

ABSTRACT

Robiatul Adawiyah. 2015, SKRIPSI. Title: “The influence of job stress on employee performance with the satisfaction of working as a variable mediation in Bank Tabungan Syariah Malang”.

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Keyword : Job Stress, Work Satisfaction, Employee Performance

This research to understand the influence of directly influence job stress on the performance of an employee with satisfaction to labor as variable mediation in Bank Tabungan Syariah Malang and to know indirectly influence job stress on the performance of an employee with satisfaction to labor as variable mediation in Bank Tabungan Syariah Malang.

The study at the Bank Tabungan Syariah Malang. A kind of approach that is used is a description of quantitative by research explanatory research. The sample as many as 35 respondents with the sample collection technique used is simple approach to proportional random sampling. In this research, data analysis using a test of validity, realibilitas test, the t , f and (path analysis)

The test results a positive influence as f and significant stress job variable satisfaction working performance of employees. While for the t the negative influence and insignificant among stressful working performance of employees stressful working against gratification employment and significant and positive effect for the satisfaction of employee performance of labor for some positive signs. In this job stress not significant and negative directly on the performance of employees and job stress influential indirectly against employee performance with satisfaction to labor as variable mediation