

ABSTRACT

Fatma Zulfana. 2015. THESIS. Title : “Effect of Emotional Intelligence on Employee Performance Wava Husada Hospital”.
Supervisor : Dr. Hj. Ilfi Nurdiana, S. Ag. M.Si
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In this globalization era, all countries in the world is in demand to more selective in choosing the human resources. because the job competition in the work not only on a regional scope alone but also on a global scope. Therefore, the performance of human resources plays an important role in advancing the company. One that affects the performance of employees is emotional intelligence, someone who has a high emotional intelligence will be able to control his emotions so as to produce optimal results for its performance. This study aims to investigate the influence of emotional intelligence on employee performance Wava Husada Hospital using the variable self-awareness, self-control, motivation, empathy and social skills. From that background that research conducted under the title "Effect of Emotional Intelligence on Employee Performance Wava Husada Hospital.

This study uses a quantitative approach using multiple linear regression analysis. Techniques collection data used in this study was a questionnaire with the Likert scale, documentation and interviews. The sample in this study of 100 respondents.

The results showed that there is a simultaneous influence between the variables of self-awareness, self-control, motivation, empathy and social skills to employee performance. There is a partial effect between the variables of self-awareness, self-control, motivation on employee performance, while variable empathy and social skills are not partial effect on employee performance. And the dominant variable is motivation.