal aspect of the process of writing acknowledgment. This study will only analyze the politeness differences between male and female as the final findings.

F. Definition of the Keyterms

In this study, there are three key terms based on the title that needs to be defined. Those are as follows:

1. Politeness

Politeness is related to 'face' concerns. It represents people's desire for approval and autonomy of their actions.

2. Thesis Acknowledgment

Acknowledgment is part of academic papers which the researchers or the writers have the moment to express gratitude, appreciation, and indebtedness to people who always supported the researchers academically or morally.

3. Male and Female (Gender)

One aspect of gender terms is especially those who expect how women and men think, behave and feel.

G. Previous Studies

Some research has conducted an examination about saying thanks to or appreciation utterances in acknowledgment. The study which very protrudes is research by Hiland (2003), he concentrated on written appreciation or gratitude utterance proposing that acknowledgment reflect the creators' exceptional decisions which are molded social and cultural qualities. Another research conducted by Ana (2017), she focused on investigating politeness and also the identity of the acknowledgment writers. Other research conducted by Munif (2015), he focused on investigating functional choices of gratitude expression in the thesis acknowledgement. From those previous

studies, the researcher did not find any further research about politeness comparison in gender area. Therefore, it will be more beneficial for the study if the researcher investigates that area.

H. Research Method

This session discusses about the research method applied in the research. It covers research design, research instrument, data and data source, data collection, and data analysis.

1. Research Design

This study uses qualitative descriptive analysis with the aim of getting deep descriptions of the problem of the study. This research seeks to describe data with words or sentences by categories to get conclusions. The results of the discussion are focused on politeness differences between male and female in acknowledgement.

2. Research Instrument

This research instrument is the researcher herself, it does not need to make other instruments because the subjects of the study are thesis acknowledgments of undergraduate students. It called human instrument because the researcher is the one who analyze the data by using interpretation objectively.

3. Data and Data Source

The main data in this study are acknowledgement texts which written by English Literature undergraduate students in the year of 2017 or 2018 to make sure that the data are valid and fresh seen from the year

of publication. The data are restricted to the thesis written in English by UIN in year of 2017 or 2018. Furthermore, the data are taken from the Etheses of the Maulana Malik Ibrahim State Islamic University of Malang.

4. Data Collection

In this study, to gain the data, the researchers employed several steps. Firstly, the researcher searches male and female undergraduate theses in website page of UIN Malang (etheses.uin-malang.ac.id). Secondly, the researcher selects all samples of theses published in year 2017, then the researcher does selection process to all acknowledgement because the researcher only selects acknowledgement which has uniqueness and differences or has different way in writing thesis acknowledgements. After doing those process, finally in year 2017 thesis publication, the researcher finds 11 different acknowledgement from 15 male acknowledgements and 13 different acknowledgement from 28 female acknowledgements. 11 different acknowledgements from 28 male acknowledgements, 13 different acknowledgement from 39 female acknowledgements. Those total 48 acknowledgements numbers are enough to represent and to generalise the data. It has reached the saturation of the data. The last, the researchers then take a note for the selected acknowledgement.

5. Data Analysis

The analysis of the data will be divided into two sections; identifying and comparing the politeness between male and female. After collecting the data, the analysis is done by doing the following sections. Firstly, the researcher will determine type of the politeness strategies in the thesis acknowledgement by using politeness theory by Spencer Oatey. Secondly, the researcher will compare the differences of the politeness strategies between male and female in acknowledgement. The last, the researcher will make conclusion of the study.

I. Overview of Thesis Chapter

There will be four chapters in writing this thesis; the first chapter is an introduction. It introduces the thesis background information from the background of the study, the problem of the study, objective of the study, the significance of the study, scope and limitation, definition of the key terms, previous studies and research method. The second chapter is a theoretical framework; this chapter contains the relevant theory about the research topic. The third chapter is discussion and analysing the data; it includes collecting data, prose and discussion to answer the research question. Then, the findings will conclude explicitly. The fourth chapter is conclusion and suggestion; it contains a conclusion and recommendation for the next study. The conclusion includes findings that related to the problem of the research and formal findings related to theoretical contribution. Meanwhile, the suggestion should be derived from the result of an analysis.

CHAPTER II

REVIEW OF RELATED LITERATURE

This chapter consists of some aspects related to literature that concern with the theoretical framework, including the explanation of sociopragmatics, politeness, and gender in language.

A. Sociopragmatics

One of the critical aspects of analyzing language-use is analyzing the speaker's meaning. Study about the speaker's meaning is fascinating and also very complicated to catch the essence of the speaker. To capture the meaning of the speaker, it is hugely determined by context, that context includes time, location, event, process, situation, speaker, interlocutor, cultural background, social-economical background, historical background, etc. Those kinds of contexts can make the analyzing process of the speakers meaning very complicated. Understanding speaker meaning is belonging to pragmatics study. Meaning is interpretation toward speech based on the first point of view (Subroto, 1988:6). Speaker's meaning depends on the language aspect that shown and related to fisiological condition, psychological perspective, speech motif, and many more.

As proposed by Leech (1983:278), pragmatics is uncertain, blurry, and has many varieties. Therefore, if we connect illocution with a purpose that it can be achieved by the speaker to communicate with the interlocutor, then the type of analysis that need to be developed is illocution that must be

researched in non-categorical and need to refer to some scales, arbitrary scale, profit and loss scale, until indirective scale. However, those scales are not adequate to fulfill the standard. Therefore, according to Leech, it still needs social distances scale, like status, position, age, and level of intimacy.

Sociopragmatics study is new interdisciplinary study; in this case, this study needs more investigations. This study can be tolerated as a theoretical framework because this sociopragmatics study is a product of sociolinguistics and pragmatics study. Sociopragmatics study purpose is to explain how differences in societies using politeness. In the other side, sociopragmatics study depends on speech motive and orientation the speaker in conveying information, for instance: in humor, intimacy, serious, formal, or others purpose. The purpose of sociopragmatics is investigating how far society shows the differences in applying the politeness principle. This study brings us to see a different kind of the norm. Another type of norm is person category norm, that is politeness that refers to gender, age, etc.

This sociopragmatic is in line with the research by those above explanations. For example, in Japan, the scale of using politeness is different between male and female. Moreover, this politeness is more used in West Japan than in East Japan. In this case, the study of sociopragmatics is needed. Sociopragmatics is an examination of progressively express 'local' conditions; it is seen that the Principles of Cooperation and the Principle of Politeness occur in changing social orders or different vernaculars, in different social conditions, and so forth. In that capacity, sociopragmatics is a

sociological point of confinement of pragmatics. Thus, it is clear how close the association among sociopragmatics and sociology (Tarigan, 1990: 26).

Based on the explanation above, this research is using sociopragmatics approach. Since the politeness strategies are theory from pragmatics. Therefore, the most significant umbrella from this research is pragmatics. However, this research is not only analyzing common politeness strategy but also the use of politeness across gender (male and female).

B. Politeness Theory

Some theories have existed about politeness. Lakoff first introduced politeness theory in 1972. There are three rules that must be obeyed. Those rules are a formality (keep aloof), deference (give options), and camaraderie (show sympathy). After six years the appearance of Lakoff's politeness theory, Brown and Levinson also argued politeness. Brown's and Levinson's politeness principle in 1978 revolves around a face, which is a positive face and too negative face. A positive face is a face that refers to the self-image of a person who wishes that what he/she does, what he/she has, or what are the values he/she believes in, is recognized by people as something that is good, pleasant, worthy of appreciation, etc. The theory of politeness developed from year to year. Politeness provided by Leech (1983) has six maxims those are the maxim of wisdom, the maxim of acceptance, the maxim of mercy, the maxim of humility, the maxim of compatibility and the maxim of conclusions. Most of the politeness theories focus on the concept on a face which uses in oral communication. Another argument about politeness is

presented by Spencer Oatey (2000) that is rapport management model is to critique the face concept of Brown.

1. Rapport Management Model

A scholar, Helen Spencer Oater, first suggested the Rapport Management Model (RMM) in the year 2000. The word ' Rapport Management Model ' is produced by Spencer Oatey to criticize the notion of a face introduced by Brown and Levinson. According to her, face concept by Brown and Levinson focused on self, not others, meanwhile the idea of Rapport Management Model is blending the self and others or social structure. In her critique, a face has a relation with sociality rights; hence, it is not only about the person but social context. Therefore, face rights are focused on personal or social settings.

The terminology "rapport management model" is used to investigate the advantages of using language in dealing with the social intercommunication,"the administration of harmony-disharmony among individuals" (Spencer Oatey 2008).This concept of RMM helps to evaluate social interaction's relational component. This hypothesis emerged because of a facial misconception in the hypothesis of politeness; instead of politeness, she utilizes the words "rapport" and "rapportmanagement." In its concept, relationship is the subjective perception of (dis) harmony, smoothness-turbulence, warmth-antagonism in interpersonal relationships by people. The main point is the Rapport Management Model (RMM) is investigating relationships rather than

analyzing linguistic approaches, offering a broader and more multidisciplinary point of view than countless distinct theory systems of politeness.

There are three fundamental bases of Rapport Management Model revised in 2008 by Spencer Oatey. First, face sensitivities that concern with regard to private or social value. Second, the privileges and responsibilities of sociality related to private or cultural entitlements, and the third are or want interactional objectives.

Rapport Management Model usually analyses some speech acts. Speech acts in this context means an utterance delivered by the speaker to the interlocutor with the intention for this rapport are such as requests, refusals of invitations, apologie, gratitude, disagreement, etc. Since this study researches about politeness in acknowledgment, the researcher focuses on gratitude expression written by a student in acknowledgment. Here the case, if gratitude expressions are conveyed to portray speaker pleasure for some actions from interlocutor that helps individuals to do something, gratitude or thanking expressions will be valued as a way to build positive rapport between individuals. In contrary, if the gratitude expressions are not conveyed to as expected from the hearer, either it's too personal or too far, it might be harmful to face, and sociality rights of the hearer and it might value as a threatening act of the face and sociality rights and it can create disharmony to the interlocutors. Therefore, the gratitude expressions determine whether the actions is rapport or

threatening; it can be viewed from the gratitude expression is reflected and the way it conveyed. But then, this limitation of the study can not reach the real personal reaction of the interlocutor after receiving the acknowledgment word. Therefore this study is only focused on the way the acknowledgment expressed through what management and the difference between male and female.

Reasons for choosing rapport management model as a theoretical framework for this study are this theory has arisen at 20 century, and this model is different from another politeness theory. This rapport management model has many combos of social and contextual factors. Another reason is that because the researcher analyzes written text that is acknowledgment part of undergraduate students' thesis. The researcher believes that in writing, acknowledgment needs more attention and care to choose the language to the addressee. Therefore, from the word in written form, the researcher can analyze the writers, sociality rights of people who are supported them. Using politeness in delivering a message is also managing interpersonal relations and building successful communication between speaker and hearer.

Rapport management model takes a broader view by including the building mainly deals with politeness theory. Spencer Oatey framework consists of the application to sociality rights, which are fundamental personal or social authorization that people claim for themselves in their interaction with others.

There are three models of rapport management models:

a. The management of face

Concept face is a meaningful concept for individual, but it is difficult to define. The point is that this management involves value, worth, honor, the identity of people. This management is related with certain issues like regard, respect, notoriety, status, and competence. The face is close with self as an individual, self as a member of groups, and self as a relational connection.

b. The management of sociality rights and obligations

Sociality rights and obligations, under another condition, concerned with social expectations and reflecting the concerns of individuals about fairness, consideration and appropriate behavior. The second factor that can affect interpersonal relationships is perceived rights and responsibilities of sociality. People consider themselves to have a variety of social rights and responsibilities with other individuals, and they are typically based on one or more variables. People create behavioral expectations about their perceived rights and responsibilities of sociality, and if these are not fulfilled, interpersonal relationships may be influenced.

Factors of sociality rights and obligations:

1) Contractual/legal agreements and requirements

Behavioural expectations or other kinds of contracts, as well as social requirements such as equal jobs chances and the prevention of discriminatory behaviour.

2) Explicit and implicit conceptualizations of roles and positions

Behavioral expectations related to personal and functional circumstances. Although contractually based, they are very often much more explicit. They include three main aspects: equality-inequality, distance-closeness, and role-relationship freedoms and responsibilities.

3) Behavioral conventions, styles, and protocols

Behavioral expectations related to agreements, types and contracts that are used by individuals to meet. Working groups, for instance, generally create conventions for managing group activities, such as whether there is an agenda and if so, how exclusively it is adhered to, or whether they can sit where they like, or whether they should sit in accordance with their status or function.

c. The management of interactional goals

Interactional goals refer to the particular job and/or relationship objectives that individuals may have when interacting with each other. When interacting with others, people often have particular objectives. In nature, these can be both relational and transactional.

These 'needs' can influence their views of relationship considerably because inability to accomplish them can trigger frustration and disappointment.

C. Gender Language

Lakoff (2004) states that many basic things are made, in speaking, women have a tendency to express their intentions honestly through gestures or speaking styles (meta messages), while men do not, they will be frank in speaking or communicating. Gender in people's social dimension, one aspect of gender that is raised by gender roles is mainly those who expect how women and men think, behave and feel. A dominant masculine culture in one group and females in the opposite group will create a stereotype of men-subordinate females. The stereotype of females disclosed in Indonesian is a demonstration in a culture that adheres to patriarchal ideology of male human beings against females. Moreover, in *Language and Woman's Place* by Lakoff, a little girl can not talk rudely like the way boys do, her surrounding will scold, make fun, criticise because of her action. The parents and teachers will judge that if the little girl can comprehend her lesson, she will not get scolded by the society. However, in this case, society directly can acquire her unique way of speaking because she's just a little girl as a human being instead of scolding her. That example gives the portrayal of society around us that obligate a girl should talk and speaks like a girl. A woman as in general has two languages, those are neutral language and woman language, while the

man has not. And a woman should speak woman language to be considered as feminine in society.

D. Acknowledgment

Acknowledgment is part of academic papers which the researchers or the writers have the opportunity to express gratitude, appreciation, and indebtedness to people who always supported the researchers academically or morally.

In colleges, writing acknowledgment is an obligation to write in a thesis. Therefore, acknowledgment takes an essential role in a thesis. Acknowledgments do not implicate only for the listing of the acknowledged people. Instead, following Hyland (2003), "They are advanced and complicated contextual structures that bridge the private and the public, the social and the professional, the scholarly and the lay." Writing expressions of appreciation is a gentle response and enables authors to express official appreciation to individuals who have helped them to finish their job. Gratitude expression in acknowledgment has become the central point which shows politeness strategy and maintaining the relationship between persons or parties mentioned in thesis acknowledgment itself.

CHAPTER III

FINDINGS AND DISCUSSION

This chapter consists of findings and discussions. It provides research findings discussed in the following subchapter. Based on the formulated research questions, the writer analyses politeness in the acknowledgements using the theory of Helen Spencer Oatey (Rapport Management Model). There are two aspects which are analysed by the researcher; those are findings of the politeness in undergraduate student acknowledgement, second, results of the difference of politeness across gender to answer the research question. Fourteen selected acknowledgements are consisting of seven male acknowledgement and seven female acknowledgements that analysed by the writer. Those acknowledgements are taken in the year 2018 and 2017 publications to maintain the freshness of data.

A. Research Findings

1. Types of politeness made by male and female students in their thesis acknowledgements academic year 2017 & 2018

a) Management of Face

The researcher found this type of management in all acknowledgements that researcher took, it can be referred to appendix

A. Management of face type commonly found in beginning of acknowledgment both male or female.

Acknowledgment 1

Thesis acknowledgement one was written by a male student named Muhammad Kharisma Pujangga Putra. It was published in 2017. The

analysis is presented in each selected datum. His acknowledgement consists of 198 words and is divided into three paragraphs.

Datum 1.1

First, the researcher wants to express her gratitude to Allah Almighty for the grace so that this study can be completed as requirement of achieving undergraduate degree.

Analysis:

In the above-mentioned datum, the writer expressed his appreciation and appreciation to his God with the specific sentence "the researcher wants to express her gratitude." The researcher used the third person to mention himself. The expression "gratitude to Allah Almighty" in his sentence showed that he admitted the existence of his God that always be with the His creatures to help and guide them especially the writer of the thesis. Moreover, he specifically wrote, "gratitude to Allah Almighty for the grace so that this study can be completed". It represented that he was also grateful because his God had helped him and given him strength to finish his struggle to complete his study. It also could mean without the grace of God; he could not finish his education well. That act of appreciation to God is categorized as Face Management because he handles his face toward God and his phrase represents the views of the writer and the identification of the writer as a religious individual (in this situation as a Muslim).

Datum 1.2

Shalawat and salam are also delivered to the great Prophet Muhammad SAW who has brought Islam as Rahmatan Lil'Alamin.

Analysis:

In datum 1.2 above, there are two specific words “Shalawat and salam” that is delivered to Prophet Muhammad SAW. Shalawat in Islam means pray for or ask for blessings to Allah SWT for the Prophet Muhammad SAW with utterances, statements and expectations, may he (the Prophet Muhammad SAW) be prosperous (lucky, no less in any case, his condition is still good and healthy). Expressions spoken by Muslims every time they refer to the name of the Prophet Muhammad SAW. In any language, shalawat is a sign of honor and great appreciation. Salam means peace, prosperity, security and security. Therefore, when a Muslim reads shalawat for the Prophet, it is intended to pray for him, hopefully it will remain peaceful, prosperous, safe and always get safety. The Prophet Muhammad is the last prophet who guided the Muslim to Islam, he is the role model of Muslims, that is why the thesis writer uses the management of face to show his honor to his prophet Muhammad SAW.

Acknowledgment 2

Thesis acknowledgement 2 was written by male student named AchmadSaifurRijal. This thesis was published in 2017. The analysis are presented in each selected datum. His acknowledgement consists 171 words and is divided into two paragraphs.

Datum 2.1

Firstly, I would like to express the deepest gratitude to Allah SWT, who gives me uncountable blessings as I can finish my thesis entitled “The Different Strategies of Metaphor Translation in English by Yusuf Ali and Indonesian by The Ministry of Religious Affairs”.

Analysis:

In datum 2.1 above, firstly the writer acknowledged his God with word the deepest gratitude to the God, it shows his personal beliefs as human being to his God, that he believed this study can finished because his help and affection. In datum 2.1, firstly the writer acknowledged the God with specific phrase “the deepest gratitude” the deepest in that context means in something very deep, basic or subconsciousness and gratitude is his thankfulness to his God. The gratitude to the God represents the relationship between the God and the creature in this context the writer of the thesis who have been helped by God for finishing the study particularly the thesis work. That “deepest gratitude” expression is categorised as Management of Face, in that datum, the writer shows his individual-identity as religious person, it is also shown his honour toward the God. Furthermore, there is specific phrase “I can finish my thesis” because of his God help.

Datum 2.2

Secondly, Sholawat and Salam are always given to the greatest Prophet Muhammad SAW (Peace be upon Him) who guided us to the right place.

Analysis:

Sholawat and salam are words that intended to pray for him, hopefully it will remain peaceful, prosperous, safe and always get safety. It is the same like in first acknowledgment that also mentioning sholawat and salam. The Prophet Muhammad is the last prophet who guided the Muslim

to Islam, he is the role model of all Muslims in this world. Therefore, expressing salam is also one of the evidences of admiring the prophet. The writer also used superlative form “the greatest Prophet” to represent that the writer really respect to his last propet who guided him to be right muslim. The writing of the name prophet Muhammad SAW (Peace be upon him) also consisted of meaning, SAW is the abbrivationofShalallahu ‘alaihiwasallam which had meaning peace be upon him as it written. Those expressions above that shown honour iscategorised as management of face.

Datum 2.5

I would also like to deliver my best thanks to all staffs, and lecturers who sincerely teach me in this university.

Analysis:

Besides mentioning many people in his acknowledgment, the writer also mentioned other people. In datum 2.5 above, the phrase “my best thanks” shows his gratituede toward parties that had influenced and taught him academically. The writer did not mention one by one but mention generally “staffs” and “lecturers” it also could mean “all people in those parties”. The gratitude expression that consist in datum can be categorised as management of face because it concern with management of face because the researcher gives honour and respect toward those parties although those parties are not personally help him as student in university.

Acknowledgment 3

Thesis acknowledgement 3 was written by male student named RahmatAdyPrasetyo. It was published in 2017. The analysis are presented in each selected datum. His acknowledgement consists 201 words and is divided into three paragraphs.

Datum 3.5

I extend my next gratitude to the lecturers who have generously taught me and the students of English Letters Department who have contributed to criticize my thesis.

Analysis:

He used next gratitude to show the quality or feeling of being grateful because the existence of the lecturers that had been taught him, he uses “generously” that means liberally in sharing or unselfish to give knowledge to student it shows deference towards his lecturers. He also gratitude to his friends with mentioning “the students of English Letters Department” that had been help to make criticism and correction. Therefore the thesis writer is grateful for their existence and acknowledged them in thesis. Although those parties did not help them specifically the writer but the writer give respect and honour to them. Those expressions are categorised as management of face because he wants to manage his positive face toward those parties.

Acknowledgment 4

Thesis acknowledgement 4 was written by male student named DwikiRifandi. It was published in 2017. The analysis are presented in each

selected datum. His acknowledgement consists 189 words and is divided into three paragraphs.

Datum 4.1

My foremost thanks go to Almighty Allah SWT for granting me the strength and health to carry out this research.

Analysis:

In datum 4.1, the writer acknowledged the God with using noun phrase “My foremost thanks”, foremost in that context means the first rank in order, in this way the first gratitude of the writer means very important thing in his life. The writer also shows the beliefs in mentioning the name of his God, it shows his personal identity that is muslim. In this case, the writer believes that his God has given him strenght and health in proses of finishing thesis writing. He believes that strenght and health is important things in finishing his thesis work. This expression is categorised as management of face because it represented the writer wants to manage his relationship with god by expressing his honour and thankfulness.

Datum 4.2

My sholawat and salam always is given to the most perfect creature in the universe, Prophet Muhammad SAW, the only idol of human in the world, from whom I can learn and choose Islam as my best choice.

Analysis:

In datum 4.2, shalawat and salamis uttered by the writer. Shalawat literally meant the people pray in order to ask Allaht to always give prophet mercy and majesty to him. Meanwhile, salam for prophet is people pray to ask

Allah give him honorto get the highest level. The writer also used expression “most perfect creature in the universe” to show his big dignity to his last prophet. He believes that his prophet is the right guidance for muslim. He shows his honour and dignity toward the prophet therefore it is categorised management of face. Furthermore, he also added appositive phrase that function to make specific representation of his prophet “the only idol human in the world” between his sentence that is meant the actually idol that should be followed as muslim is prophet Muhammad SAW as the last prophet because his character shows kindness that should be the example of muslim in all over the world.

Datum 4.3

Therefore, I would like to thanks with my gratitude to my beloved father and my mother who never stop bringing me in the thesis prayer and always support me. Thank you for cares, prayers, and facilities that have been give to me. You both are my great parents for me.

Analysis:

In datum 4.3, the male student seemed more expressive than previous male student. The expression “my great parents” is also categorized as management of face because the writer honor and the writer managed his positive face to his parents.

Acknowledgment 5

Thesis acknowledgement 5 was written by male student named Yusuf Setyawan. It was published in 2018. The analysis are presented in each selected datum. His acknowledgement consists 281 words and is divided into four paragraphs.

Datum 5.2

I would like to thanks to the Rector of Universitas Islam Negeri Maulana Malik Ibrahim Malang, Prof. Dr. Abdul Haris, M. Ag., the Dean of Faculty of Humanities, Dr. Hj. Syafiah, M.A., the Head of English Department, Rina Sari M.Pd., and all of the lecturers in Faculty of Humanities.

Analysis:

In datum 5.2, the writer expressed the grateful to the parties in order from the highest position in university rector up to the head in department. Although he might not have direct relationship between those parties but he gave his thankfulness to the member of university group for showing his respect to the family of university he acknowledged them.

He knew that he is member of university as the student therefore he felt he should respect all the member of the university form the highest status in university until the highest status of department. For those expressions, it is categorized as management of face between the student of university to the functionary in university.

Datum 5.4

Special thanks to my big family. My dad, H. Suwito, the most patient person in the world, who always makes me cry when I saw his name.

Analysis:

The mentioning of his dad name using Haji title is categorized as management of face.

Acknowledgment 6

Thesis acknowledgement 6 was written by male student named Muhammad Zainurridlo. It was published in 2018. The analysis are

presented in each selected datum. His acknowledgement consists 374 words and is divided into five paragraphs.

Datum 6.1

Alhamdulillahirobbil'amin, my greatest gratitude delivered to Allah SWT, the one I worship, for everything in my precious life. With His grace and mercy, I could finally finish this meaningful.....

Analysis:

In datum 6.1, the writer expressively express his gratitude with using the way islamic represented alhamdulillah – hamdalah that means “Praise to be God” or we can say “Thank God” in Islamic way. He also adds the phrase “my greatest gratitude” to show that he really confesses the existense of God who help him to finish his study. “The one I worship, for evereverything in my precious life” he tells the reader that he only worships to Allah SWT as the only one God. He also tells the reader the things that had done by Allah is giving the researcher blessing and also mercy therefore he can finish his thesis. Here, I see that the male researcher very expressively his acknowledgement toward the God. Those expressions are categorised as management of face because he manage his face toward his God.

Datum 6.7

My endless love also goes to my beloved friends who accompany me during my study in this university. They are my camur squads – Malik, Dony, Gufran – who always create smiles in every second of my life.

Analysis :

In datum 6.7, the writer also “my endless love also goes to my beloved friends” that sentence was showing how intimate the relationship between him and also his friends. He also mentioned the nickname of his friends that showing that they have informal relationship. This is also categorised as management of face because the male researcher want to manage his face to his friends.

Datum 6.8

A great thank also belongs to my friends of BSI Heroes '14, especially my crazy friend, Rohama Nur Romadhonis as my academic rival,

Analysis:

In datum 6.8, a great thanks are also delivered from the male researcher to his academic friends in his department and he also gave special thank to his friend that indicates special relationship between them what he called “crazy friend”. It is management of face.

Acknowledgement 7

Thesis acknowledgement 7 was written by male student named Bayu Gustri Alam Kusuma. It was published in 2018. The analysis are presented in each selected datum. His acknowledgement consists 215 words and is divided into two paragraphs.

Datum 7.1

Firstly, I want to express my deepest gratitude to my advisor Dr. Rohmani Nur Indah, M.Pd who has given valuable guidance, patience, suggestion, comment, and correction which help me to make this thesis more perfect.

Analysis:

In datum 7.1, the male researcher expressed the acknowledgment to his advisor with the phrasr “deepest gratitude” deeps show that he really grateful because his advisor has given him guidance, suggustion,and correction in doing his thesis writing therefore he feels so grateful because the existence of advisor really helpful for him. He also stated that because of the help of the advisor he could make his thesis more perfect. In this case, it is clear that there is mutual relationship between each other. That datum is categorised as management of sociality rights and obligation because that relationship included in legal contract between the advisor and the department to make sure the student finish his thesis well.

Datum 7.2

This study would not have been completed without some contributions, encouragements, and prayers from many people. I would like to dedicate my best thank to:

Analysis:

In datum 7.2, the male researcher aware of the existence of other people matter for him he gave the thanks to parties that hadhelped him. He wrote by making some list to some parties. Therefore, it is categorized as management of face.

Acknowledgement 8

Thesis acknowledgement 8 was written by female student named Emilda Fajrin. It was published in 2017. The analysis are presented in each selected datum. His acknowledgement consists 294 words and is divided into three paragraphs.

Datum 8.1

In the name of Allah SWT, the beneficent the merciful praise belongs to Allah, the lord of the universe who has given the inspiration to the writer, so that she can write this thesis.

Analysis:

In datum 8.1, the female author gave the first paragraph to her God, she used the phrase “the lord of the universe who has given the inspiration”, she believed that because of her God she could have inspiration to finish her thesis writing. It is categorised as management of face because the writer managed his face and it is related to face and beliefs.

Acknowledgement 9

This acknowledgement 9 was written by female student named Lutfiatul M. It was published in 2017. The analysis are presented in each selected datum. His acknowledgement consists 324 words and is divided into five paragraphs.

Datum 9.1

All praise due to Allah SWT, lord of the world, king of the king, the Merciful and Beneficent who has given the researcher a drop of knowledge with a million powers, inspiration and patience.

Analysis:

In datum 9.1 above, this is the female researcher he acknowledges her god with that word, because she believes that her god is the only one lord of the world and the king of the king who had given her strength, power, patience and many more therefore she could finish her thesis work well. This is categorised as management of face.

Datum 9.7

My last thanks also delivered to all my friends in English Letters and Language Department 2013

Analysis:

In datum 9.7 above, the female researcher awares that in her journey of study because there are a lot people who help her during her study, therefore she delivered her thanks used general vocabulary “last thanks” to the people who have with her or help her in studying in university. This is categorised as management of face because the writer wanted to manage her positive face and relationship toward that party.

Datum 10.5

For my classmates, thank you so much for all the moments you shared with me. They made me easier adaption and perform my best. And the last, special for all Indonesian students at UIN Maulana Malik Ibrahim who were helped me, thank you very much for their effort and support in my graduate study.

Analysis:

In datum 10.5, the writer wrote expressively about her thankfulness for her friends, because she is international students she had some adaptations to Indonesian system, etc. This female researcher is grateful because the exsintence of local friends that make her easy to adapt in new learning culture. That expression shows respect and appreciation to her friends, and classmates who had helped him. Therefore it is categorised as management of face.

Datum 11.6

The deep gratitude extended to all my friends of BSI heroes and the big family of Pusat Ma'had Al-Jami'ah that I can not mention one by one. They are just precious.

Analysis:

In datum 11.6, she expressed her “deep gratitude” toward the parties that accompany her in her university life. She also said that “they are just precious” could be meant those parties are really meaningful to her. Therefore, it is categorised as management of face to maintain positive face.

Acknowledgement 12

Thesis acknowledgement 12 was written by female student named Annisa R.A. It was published in 2018. The analysis are presented in each selected datum. His acknowledgement consists 304 words and is divided into five paragraphs.

Datum 12.1

Alhamdulillah. First and foremost, the author wants to express the gratitude to Allah SWT for the mercy and grace so that this study can be completed as one of requirements for achieving undergraduate degree of Sarjana Sastra (S.S.)

Analysis:

In that datum, the female researcher express in the first paragraph to the God with using arabic language “Alhamdulillah” that means All the praise to Allah. She really grateful because of God help she can achieve her degree in university. It is categorised as management of face.

Datum 12.6

Alhamdulillah. First and foremost, the author wants to express the gratitude to Allah SWT for the mercy and grace so that this study can be completed as one of requirements for achieving undergraduate degree of Sarjana Sastra (S.S.)

Analysis:

In datum 12.6, the researcher expressed her thankfulness toward her lecturers. She used the words “all respectful” that meant she really respect the lecturers that had been taught her. This expression is categorised as management of face because the sentence maintains the positive face of the writer and the lecturers.

Acknowledgement 13

This thesis acknowledgement 13 was written by female student named Vrenda, A. D. It was published in 2018. The analysis are presented in each selected datum. His acknowledgement consists 316 words and is divided into six paragraphs.

Datum 13.1

My foremost thanks to Allah for granting me the strength and health to carry this research.

Analysis:

In that datum 13.1, the writer gave her first gratitude to her God, she believed that her God had given her strength to finish her thesis work. It is categorised as management of face because of her belief to her God.

Datum 13.6

Many thanks are also addressed to my friends in Pusat Ma'had Al-Jamiah, Hai'ah Tahfidzil Qur'any, Family L, and in English Letters Department who cannot mentioned one by one. I thank you for coloring my live, for the liveliness you all given around me and for making Malang a home form me.

Analysis:

In datum 13.6, the writer gave her gratitude to her friends who had accompanied her in university life. She felt comfort because of the

existence of her friends. In this case, the writer managed her positive face to her friends. Therefore, many thanks who support her is categorises management of face.

Acknowledgement 14

This thesis acknowledgement 14 was written by female student named Lailatul, H. It was published in 2018. The analysis are presented in each selected datum. His acknowledgement consists 344 words and is divided into five paragraphs.

Datum 14.8

Next, I would like to say million thanks to my dearest friends, Laila Manzilatur Rohmah and Mazma De Huwre'in who always support me in every condition.

Analysis:

In datum 14.8, she delivered her gratitude to her friends with using the word “dearest” meant that they had close relationship each other. She also mentioned that they support each other. It is categorized as management of face. She managed her face to her friends.

b) Management of Sociality Rights and Obligation

The researcher found this type of management in all acknowledgements that researcher took, it can be referred to appendix A. Management of sociality right and obligation type is the second of the number of management of face type.

Acknowledgment 1

Thesis acknowledgement one was written by a male student named Muhammad Kharisma Pujangga Putra. It was published in 2017. The analysis is presented in each selected datum. His acknowledgement consists of 198 words and is divided into three paragraphs.

Datum 1.3

Therefore, the researcher wants to express his deepest gratitude to his supervisor, Dr. H. Langgeng Budianto, M. Pd who has given guidance, suggestion, correction, and patience.

Analysis:

In datum 1.3 above, gratitude expression shows respect or appreciation to other people who have done something for people or helped people. Gratitude is used and spoken to people who have helped others, or to people who have important meaning in someone's life. The writer of acknowledgments also used specific phrase "deepest gratitude" which shows that the author respects the advisor very much. In mentioning the name of the advisor by using the full name with the title indicating the formal relationship between the author of the thesis and also the supervisor. Therefore, the gratitude expression that is shown in the datum is categorized as management of sociality rights and obligations, because it concerns with cooperative feedback in doing thesis work. It also because the writer has achieved behavioral expectancies based on contracts.

Acknowledgment 2

Thesis acknowledgement 2 was written by male student named AchmadSaifurRijal. This thesis was published in 2017. The analysis are presented in each selected datum. His acknowledgement consists 171 words and is divided into two paragraphs.

Datum 2.4

Futhermore, I would like to thank to my academic advisor, Mrs. Galuh Nur Rohmah, M.Pd, M.Ed, who has given me supports, motivation and encouragement.

Analysis:

In datum 2.4 above, the writer expressed gratitude expression with using the phrase “thank to” the academic advisor who have guided him to do his thesis work. In this case, the advisor had obligation from the department to advise, to guide, to suggest the students to finish his study in univesity. In datum 2.4 above, the writer mentioned his advisor with full name + title that meant he had the formal relationship the advisor. The writer also mentioned what the advisor done to him such as giving motivation, support and also encouragement to give positive effect to the advisor andto manage his interpersonal relationship based on behavioral expectation associated with role. Role here meant the writer as the student who needed the advisor to advise, and the advisor who had obligation to advise, support and etc. Therefore, that gratidute expression is categorised as management of sociality rights and obligation. The relationship between both parties and the explicit phrase to the advisor “who has given me

support, etc...” is also categorized as interactional goals because the wants of both parties had achieved.

Acknowledgment 3

Thesis acknowledgement 3 was written by male student named RahmatAdyPrasetyo. It was published in 2017. The analysis are presented in each selected datum. His acknowledgement consists 201 words and is divided into three paragraphs.

Datum 3.3

First, I would like to express my gratitude to my thesis advisor, Agus Eko Cahyono M.Pd who has advised me patiently and tried to make me get more understanding about writing thesis.

Analysis:

In datum 3.3 above, the writer expressed his gratitude toward his thesis advisor by using specific words “my gratitude” and mentioned the name of advisor with using full name + title. It showed that relationship between the writer and the advisor is formal relationship. In that case, the writer wants to manage the interpersonal relationship to the person who have done good deed to him. He also used sentences that the person “has advised patiently and make me get more understanding writing thesis” that means that he really grateful with the advisor because he know to understand to write the thesis well. It also shows the reassurance, behavioral expectanciy that had been achieved in their relationship between advisor and undergraduate. That gratitude expresssion that consist in datum 3.3 is categorised as management of sociality right and

obligation. The reason behind this is because in that context the writer develop behavioral expectancies in reation with the advisor and percieved sociality rights and obligation. The phrase “make me get more understanding about writing thesis” is also categorized as interactional goals because the writer as the student had finished his thesis also because of the help of the advisor who support, advise, also make he could finish his undergraduate degree.

Datum 3.4

Second, my gratitude goes to the Board of Examiners who have suggested me some recommendations for my thesis revisions.

Analysis:

In the datum 3.4 above, the writer used word gratitude to express his thankfulness toward the board of examiners that given him suggestion to make better thesis that he created. He simply stated the word “gratitude” without more expressions and directly mentioned the thing that had been done by the board of examiners that had suggested him to make his thesis work better before officially submitted in university. That gratitude expression is categorised as management of sociality rights and obligation.

Acknowledgment 4

Thesis acknowledgement 4 was written by male student named DwikiRifandi. It was published in 2017. The analysis are presented in each

selected datum. His acknowledgement consists 189 words and is divided into three paragraphs.

Datum 4.3

Therefore, I would like to thanks with my gratitude to my beloved father and my mother who never stop bringing me in the thesis prayer and always support me. Thank you for cares, prayers, and facilities that have been give to me. You both are my great parents for me.

Analysis:

In datum 4.3, the male student seemed more expressive than previous male student. The writer expressed the acknowledgment to his father and his mother showed that he still have complete parents. From his sentence, he extremelly grateful for having parents who never stop pray for him and always support him. He used phrase “thanks with my gratitude” to show his gratitude to people who always take care and love him since childhood until adolencense. The last the writer also expressed “my great parents” because the writer extremely honor to the his father and his mother. Those expressions arecategorised as management of sociality rights and obligation because it deals with behavioural expectation from his parents to their son. The behavioral expectation in this case is the relationship between parents and son, the parents always serve the best to their son until serve facilities while the son learning in university. Of course, the parents that had served everything for their son have expentacies to see their son finish his study in university successfully.

Acknowledgment 5

Thesis acknowledgement 5 was written by male student named Yusuf Setyawan. It was published in 2018. The analysis are presented in each selected datum. His acknowledgement consists 281 words and is divided into four paragraphs.

Datum 5.4

Special thanks to my big family. My dad, H. Suwito, the most patient person in the world, who always makes me cry when I saw his name.

Analysis:

Special thanks in that datum showed how special the relationship the writer between the party. Special thanks is used to people who had done the great effort for the writer. He mentioned his dad with the superlative form phrase “the most patient person” to show the value of mentioned person to the writer, it also kind of appreciation and honour to the party. He mentioned his dad name with the title H. Suwito to respect his dad, title H or Haji is a honorable title to a person who had pilgrimage. The writer used title Haji to respect his dad. This is categorised as management of social rights and obligation. This is because those two parties between the writer and the dad has done behavioral expectancies together and achieve good both interpersonal relationship. The mentioning of his dad name using Haji title is categorized as management of face.

Datum 5.5

My mom, Hj. Sri Imayani Mesiyah, the best my advisor who always hears, guides, supports, cares, and understanding until I am able to

finish my study. My beloved brothers and Sisters Hidayat, Aria Yunita, Ahmad Lukman Hakim and Nabilah Karim whom I love.

Analysis:

In datum 5.5, he mentioned her mom Hj. Sri ImanyaniMesiyah with the title Hajjah. It is the same like previous datum, he mentioned his dad with Haji title in order to respect his dad. It is the same with mentioning his mom with Hajjah in order to respect his mom because her mom had done pilgrimage. This action is categorized as management of face. He described her mother enthusiastically. Because of mother, he believed because her mother supports, cares, guides, he could finish his study. He also mentioned his brothers and his sisters. Those expressions are categorized as management of sociality right and expectation. It is because the behavioural expectancy of family members.

Acknowledgment 6

Thesis acknowledgement 6 was written by male student named Muhammad Zainurridlo. It was published in 2018. The analysis are presented in each selected datum. His acknowledgement consists 374 words and is divided into five paragraphs.

Datum 6.2

First thing, I am more than thankful to all families for their endless material and spiritual supports, motivations, and advises – they are truly my motivation to live my life.

Analysis:

In datum 6.2 above, the male researcher expressed with the phrase that “ more than thankful” here the phrase “more than thankful” is the expression of gratitude towards his family who had done many things to him. Because of family he motivates himself to live his life. The existense of family is very important for him. That expression of gratitude are categorised as management of face because the respectful to his family and also management of sociality rights and obligation because the family and the male researcher of course has behavioral expectations between those two party. Family expectancy is seeing his child pass the exam.

Datum 6.3

Second of all, there is something beyond language I thank to my to my advisor, Mira Santika, M.A, for evry single critical advice and unsurpassed knowledge

Analysis:

In datum 6.3, the writer expressed his gratitude with using phrase “something beyond language”, that phrase indicates that the male researcher really grateful with the existense of his advisor who critic his thesis and also give him understanding toward the topic of the thesis therefore he really grateful of his advisor and expressing with “something beyond language” because for him the gratitude expression like “thank you” was not enough to express. This is categorised as management of sociality right and obligation because there is legal agreement for the advisor to advise the student until the student finish the thesis work.

Acknowledgement 7

Thesis acknowledgement 7 was written by male student named Bayu Gustri Alam Kusuma. It was published in 2018. The analysis are presented in each selected datum. His acknowledgement consists 215 words and is divided into two paragraphs.

Datum 7.1

Firstly, I want to express my deepest gratitude to my advisor Dr. Rohmani Nur Indah, M.Pd who has given valuable guidance, patience, suggestion, comment, and correction which help me to make this thesis more perfect.

Analysis:

In datum 7.1, the male researcher expressed the acknowledgment to his advisor with the phrasr “deepest gratitude” deeps show that he really grateful because his advisor has given him guidance, suggustion,and correction in doing his thesis writing therefore he feels so grateful because the existence of advisor really helpful for him. He also stated that because of the help of the advisor he could make his thesis more perfect. In this case, it is clear that there is mutual relationship between each other. That datum is categorised as management of sociality rights and obligation because that relationship included in legal contract between the advisor and the department to make sure the student finish his thesis well.

Acknowledgement 8

Thesis acknowledgement 8 was written by female student named Emilda Fajrin. It was published in 2017. The analysis are presented in each selected datum. His acknowledgement consists 294 words and is divided into three paragraphs.

Datum 8.3

Her sincere gratitude is addressed to Abdul Aziz, M. Ed, Ph. D, who has guided and encouraged his patiently an writing this thesis.

Analysis:

In datum 8.3 above, she expressed her gratitude with a phrase “sincere gratitude” it means that she is really grateful because she could have a chance to be advised by his lecturer advisor. She mentioned the lecturer advisor with full name + title indicates that she has formal relationship with the lecturer. It is categorised as management of sociality right and obligation because here the lecturer is pointed to advise the students until the student finish writing. Here also the student get her right to be advised. In this case, behavioral expectation between those party is achieved.

Acknowledgement 9

Thesis acknowledgement 9 was written by female student named Lutfiatul M. It was published in 2017. The analysis are presented in each

selected datum. His acknowledgement consists 324 words and is divided into five paragraphs.

Datum 9.3

Furthermore, she would like to give her great thanks to her beloved parents, Zainal Arifin Ch and Nur Hidayati who always give her support, prays, affections, attentions, loves,

Analysis:

In datum 9.3 above, the researcher positions herself as third person therefore she did not write with first person “I” yet she wrote “she”. The very first thank is delivered to her parents, people that give her everything since children untill adult, people who expect her to finish her study. She used the phrase “great thanks” to express how enourmous the gratitude from the writer. This is categorised as management of sociality right and obligation because it relates with behavioral expentancy of the parent toward their daughter to finish her study.

Acknowledgment 10

Thesis acknowledgement 10 was written by female student named Nawras B. M. A. It was published in 2017. She is international student from Libyan. The analysis are presented in each selected datum. His acknowledgement consists 243 words and is divided into five paragraphs.

Datum 10.3

I could not have imagined having a pleasant adviser and I got to my advisor Irham, M.A. for his support and help guidance during my study in the previous semesters.

Analysis:

In datum 10.3, the sentence “I could not have imagined having a pleasant adviser” in that context the adviser is her academic adviser who helped her in academic life since she entered university until she finished her thesis. She felt lucky and grateful therefore she expressed using that expression to show the gratitude. It is categorised as interactional goals because academic advisor obliged to guide the students until they finish the study in university. The female researcher also feels helpful because the existence of advisor who always help also support her. In this case, she is international students. Therefore, the existence of helpful advisor really helped her. From her writing, her advisor helped her until finished is also categorized management sociality right and obligation because the advisor had legal agreement to advise selected student from university until finish, the student also had the rights to ask help the advisor when she has difficulties.

Datum 10.4

For my beloved parents for never ending love and support. Without their pray over time, I could not finish my study. Also for my beloved husband and my daughter thank you for the help, support and pray over time for me.

Analysis:

In datum 10.4, the female writer expresses the gratitude because she believes that because the power of parent pray she can finish her study in abroad. In this case, the writes has married and have a daughter. Therefore, finishing the study is not easy thing. However, the existence of her husband and also her daughter can make her stronger because their help and pray. It shows behavioral expectancies of course the family wants to see their member of family success in academic life in this context finishing the study.

Acknowledgement 11

Thesis acknowledgement 11 was written by female student named Ifa A.M. It was published in 2018. The analysis are presented in each selected datum. His acknowledgement consists 199 words and is divided into two paragraphs.

Datum 11.2

Through this occasion, I want to express my very great gratitude to Drs. Basri, M.A, Ph.D as my thesis advisor for his constructive and valuable suggestion.

Analysis:

In datum 11.2, the female researcher gave the gratitude with expression “very great gratitude” it represents that she is really grateful to be advised by her selected advisor because her advisor was given her suggestion toward her thesis work therefore she feel helpful because of the existense of advisor. She mentioned the name of the advisor with using full name + title that shown the formal relationship between her and her advisor. It is categorised as management of sociality right and obligation.

Datum 11.5

Finally, special thanks to my beloved parents for the endless love and support. Also, my only one younger sister, IzzaAulia Anwar.

Analysis:

She did not forget to deliver her gratitude towards the party who be with her since birth those are her parents with phrase “special thanks”. it showed that the party is special for her. It is categorised as management of sociality rights and obligation. Because of her parents expected her daughter graduate from university. She also mentioned her sister and her brother who had supported her.

Acknowledgement 12

Thesis acknowledgement 12 was written by female student named Annisa R.A. It was published in 2018. The analysis are presented in each selected datum. His acknowledgement consists 304 words and is divided into five paragraphs.

Datum 12.7

My family, my beloved parents, my mother and my father for the unconditional love, endless support, and sincere prays that always are given to me. My brother and sister who always support me in any condition. My aunt takes care of me in Malang, and my grandmothers whom I love.

Analysis:

In datum 12.7, from her writing, family for her is the place of full support. She has complete member of family, father mother, brother and

sister that not stopped to support her and she has her aunt who take care of her when shel lived for studying in Malang. From that context family really matters for the writer. Therefore, it is categorised as management of face and also management of sociality right and obligation.

Acknowledgement 14

Thesis acknowledgement 14 was written by female student named Lailatul, H. It was published in 2018. The analysis are presented in each selected datum. His acknowledgement consists 344 words and is divided into five paragraphs.

Datum 14.5

Thirdly, for the best woman in this world, my mother, who always supports me in every situation. Meanwhile, since she was being a single parent she never gives up to give me higher education for better life. For my beloved sister who always indulges me in every cases. For my brother who always supports and take cares of me. Also, my big family who have supported me in achieving my dream.

Analysis:

In datum 14,5, the student wrote “for the best woman in this world” that is her mother who always support her. She supposed that she has the best woman because her mother is single parent. Therefore, she really thankful to her mother. She also mentioned her sister, brother, and family who always support her life. Those things arecategorised management of sociality right and obligation.

c) Management of Interactional Goals

Not all acknowledgements have management of interactional type because this type can be known if the writer of acknowledgement wrote the details of interaction, it can be referred to appendix A. This management is rare to be founded in selected acknowledgements.

Acknowledgment 2

Thesis acknowledgement 2 was written by male student named AchmadSaifurRijal. This thesis was published in 2017. The analysis are presented in each selected datum. His acknowledgement consists 171 words and is divided into two paragraphs.

Datum 2.4

Futhermore, I would like to thank to my academic advisor, Mrs. Galuh Nur Rohmah, M.Pd, M.Ed, who has given me supports, motivation and encouragement.

Analysis:

In datum 2.4 above, the writer expressed gratitude expression with using the phrase“thank to” the academic advisor who have guided him to do his thesis work. The relationship between both parties and the explicit phrase to the advisor “who has given me support, etc...” is also categorized as interactional goals because the wants of both parties had achieved.

Acknowledgment 3

Thesis acknowledgement 3 was written by male student named Rahmat Ady Prasetyo. It was published in 2017. The analysis are presented in each selected datum. His acknowledgement consists 201 words and is divided into three paragraphs.

Datum 3.3

First, I would like to express my gratitude to my thesis advisor, Agus Eko Cahyono M.Pd who has advised me patiently and tried to make me get more understanding about writing thesis.

Analysis:

The phrase “make me get more understanding about writing thesis” is also categorized as interactional goals because the writer as the student had finished his thesis also because of the help of the advisor who support, advise, also make he could finish his undergraduate degree.

Acknowledgment 10

Thesis acknowledgement 10 was written by female student named Nawras B. M. A. It was published in 2017. She is international student from Libyan. The analysis are presented in each selected datum. His acknowledgement consists 243 words and is divided into five paragraphs.

Datum 10.3

I could not have imagined having a pleasant adviser and I got to my advisor Irham, M.A. for his support and help guidance during my study in the previous semesters.

Analysis:

In datum 10.3, the sentence “I could not have imagined having a pleasant adviser” in that context the adviser is her academic adviser who helped her in academic life since she entered university until she finished her thesis. She felt lucky and grateful therefore she expressed using that expression to show the gratitude. It is categorised as interactional goals because academic advisor obliged to guide the students until they finish the study in university.

2. The Politeness Differences between Males and Females

In previous findings, the researcher found things that can be compared between male and female in writing thesis acknowledgement. The first is the politeness differences, the second is the structure of writing acknowledgement, and the third is the total words differences between male and female in writing the thesis acknowledgement.

In this subchapter, the writer describes the difference in acknowledgment written by a male and female student. Then, the writer described the differences between male and female per each acknowledgment structure. The meaning of structure in this research is not based on the paragraph, but it is based on how the undergraduate student acknowledged the party in order. Therefore, the researcher called

the first acknowledgment is delivered as a structure one. Then, the second acknowledgment is delivered as structure two, and so on.

The sentence or paragraph in the acknowledgment contains a thank-you note. Based on the data obtained, there are no other expressions such as expressions of apology, or expressions of regret, or disagreement. Everything in an acknowledgment is a gratitude expression.

First, from the description of the results of the first findings of "what types of politeness" many students expressed acknowledgments with similar expressions, and there were also different ones.

All acknowledgment writing structures, undergraduate students do not forget always to write the expression of gratitude to God. As a graduate student who is obedient Muslim. Both male and female rapport management or politeness action with the category of management of face.

Second, students always greet the last prophet who is trusted by Muslims, Muhammad SAW. When viewed from its structure, the structure of the writing of acknowledgment by undergraduate students from UIN all wrote the second gratitude to the prophet Muhammad SAW. Both male and female rapport management or politeness action with the category of management of face.

Third, the structure three of written acknowledgments began to vary, ranging from giving thanks to the parties involved in the writing of the thesis to those who always accompany the author in the course of the

thesis process, and between men and women, the methods of writing differ from one another. The before in this structure three is seen the difference between male and female in writing acknowledgment. It is also influential in rapport management. Most of the male-only do the management of sociality right and obligation in their writing while women do two rapport management those are the management of sociality right and obligation.

Example, acknowledgment is written by Dwiki in acknowledgment 4. He wrote to his parents in very first structure three, and others were delivered to the head of the university and also its officials. Meanwhile, female also has different structures, such as submitting to officials first, then advisors, then parents, all of which vary.

The last acknowledgment writing structure is usually acknowledgment given to people who have received it in a complicated thesis. Based on an analysis of the results of how acknowledgements are expressed, most of the women who write more names on the acknowledgement than men.

Total words in writing acknowledgment, in acknowledgment writing, it can be said that most men are shorter in delivering acknowledgments, the average writing of words is approximately 200-250, but some wrote more than 350 words. The difference with girls, most of the acknowledgment is written longer or more than 250 words. this proves that women are longer in writing acknowledgments.

In delivering the politeness, both male and female, many of them use management of face, and management of sociality rights and obligations. However, many findings write acknowledgments with the management of face compared to men.

Based on the research I wrote, there is no clear difference between male and female. The difference that is seen is that females have more words written on acknowledgment than men. It does not cover the possibility that male can also write more and are more expressive, but that is not common or only a few males.

B. Discussions

In this part, the writer discusses the findings that have already found. There are two findings in this research; first, the category of politeness in undergraduate students acknowledgments; second, the differences of politeness expression between male and female. The way to find the type of politeness needs rapport management model. As in the theoretical framework, rapport management model is used to investigate the language in social interaction. The benefit of this concept is to know the maintenance of social relationship using language. There are three concepts in rapport management model; management of face, management of sociality rights and obligation, and management of interactional goals. Instead, the way to find the difference between male and female is from how the acknowledgment is expressed and the findings of the analysis.

From the findings, the researcher found the categories of rapport management model in undergraduate thesis acknowledgment. All of acknowledgments consists of at least two rapport management model. The most common rapport management model that is used by undergraduate students is management of sociality right and obligation. There is also the management of face in every acknowledgment written by students. However, the researcher is rarely found the interactional goals in every acknowledgment. Not all of the undergraduate students wrote explicitly what the person had done to them. Most of the students, both male and female, just clearly stated only the gratitude expressions.

The most common management of face in the thesis acknowledgment is delivered to God and also the Prophet. The students, both male and female of UIN Maulana Malik Ibrahim Malang tried to manage their positive face to the party.

The rapport management model, in this case, is only found gratitude expression because in acknowledgment they tried to manage their positive face to the party that already be with the students in their academic life or their social life. They just stated their gratitude expressions or their thankfulness, not another expression.

To find the differences between males and females in writing acknowledgments is analyzing the findings, then reading carefully to find out. As stated in theoretical framework, the researcher used the theory of Gender Language by Lakoff. Lakoff has said that males are frankly in speaking than

females, and females in society are supposed to follow feminine language if they want to be considered as females. From the findings of the research, most of the males are clearly stated what they want to say, and they rarely used expressive writing or writing using more words. Instead, most of the females are expressively writing the acknowledgments, and they have more words and more people to bethanked than the males.



CHAPTER IV

CONCLUSION AND SUGGESTION

This chapter presents the conclusion of this research and also a suggestion for better analysis than this research. This conclusion also provides a brief explanation of the findings in section III, and it includes the answer to the research question. The suggestion that presents in this paper is for the implication for better future research.

A. Conclusion

Acknowledgment is part of academic papers which the researchers or the writers have the moment to express gratitude, appreciation, and indebtedness to people who always braced the researchers academically or morally. However, the researcher supposed that acknowledgment writing between male and female is different. Therefore, this research is conducted.

Gender language is one aspect of gender that is raised by gender roles is mainly those who expect how women and men think, behave, and feel. In gender language by Lakoff, females should use feminine style if they want to be considered as a female, but the males are frankly or clearly stated in speaking.

From the findings, the researcher found that based on politeness theory all of the acknowledgments have used rapport management model of three types; those are the management of face, management of sociality right and obligation, and interactional goals. However, in writing acknowledgments, the researcher found that most females acknowledgment writers are having

more words and people to be acknowledged than males. The females wrote the acknowledgment with expressive words at least more than 250 words. Instead, the males are clearly stated their gratitude expression without many words to acknowledge people. This research showed that the females are more expressive than the males, but it is not also guaranteed that all males are not expressive because from the finding there is a male that expressive.

In conclusion, the category of rapport management models exists in acknowledgment because the purpose is to manage the social interaction between the writer and acknowledging party. The existence of gender language also exists in acknowledgment because there are some differences between male and female in writing acknowledgment.

B. Suggestion

After conducting the research, the researcher found that rapport management model can use to manage the social interaction between the writer and interlocutor through written language. The researcher also noticed the difference between male and females in writing their undergraduate thesis acknowledgment.

The researcher realizes that there are some weaknesses in this research. Therefore, there are some suggestions for future research. The researcher expects for the next researcher who is interested in language gender research to examine with other language gender theory, for instance, Sara Mills theory, and so on.

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CURRICULUM VITAE



Almira Rahma Calista was born in Malang on September 9, 1997. She graduated from SMKN 1 Kepanjen in 2015. She started her higher education in 2015 at the Department of English Literature UIN Maulana Malik Ibrahim Malang and finished in 2019. During her study at University, she joined Advanced Debate Community UIN Malang, Karawitan Humaniora, and Lingua Institute. She also actively participated in GILS'17&'18 by Inovator Nusantara, and Sobat Bumi Malang. She loves to have group discussion to share knowledge and perspective with many people.

Appendix A

Data Tabulation

Abrevation

Rapport Management Model : RMM

Management of Face : MF

Management of Sociality Rights and Obligation : MSRO

Management of Interactional Goals : MIG

• Male Acknowledgments

| No | Thesis Acknow-ldgment | Datum | Utterances | RMM | | |
|----|---|-------|---|-----|------|-----|
| | | | | MF | MSRO | MIG |
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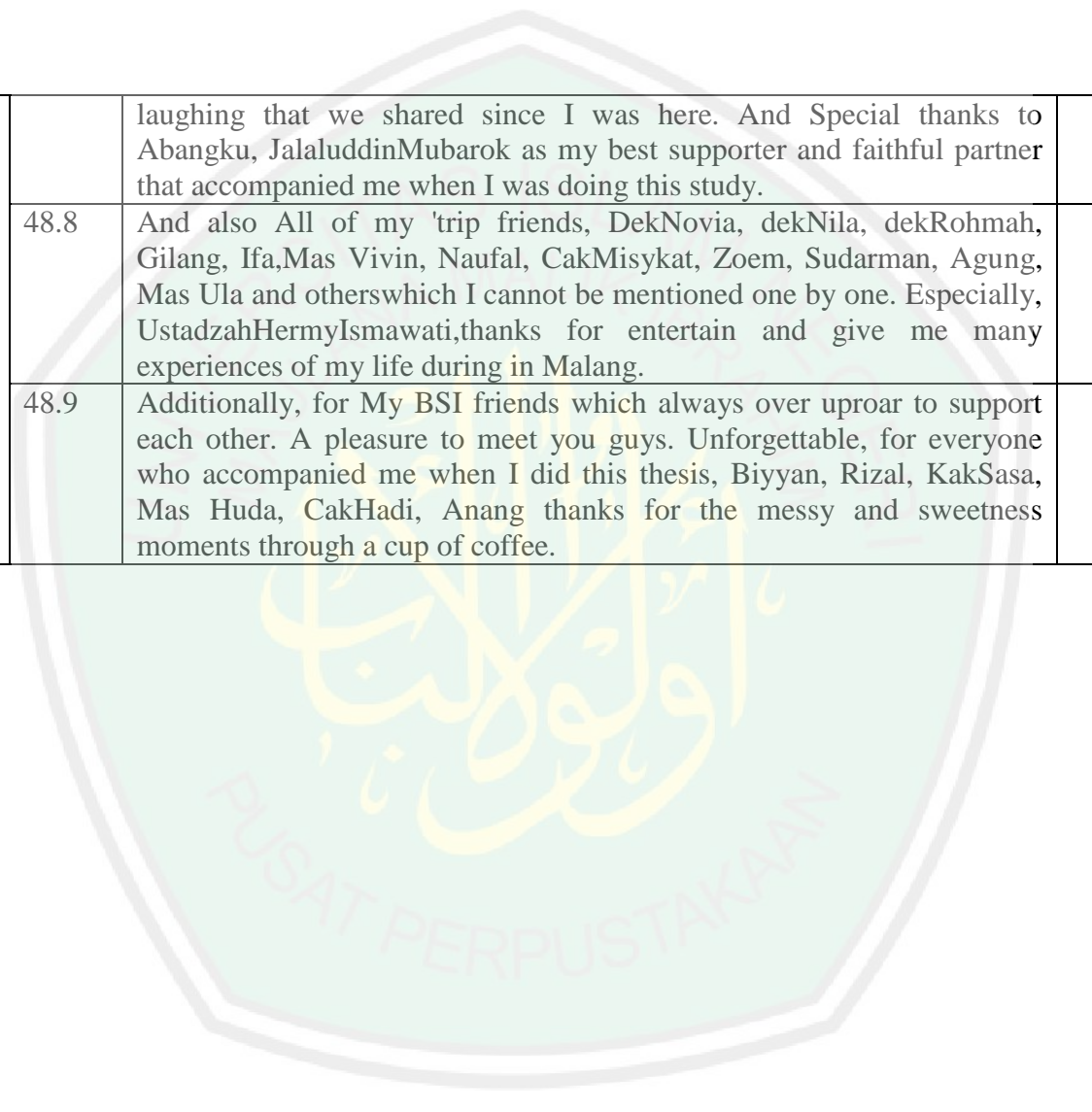
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Upasaluba, Rio (2018) Code-switching used by Cinta Laura in ini talk show and good afternoon on net TV.

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Muhammad, Akbar Ghifari Abdullah (2018) Discursive strategies on health fake news in Hoax-Slayer.

In the name of Allah, the Beneficent and the Merciful. All praises and thanks are to Allah the Master of the Universe Peace is upon the prophet Muhammad SAW, the best role model in this world and his household his companions, and his faithful followers. Hopefully, he could give his hands to us in the hereafter.

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Lesmana, Mahardika Reza (2018) Love in The Beatles' selected song lyrics: Semiotic analysis.

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Khaliq, Ahsanul (2018) Language style used by the tour guide and tourists in Bali.

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Husain, Abdulloh (2018) Commissives speech acts in Death of a Salesman by Arthur Miller.

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The researcher is aware that this thesis is not perfectly written therefore he needs the constructive critics and suggestions from the reader to make it better. The researcher hopes that this study will be useful for the readers, especially from the next researcher who interested in studying commissive speech acts analysis.

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Acknowledgement 28**Agustina, Nisa Lutfia (2017) Rhetorical figures analysis on Mike Pence’s speeches.**

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Azzamzami, Siti Ruhama (2017). Politeness strategies in intercultural communication used by the characters in “Black Or White” Movie.

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Farida, Yayuk (2017) The study on ideological representation of mass media on muslim people in case of Jakarta protest november 4th 2016.

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Fitratunnas, Fitratunnas (2017) Figurative language analysis on advertisement of the Jakarta Post newspaper.

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Rizqiyah, Iradatur (2017) The symbolic meanings of Ruby Red in Kerstien Gier's Novel.

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Acknowledgement 34**Widya Hapsari, Winda Rini (2017) An analysis on units of meaning in Robert Frost poems.**

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This thesis is not perfect, so that I welcome all critiques and suggestions from the readers of this thesis happily. The last but not the least, I hope this thesis, which is not perfect yet can be useful for the further study. May Allah always blesses us in doing all our daily activities that are useful for both ourselves and others.

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Acknowledgement 36

Rindayu, Ayu Finda (2017) Amnesia experienced by the main character in Cal Armistead's "being Henry David" novel.

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Putri, Aniesa Haque Ayu Kartika (2017) Representation of the meaning of "beauty" in cosmetics advertisement: A semantic analysis.

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Fauziah, Rodliah Zinka (2018) Power and control: Gender representation in anime Fate Stay Night a critical discourse analysis.

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Acknowledgement 39**Fawaida, Anjanillah (2018) Humor types and Grice's Maxim in the sitcom comedy The Big Bang Theory.**

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Acknowledgement 40**Ismail, Sarah Diena (2018) Ethnic and religion identities of Malay-Muslim community represented in the book "Negotiating Malay Identities in Singapore".**

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Acknowledgement 41

Lathifah, Nadiyah Nur (2018) English phonological assimilation applied in "English with Lucy" channel on YouTube.

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Nada, Raden Ayu Nadhifah (2018) David Piper's personality in Lisa Williamson's the art of being normal.

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Purwanti, Amelia Ayu (2018) Stereotyping given by Harry Potter in J. K. Rowling's Harry Potter and The Sorcerer's Stone.

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Romadhonia, Rohmah Nur (2018) Metadiscourse markers used in Indonesian students' argumentative essays and descriptive essays.

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Finally, I realize that this thesis is still far from perfection. Hopefully, thiswork can give a valuable contribution to the field of research on linguistics.

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Zatalini, Nabila (2018) the Situational archetype of main character in Roald Dahl “Esio Trot” novel and movie.

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Finally, I am aware of weaknesses of this research I conducted. Criticism andsuggestion are welcomed to the researcher for the improvement of this thesis.

Hopefully, this thesis would give benefit especially for researcher itself and all readersin general.

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Saputra, Maharani Violeta (2018) Representation of Ibn Sina in Noah Gordon’s the physician.

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Sa'diyah, Halimatus (2018) Cohesion in @9gag's viral video posted on Instagram.

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Acknowledgement 48

Widyawati, Silvia Retno (2018) Mare's acquisition and defense power toward Maven's attacks in Victoria Aveyard's glass sword.

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